

Norway-Halden: Custom software development services

OJ S 144/2023 28/07/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Halden Kommune

National registration number: 959159092

Postal address: Storgata 8

Town: HALDEN

NUTS code: NO Norge

Postal code: 1751

Country: Norway

Contact person: Svein Andersen

E-mail: svein.andersen@halden.kommune.no

Telephone: +47 69174500

Fax: +47 69180058

Internet address(es):Main address: <https://permalink.mercell.com/208812366.aspx>Address of the buyer profile: <http://www.halden.kommune.no/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/208812366.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/208812366.aspx>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Call for tenders for a new administrative system for the child welfare service

Reference number: 2023/8102

II.1.2. Main CPV code

72230000 Custom software development services

II.1.3.

Type of contract

Services

II.1.4. Short description

The purpose is to procure a system that handles the entire value chain within the child welfare service. The software will handle all communication and case management between the parties in a case.

II.1.5. Estimated total value

Value excluding VAT: 3 200 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48510000 Communication software package, 48333000 Contact management software package, 48311100 Document management system, 72268000 Software supply services, 72200000 Software programming and consultancy services, 72211000 Programming services of systems and user software

II.2.3. Place of performance

NUTS code: NO082 Viken

II.2.4. Description of the procurement

The aim of the procurement is to get:

- Facilitated for digital interaction with the users in secure channels.
- Optimised, coordinated and simplified administration of child welfare services
- Has a separate archive core or integration with Documaster
- Efficient work through the most modern system that we believe will provide the best user dialogue.
- Simplifies work tasks by reusing data, among other things.
- Children are registered once during the procedure. Registration of the child's name etc. must be retrieved from DSF. It must also be possible to register them manually.
- A system that meets all requirements and laws for archiving of all types of documents regardless of the degree of sensitivity.

The list is not exhaustive.

We want a Tenderer who is innovative and who will develop the system into the future. See the attached tender documentation for complete information.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 200 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/11/2023 End: 02/11/2026

This contract is subject to renewal: yes

Description of renewals:

The agreement will be valid for 3 years from the date of delivery and will then be automatically renewed for one year at a time, until cancelled by either party. Total 8 years.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Tenderers shall be a legally established company.

Company Registration Certificate.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

The tenderer must have the financial capacity to carry out the assignment/contract.

Annual accounts for the last 2 years including the board's annual report and the auditor's statement and a credit rating not older than 6 months.

Minimum level(s) of standards possibly required:

The tenderer must have the financial capacity to carry out the assignment/contract.

Annual accounts for the last 2 years including the board's annual report and the auditor's statement and a credit rating not older than 6 months.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Tenderers must have a minimum of three years relevant experience. The experience must include deliveries of an equivalent complexity. This will, for example, be deliveries to municipalities or other organisations with a complex structure.

Relevant experience is to be documented by stating a minimum of 3 and a maximum of 5 reference projects from the last 5 years. The reference projects are to be entered directly in the Merccell system as responses to this point.

The tenderer shall have a good and well functioning quality assurance system.

Description of the company's quality assurance/management system (max 1 A4 page).

Alternative: valid certificate/registration of the quality assurance system in accordance with the requirements in ISO9001:2000 or newer

Tenderers must have the necessary competence.

Brief CVs are to be attached for the personnel who are offered and who will carry out the assignment.

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III.2. Conditions related to the contract

III.2.2. Contract performance conditions

See the tender documentation and annexes.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 01/09/2023 Local time: 15:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 01/09/2023 Local time: 15:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Halden tingrett

Town: Halden

Country: Norway

VI.5. Date of dispatch of this notice

24/07/2023