

**United Kingdom-Chester: Medical information systems**

OJ S 188/2019 30/09/2019

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Countess of Chester Hospital NHS Foundation Trust

Postal address: Liverpool Road

Town: Chester

NUTS code: UKD63 Cheshire West and Chester

Postal code: CH2 1UL

Country: United Kingdom

E-mail: [coc-tr.COCH-commercial-procurement-services@nhs.net](mailto:coc-tr.COCH-commercial-procurement-services@nhs.net)

Telephone: +44 1244365143

**Internet address(es):**Main address: [www.coch.nhs.uk](http://www.coch.nhs.uk)**I.1. Name and addresses**

Official name: Full details of the eligible users are available at the internet address below

Town: Full details of the eligible users are available at the internet address below

NUTS code: UK United Kingdom

Country: United Kingdom

E-mail: [coc-tr.COCH-commercial-procurement-services@nhs.net](mailto:coc-tr.COCH-commercial-procurement-services@nhs.net)**Internet address(es):**Main address: [www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)**I.2. Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Health

**Section II: Object**

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## **II.1. Scope of the procurement**

### **II.1.1. Title**

Healthcare Output and Content Management System  
Reference number: F/029/HCMS/19/IB

### **II.1.2. Main CPV code**

48814000 Medical information systems

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Countess of Chester Hospital Commercial Procurement Services operates a successful national framework for a healthcare output and content management system that is due to expire on 29.2.2020. This notice concerns the invitation to tender for a new framework, commencing 1.3.2020.

The new framework will provide a healthcare output content management system that will enable participating organisations who call off contracts to access silos of information that typically sit across multiple best of breed clinical systems and various storage media. The system provide a single access point for information and enable migration to an entire digital information platform.

### **II.1.5. Estimated total value**

Value excluding VAT: 65 000 000,00 GBP

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

30210000 Data-processing machines (hardware), 44316400 Hardware, 48600000 Database and operating software package, 48810000 Information systems, 79800000 Printing and related services, 79996100 Records management, 79999100 Scanning services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

### **II.2.4. Description of the procurement**

A healthcare output and content management system concerns the provision of hardware and software solutions and services that enable an NHS organisation to manage its output and data silos typically present within its best of breed clinical systems and other support systems. The system can be composed of several modular components which all work together to create a coherent platform for managing output and healthcare content to enrich hospitals' existing investments in systems, such as, Electronic patient record (EPR) systems and Patient administration systems (PAS).

At a high-level, the solution must provide:

- user friendly, simple and clean single source access portal which presents data (stored and managed content) from all hospital clinical systems,
- ability to store electronically-generated healthcare content,
- ability to manage healthcare content throughout its lifecycle, providing auditable information and appropriate security,

- ability to capture and route new information from analogue and digital sources, including the provision of e-forms,
- enterprise based software licences to view, access, capture and route information,
- ability to integrate with scanning and archiving solutions,
- ability to integrate hardware (output device/MFD) with clinical systems,
- training and professional services for implementation and maintenance,
- software and hardware maintenance,
- appropriate hardware to facilitate transition to digital patient records and a digital enterprise.

#### Total solution

Bidders must offer a solution that encompasses all of the modular elements described in the ITT documents. These elements may be called-off and established individually to enable NHS organisations to adopt this technology with minimal impact to its patient services and available funding. Call-off contracts will include a road map of total or partial adoption. There is no obligation under this agreement for NHS organisations to commit to purchase all available modules. However, for the avoidance of doubt, this framework cannot be utilised to award a managed print/hardware service with no intention to ever adopt other modules provisioned in this framework. The purpose of this is to not distort the already well-established hardware market, which many other framework agreements already service.

This will be a framework agreement with no commitment or guaranteed level of business.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 65 000 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: yes

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 28/10/2019 Local time: 14:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

#### IV.2.7. Conditions for opening of tenders

Date: 30/10/2019 Local time: 14:00

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3. Additional information

Suppliers Instructions how to express interest and bid for this tender:

- 1) Browse to the esourcing portal <https://www.nhssourcing.co.uk> and click on view current opportunities
- 2) Select the title of the ITT;
- 3) Review the ITT, framework agreement specification, prerequisites and list of eligible users (you may do this without registering);
- 4) Register your organisation on the eSourcing portal (this is only required once);
- 5) Accept the portal terms and conditions and click 'continue', enter your organisation and user details, note the username you chose and click 'Save' when complete, you will shortly receive an e-mail with your unique password (please keep this secure);
- 6) Login to the portal with the username/password;

7) Click the 'PQQs/ITTs Open To All Suppliers' link. (These are pre-qualification questionnaires or invitations to tender open to any registered supplier);  
8) Click on the relevant PQQ/ITT to access the content;  
9) Click the 'Express Interest' button at the top of the page. This will move the PQQ/ITT into your 'My PQQs/My ITTs' page. (This is a secure area reserved for your projects only). You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ITT Details' box;  
10) Responding to the ITT. Click 'My Response' under 'PQQ/ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining). You can now use the messages function to communicate with the buyer and seek any clarification. Note the deadline for completion, then follow the on-screen instructions to complete the ITT There may be a mixture of online and offline actions for you to perform (there is detailed online help available). You must then submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance please consult the online help, or contact the eTendering help desk.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Royal Courts of Justice

Town: London

Country: United Kingdom

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The Countess of Chester Hospital NHS Foundation Trust will incorporate a standstill period at the point information on the award of the framework agreement is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the framework agreement is entered into the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

#### **VI.5. Date of dispatch of this notice**

26/09/2019