

Belgium-Brussels: ICT training for end-users (Trainuser III)

OJ S 220/2017 16/11/2017

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, Directorate-General for Human Resources and Security, Unit DDG.HR.R.1 'Finances, Procurement and Internal Control'

Postal address: rue de la Science 11, Office 06/28

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1000

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: https://ec.europa.eu/info/departments/human-resources-and-security_en

Address of the buyer profile: https://ec.europa.eu/info/departments/human-resources-and-security_en

I.1. Name and addresses

Official name: Bio-based Industries Joint Undertaking

Postal address: avenue de la Toison d'Or 56–60

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1000

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://bbi-europe.eu/>

I.1. Name and addresses

Official name: European Centre for the Development of Vocational Training

Postal address: Europe 123

Town: Thessaloniki (Pylea)

NUTS code: EL522 Θεσσαλονίκη (Thessaloniki)

Postal code: 570 01

Country: Greece

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.cedefop.europa.eu/>

I.1. Name and addresses

Official name: General Secretariat of the Council of the European Union

Postal address: rue de la Loi 175

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1048
Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://www.consilium.europa.eu/fr/general-secretariat/>

I.1. Name and addresses

Official name: European Committee of the Regions
Postal address: bâtiment Jacques Delors, rue Belliard 99–101
Town: Bruxelles
NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1040
Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://cor.europa.eu/Pages/welcome.html>

I.1. Name and addresses

Official name: Court of Justice of the European Union
Postal address: Palais de la Cour de Justice, boulevard Konrad Adenauer, Kirchberg
Town: Luxembourg
NUTS code: LU00 Luxembourg
Postal code: 2925
Country: Luxembourg
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://curia.europa.eu>

I.1. Name and addresses

Official name: Education, Audiovisual and Culture Executive Agency
Postal address: rue Colonel Bourg 135–139
Town: Bruxelles
NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1140
Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://eacea.ec.europa.eu>

I.1. Name and addresses

Official name: European Aviation Safety Agency
Postal address: Ottoplatz 1
Town: Cologne
NUTS code: DEA23 Köln, Kreisfreie Stadt
Postal code: 50679
Country: Germany
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <https://www.easa.europa.eu/>

I.1.

Name and addresses

Official name: Executive Agency for Small and Medium-sized Enterprises

Postal address: Covent Garden Building, place Charles Rogier 16

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1210

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://ec.europa.eu/easme/>

I.1. Name and addresses

Official name: European Asylum Support Office

Postal address: MTC Block A, Winemakers Wharf, Grand Harbour

Town: Valletta

NUTS code: MT Malta

Postal code: MRS 1917

Country: Malta

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://www.easo.europa.eu/>

I.1. Name and addresses

Official name: European Court of Auditors

Postal address: 12, rue Alcide de Gasperi

Town: Luxembourg

NUTS code: LU0 Luxembourg

Postal code: 1615

Country: Luxembourg

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.eca.europa.eu/en/Pages/ecadefault.aspx>

I.1. Name and addresses

Official name: European Central Bank

Town: Frankfurt-on-Main

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Postal code: 60314

Country: Germany

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://www.ecb.europa.eu/home/html/index.en.html>

I.1. Name and addresses

Official name: European Centre for Disease Prevention and Control

Postal address: Granits väg 8

Town: Solna

NUTS code: SE Sverige

Postal code: 171 65

Country: Sweden

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://ecdc.europa.eu>

I.1. Name and addresses

Official name: European Chemicals Agency

Postal address: PO Box 400

Town: Helsinki

NUTS code: FI Suomi / Finland

Postal code: 00121

Country: Finland

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://echa.europa.eu/>

I.1. Name and addresses

Official name: European Defence Agency

Postal address: rue des Drapiers 17–23

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1050

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.eda.europa.eu>

I.1. Name and addresses

Official name: European Data Protection Supervisor

Postal address: rue Wiertz 60

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1047

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://edps.europa.eu/>

I.1. Name and addresses

Official name: European Environment Agency

Postal address: Kongens Nytorv 6

Town: Copenhagen

NUTS code: DK0 Danmark

Postal code: 1050

Country: Denmark

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.eea.europa.eu>

I.1. Name and addresses

Official name: European External Action Service

Postal address: EEAS Building, rond-point Schuman 9A

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1000
Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://eeas.europa.eu>

