

456197-2026 - Competition

Ireland – Software programming and consultancy services – HSE 28054 Cyber Security Awareness Services
OJ S 125/2026 02/07/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Health Service Executive (HSE)
Email: procurement.helpdesk@hse.ie
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: HSE 28054 Cyber Security Awareness Services
Description: The HSE is issuing this Invitation to Tender (ITT) for Cyber Security Awareness Services split into two lots: Lot 1 Simulated Email Phishing Service and Custom Cybersecurity Training and Awareness Training and Lot 2 Simulated SMS (smishing) and Voice (Vishing) Campaign. The cyber security awareness services should help prepare the HSE's workforce for current and emerging cybersecurity challenges. A dedicated cyber security awareness program has been in operation in the HSE for the past 5 years. Simulated email phishing exercises are regularly run in the HSE for staff and contractors. Custom cyber security awareness training in various forms is provided for HSE staff and contractors. All these existing services are required as part of this tender. Extra services for simulated SMS (smishing) and Voice (Vishing) exercises, which currently do not exist in the HSE, are required to help keep the HSE's workforce prepared for new cybersecurity challenges.
Procedure identifier: 5407a373-a795-45f4-98d6-366e277ea728
Type of procedure: Open
The procedure is accelerated: yes
Justification for the accelerated procedure: Service Requirements

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72200000 Software programming and consultancy services
Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72310000 Data-processing services, 72300000 Data services, 72400000 Internet services, 72420000 Internet development services, 72230000 Custom software development services, 72500000 Computer-related services, 72600000 Computer support and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 1 750 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

The tenderer must submit tenders for all lots

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Lot 1 Simulated Email Phishing and Provision of Custom Cybersecurity Training and Awareness Training

Description: The HSE is issuing this Invitation to Tender (ITT) for Cyber Security Awareness Services split into two lots: Lot 1 Simulated Email Phishing Service and Custom Cybersecurity Training and Awareness Training and Lot 2 Simulated SMS (smishing) and Voice (Vishing) Campaign. The cyber security awareness services should help prepare the HSE's workforce for current and emerging cybersecurity challenges. A dedicated cyber security awareness program has been in operation in the HSE for the past 5 years. Simulated email phishing exercises are regularly run in the HSE for staff and contractors. Custom cyber security awareness training in various forms is provided for HSE staff and contractors. All these existing services are required as part of this tender. Extra services for simulated SMS (smishing) and Voice (Vishing) exercises, which currently do not exist in the HSE, are required to help keep the HSE's workforce prepared for new cybersecurity challenges.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72310000 Data-processing services, 72300000 Data services, 72400000 Internet services, 72420000 Internet development services, 72230000 Custom software development services, 72500000 Computer-related services, 72600000 Computer support and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 1 750 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 15/07/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8540544>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8540544>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 31/07/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 12 Months

Information about public opening:

Opening date: 31/07/2026 12:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8540544>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Health Service Executive (HSE)

Organisation processing tenders: Health Service Executive (HSE)

5.1. Lot: LOT-0002

Title: Lot 2 Provision of simulated SMS smishing and Voice Vishing campaigns

Description: The HSE is issuing this Invitation to Tender (ITT) for Cyber Security Awareness Services split into two lots: Lot 1 Simulated Email Phishing Service and Custom Cybersecurity Training and Awareness Training and Lot 2 Simulated SMS (smishing) and Voice (Vishing) Campaign. The cyber security awareness services should help prepare the HSE's workforce for current and emerging cybersecurity challenges. A dedicated cyber security awareness program has been in operation in the HSE for the past 5 years. Simulated email phishing exercises are regularly run in the HSE for staff and contractors. Custom cyber security awareness training in various forms is provided for HSE staff and contractors. All these existing services are required as part of this tender. Extra services for simulated SMS (smishing) and Voice (Vishing) exercises, which currently do not exist in the HSE, are required to help keep the HSE's workforce prepared for new cybersecurity challenges.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72310000 Data-processing services, 72300000 Data services, 72400000 Internet services, 72420000 Internet development services, 72230000 Custom software development services, 72500000 Computer-related services, 72600000 Computer support and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 1 750 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 15/07/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8540544>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8540544>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 31/07/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 12 Months

Information about public opening:

Opening date: 31/07/2026 12:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8540544>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Health Service Executive (HSE)

Organisation processing tenders: Health Service Executive (HSE)

8. Organisations

8.1. ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 0043024G

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: +3531890200893

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: ef20f4d8-92e3-4f35-9178-800c07b562f4 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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