

Belgium-Brussels: Provision of Services Relating to Staff Surveys in the European Institutions
OJ S 143/2023 27/07/2023
Contract award notice
Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, Directorate-General for Human Resources and Security (HR), HR.A.5 – Corporate Internal Communication

Postal address: Rue de la Loi 107

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: https://ec.europa.eu/info/departments/human-resources-and-security_en

I.1. Name and addresses

Official name: European Parliament

Postal address: Rue Wiertz/Wiertzstraat 60

Town: Brussels

NUTS code: BE Belgique / België

Postal code: 1047

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://www.europarl.europa.eu/portal/en>

I.1. Name and addresses

Official name: European Labour Authority (ELA)

Postal address: Landererova 12

Town: Bratislava

NUTS code: SK010 Bratislavský kraj

Postal code: 811 09

Country: Slovakia

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.ela.europa.eu>

I.1. Name and addresses

Official name: European External Action Service (EEAS)

Postal address: EEAS Building, Rond Point Schuman 9A

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1046

Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <https://eeas.europa.eu/>

I.1. Name and addresses

Official name: Council of the European Union
Postal address: Rue de la Loi/Wetstraat 175
Town: Brussels
NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1048
Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <https://www.consilium.europa.eu/en/council-eu/>

I.1. Name and addresses

Official name: European Joint Undertaking for ITER and the Development of Fusion Energy (F4E)
Postal address: Torres Diagonal Litoral, C/ Josep Pla, 2
Town: Barcelona
NUTS code: ES511 Barcelona
Postal code: 8019
Country: Spain
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <https://fusionforenergy.europa.eu/>

I.1. Name and addresses

Official name: European Public Prosecutor's Office (EPPO)
Postal address: 11, avenue John F. Kennedy
Town: Luxembourg
NUTS code: LU0 Luxembourg
Postal code: L-1855
Country: Luxembourg
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <https://www.eppo.europa.eu/en>

I.1. Name and addresses

Official name: European Union Agency for Fundamental Rights (FRA)
Postal address: Schwarzenbergplatz 11
Town: Vienna
NUTS code: AT13 Wien
Postal code: 1040
Country: Austria
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <https://fra.europa.eu/>

I.1. Name and addresses

Official name: Agency for Support for BEREC (BEREC OFFICE)

Postal address: Z.A. Meierovica Bulvaris 14, BEREC Office
Town: Riga
NUTS code: LV006 Rīga
Postal code: LV-1050
Country: Latvia
E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://berec.europa.eu/>

I.1. Name and addresses

Official name: European Monitoring Centre for Drugs and Drug Addiction (EMCDDA)

Postal address: Praça Europa 1, Cais do Sodré

Town: Lisbon

NUTS code: PT170 Área Metropolitana de Lisboa

Postal code: P-1249-289

Country: Portugal

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: https://www.emcdda.europa.eu/emcdda-home-page_en

I.1. Name and addresses

Official name: European Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice (eu-LISA)

Postal address: Rävala pst 4, EU House

Town: Tallinn

NUTS code: EE00 Eesti

Postal code: 10143

Country: Estonia

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://www.eulisa.europa.eu/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Services Relating to Staff Surveys in the European Institutions

Reference number: HR/2021/OP/0022

II.1.2. Main CPV code

79311300 Survey analysis services

II.1.3.

Type of contract

Services

II.1.4. Short description

Provision of services relating to staff surveys in the European Institutions.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 548 282,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

79311300 Survey analysis services, 79300000 Market and economic research; polling and statistics, 79310000 Market research services, 79320000 Public-opinion polling services, 79340000 Advertising and marketing services, 79410000 Business and management consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Main site or place of performance: Please consult the procurement documents available at the address indicated in Section I.3).

II.2.4. Description of the procurement

Provision of services relating to staff surveys in the European Institutions.

II.2.5. Award criteria

Quality criterion - Name: Criteria A1 through A6 as described in the tender specifications published in Section I.3) / Weighting: 60 %

Price - Weighting: 40 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project: Please consult the procurement documents available at the address indicated in Section I.3).

II.2.14. Additional information

Please consult the procurement documents available at the address indicated in Section I.3).

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 186-525422](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

Provision of Services Relating to Staff Surveys in the European Institutions – First Place

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

07/07/2023

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Deloitte Consulting & Advisory

Town: Zaventem

NUTS code: BE Belgique / België

Country: Belgium

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 548 282,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 5 %

Section V: Award of contract

Contract No: 2

Lot No: 1

Title:

Provision of Services Relating to Staff Surveys in the European Institutions – Second Place

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

12/07/2023

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Intellera Consulting Srl (Group Leader)

Town: Milan

NUTS code: IT Italia

Country: Italy

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Teleperformance KS Italia S.p.A. a socio único (Group Member)

Town: Rome

NUTS code: IT Italia

Country: Italy

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 548 282,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Please consult the procurement documents available at the address indicated in Section I.3).

VI.5. Date of dispatch of this notice

20/07/2023