I.1. Name and addresses

Official name: European Economic and Social Committee
Postal address: rue Belliard 99
Town: Bruxelles
NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1040
Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://www.eesc.europa.eu>

I.1. Name and addresses

Official name: European Fisheries Control Agency
Postal address: Odriozola Building, Avenida Garcia Barbón, 4
Town: Vigo (Pontevedra)
NUTS code: ES España
Postal code: 36201
Country: Spain
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://www.efca.europa.eu/>

I.1. Name and addresses

Official name: European Food Safety Authority
Postal address: via Carlo Magno 1A
Town: Parma PR
NUTS code: IT Italia
Postal code: 43126
Country: Italy
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://www.efsa.europa.eu>

I.1. Name and addresses

Official name: European Insurance and Occupational Pensions Authority
Postal address: Westhafen Tower, Westhafenplatz 1
Town: Frankfurt-am-Main
NUTS code: DE403 Frankfurt (Oder), Kreisfreie Stadt
Postal code: 60327
Country: Germany
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <https://eiopa.europa.eu/>

I.1. Name and addresses

Official name: European Medicines Agency

Postal address: 30 Churchill Place, Canary Wharf
Town: London
NUTS code: UKI London
Postal code: E14 5EU
Country: United Kingdom
E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.ema.europa.eu/ema/>

I.1. Name and addresses

Official name: European Maritime Safety Agency
Postal address: Praça Europa 4, Cais do Sodré
Town: Lisbon
NUTS code: PT17 Área Metropolitana de Lisboa
Postal code: 1249-206
Country: Portugal

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.emsa.europa.eu/>

I.1. Name and addresses

Official name: European Parliament
Postal address: rue Wiertz 60
Town: Bruxelles
NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1047
Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.europarl.europa.eu/>

I.1. Name and addresses

Official name: European Union Agency for Railways
Postal address: 120 rue Marc Lefrancq
Town: Valenciennes
NUTS code: FR France
Postal code: 59307
Country: France

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.era.europa.eu>

I.1. Name and addresses

Official name: European Research Council Executive Agency
Postal address: Covent Garden, place Charles Rogier 16
Town: Bruxelles
NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1210
Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://erc.europa.eu>

I.1. Name and addresses

Official name: European Securities and Markets Authority

Postal address: 103 rue de Grenelle, CS 60747

Town: Paris

NUTS code: FR101 Paris

Country: France

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://www.esma.europa.eu/>

I.1. Name and addresses

Official name: European Training Foundation

Postal address: Villa Gualino, viale Settimio Severo 65

Town: Turin TO

NUTS code: IT Italia

Postal code: 10133

Country: Italy

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.etf.europa.eu>

I.1. Name and addresses

Official name: European Union Intellectual Property Office

Postal address: Avenida de Europa, 4

Town: Alicante (Alicante)

NUTS code: ES España

Postal code: 03008

Country: Spain

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://euipo.europa.eu/ohimportal/fr/>

I.1. Name and addresses

Official name: European Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice

Postal address: Rävåla pst 4

Town: Tallinn

NUTS code: EE Eesti

Postal code: 10143

Country: Estonia

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.eulisa.europa.eu>

I.1. Name and addresses

Official name: European Agency for Safety and Health at Work

Postal address: Santiago de Compostela, 12

Town: Bilbao (Biscay)

NUTS code: ES España

Postal code: 48003

Country: Spain

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://osha.europa.eu>

I.1. Name and addresses

Official name: Eurojust

Postal address: PO Box 16183

Town: The Hague

NUTS code: NL Nederland

Postal code: 2500 BD

Country: Netherlands

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://eurojust.europa.eu/Pages/home.aspx>

