

Germany-Hamburg: Customer-care services
OJ S 201/2018 18/10/2018
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: GKL Gemeinsame Klassenlotterie der Länder

National registration number: DE283872208

Postal address: Überseering 4

Town: Hamburg

NUTS code: DE600 Hamburg

Postal code: 22297

Country: Germany

Contact person: Ann-Kristin Fromme

E-mail: vergabestelle@gkl.org

Telephone: +49 4063291097

Fax: +49 4063291054

Internet address(es):

Main address: www.gkl.org

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://community.vortal.biz/PRODPublic/Tendering/ContractNoticeManagement/Index>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://next.vortal.biz/PRODPT1BusinessLine/Tendering/ContractNoticeView/Index?notice=PT1.NTC.821380>

I.4. Type of the contracting authority

Other type: Eigenbetrieb

I.5. Main activity

Other activity: GeneralPublicServices

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Verwaltung von SKL-Losbestellungen

Reference number: 3722 1 1000 001 18

II.1.2. Main CPV code

79342320 Customer-care services

II.1.3.

Type of contract

Services

II.1.4. Short description

Seit 2010 werden die über www.skl.de eingehenden Losbestellungen, die von keiner Lotterie-Einnahme gekauft werden, im Auftrag der GKL verwaltet (= SKL-Verwaltung). Die SKL-Verwaltung wird im Rahmen dieses Vergabeverfahrens zur 1. Klasse der 145. Lotterie (1.6. – 30.11.2019) ausgeschrieben. Vertragslaufzeit ist vom 1.5.2019 bis zum 31.5.2023.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72322000 Data management services, 92351100 Lottery operating services, 72310000 Data-processing services

II.2.3. Place of performance

NUTS code: DE600 Hamburg

Main site or place of performance: Überseering 4 22297 Hamburg, Freie und Hansestadt

II.2.4. Description of the procurement

Seit 2010 werden die über www.skl.de eingehenden Losbestellungen, die von keiner Lotterie-Einnahme gekauft werden, im Auftrag der GKL verwaltet (= SKL-Verwaltung). Die SKL-Verwaltung wird im Rahmen dieses Vergabeverfahrens zur 1. Klasse der 145. Lotterie (1.6. – 30.11.2019) ausgeschrieben. Vertragslaufzeit ist vom 1.5.2019 bis zum 31.5.2023.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 49

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Vgl. Leistungsbeschreibung/Informationen zum Vergabeverfahren

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Vgl. Leistungsbeschreibung/Informationen zum Vergabeverfahren

Minimum level(s) of standards possibly required:

Vgl. Leistungsbeschreibung/Informationen zum Vergabeverfahren

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Vgl. Leistungsbeschreibung/Informationen zum Vergabeverfahren

Minimum level(s) of standards possibly required:

Vgl. Leistungsbeschreibung/Informationen zum Vergabeverfahren

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Vgl. Leistungsbeschreibung/Informationen zum Vergabeverfahren/Anlagen 6 bis 17

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/11/2018 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

German

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 03/01/2019

IV.2.7. Conditions for opening of tenders

Date: 22/11/2018 Local time: 11:00

Section VI: Complementary information

VI.1.

Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Vergabekammer bei der Finanzbehörde Hamburg

Postal address: Große Bleichen 27

Town: HAMBURG

Postal code: 20354

Country: Germany

VI.4.2. Body responsible for mediation procedures

Official name: Vergabekammer bei der Finanzbehörde Hamburg

Postal address: Große Bleichen 27

Town: HAMBURG

Postal code: 20354

Country: Germany

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Vergabekammer bei der Finanzbehörde Hamburg

Postal address: Große Bleichen 27

Town: HAMBURG

Postal code: 20354

Country: Germany

VI.5. Date of dispatch of this notice

15/10/2018