I.1. Name and addresses

Official name: Office of the Secretary-General of the European Schools

Postal address: rue de la Science 23, 2nd floor

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1040

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <https://www.eursc.eu/en>

I.1. Name and addresses

Official name: Fuel Cells and Hydrogen 2 Joint Undertaking

Postal address: avenue de la Toison d'Or 56–60

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1060

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.fch.europa.eu/>

I.1. Name and addresses

Official name: European Union Agency for Fundamental Rights

Postal address: Schwarzenbergplatz 11

Town: Vienna

NUTS code: AT13 Wien

Country: Austria

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://fra.europa.eu>

I.1. Name and addresses

Official name: European GNSS Agency

Postal address: Janovského 438/2

Town: Prague 7 — Holesovice

NUTS code: CZ01 Praha
Postal code: 170 00
Country: Czechia
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <https://www.gsa.europa.eu/>

I.1. Name and addresses

Official name: IMI 2 Joint Undertaking
Postal address: avenue de la Toison d'Or 56–60
Town: Bruxelles
NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1060
Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <https://www.imi.europa.eu/>

I.1. Name and addresses

Official name: Innovation and Networks Executive Agency
Postal address: chaussée de Wavre 910
Town: Bruxelles
NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1040
Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://ec.europa.eu/inea/>

I.1. Name and addresses

Official name: Research Executive Agency
Postal address: Covent Garden, place Charles Rogier 16
Town: Bruxelles
NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Postal code: 1210
Country: Belgium
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: https://ec.europa.eu/info/departments/research-executive-agency_en

I.1. Name and addresses

Official name: European Ombudsman
Postal address: 1 avenue du Président Robert Schuman, CS 30403
Town: Strasbourg
NUTS code: FR France
Postal code: 67001
Country: France
E-mail: hr-contrats-marches@ec.europa.eu
Internet address(es):
Main address: <http://www.ombudsman.europa.eu>

I.1.

Name and addresses

Official name: SESAR Joint Undertaking

Postal address: avenue de Cortenbergh 100

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1000

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://www.sesarju.eu/>

I.1. Name and addresses

Official name: Single Resolution Board

Postal address: Treurenberg 22

Town: Bruxelles

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Postal code: 1000

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Internet address(es):

Main address: <http://srb.europa.eu/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

ICT training for end-users (Trainuser III).

Reference number: HR/R3/PO/2016/044.

II.1.2. Main CPV code

80530000 Vocational training services

II.1.3. Type of contract

Services

II.1.4. Short description

This call for tenders covers the provision of on-site ('intra muros') and off-site ('extra muros') services regarding ICT training for end-users.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7.

Total value of the procurement

Value excluding VAT: 18 013 500,00 EUR

II.2. Description

II.2.1. Title

Services for design and delivery of face-to-face training, blended learning and new learning technologies

Lot No: 1

II.2.2. Additional CPV code(s)

80533100 Computer training services

II.2.3. Place of performance

NUTS code: LU00 Luxembourg

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Main site or place of performance: Delivery of services will take place in the EU institutions' premises in Brussels and Luxembourg as well in other European Union Member States or in the contractor's premises.

II.2.4. Description of the procurement

See Internet address provided in Section I.3 of the contract notice.

II.2.5. Award criteria

Quality criterion - Name: The award criteria are detailed only in the procurement documents /

Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project:

II.2.14. Additional information

II.2. Description

II.2.1. Title

Services for development and customisation of e-learning modules and courses

Lot No: 2

II.2.2. Additional CPV code(s)

80420000 E-learning services

II.2.3. Place of performance

NUTS code: LU00 Luxembourg

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Main site or place of performance: Delivery of services will take place in the EU institutions' premises in Brussels and Luxembourg as well in other European Union Member States or in the contractor's premises.

II.2.4. Description of the procurement

See Internet address provided in Section I.3 of the contract notice.

II.2.5. Award criteria

Quality criterion - Name: The award criteria are detailed only in the procurement documents /
Weighting: 60
Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes
Identification of the project:

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 095-185935](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: HR/R3/PO/2016/044

Lot No: 1

Title:

Services for design and delivery of face-to-face training, blended learning and new learning technologies

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/10/2017

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Keyjob SA

Postal address: avenue de la Gare 65

Town: Luxembourg

NUTS code: LU000 Luxembourg

Postal code: 1611

Country: Luxembourg

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 18 013 500,00 EUR

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

See Internet address provided in Section I.3 of the contract notice (invitation to tender, point 17).

VI.5. Date of dispatch of this notice

06/11/2017