

458832-2026 - Competition

Austria – IT services: consulting, software development, Internet and support – RV über die Durchführung von Dienst- und Werkleistungen im Bereich Field Service Management (FSM)

OJ S 126/2026 03/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Netz Niederösterreich GmbH

Email: marcus.kapeller@evn.at

Activity of the contracting entity: Electricity-related activities

2. Procedure

2.1. Procedure

Title: RV über die Durchführung von Dienst- und Werkleistungen im Bereich Field Service Management (FSM)

Description: Beratungsleistungen im Zuge der Implementierungsbegleitung eines FSM Systems

Procedure identifier: 152ba877-d50b-4cd7-bf53-c49bc89e1a71

Internal identifier: MKA-2607010004

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Niederösterreich-Süd (AT122)

Country: Austria

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: RV über die Durchführung von Dienst- und Werkleistungen im Bereich Field Service Management (FSM)

Description: Beratungsleistungen im Zuge der Implementierungsbegleitung eines FSM Systems

Internal identifier: MKA-2607010004

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Niederösterreich-Süd (AT122)

Country: Austria

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 48

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 1

Maximum number of candidates to be invited for the second stage of the procedure: 4

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Price

Description: Bestbieterverfahren

Criterion:

Type: Quality

Description: Bestbieterverfahren - Erfüllung Anforderungskatalog, inhaltliches Angebot,

5.1.11. Procurement documents

Address of the procurement documents: <https://beschaffung.evn.at>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://beschaffung.evn.at>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Description of the financial guarantee: Siehe Ausschreibungsunterlage

Deadline for receipt of requests to participate: 27/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Gemäß Ausschreibungsunterlage

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: 30 Tage netto ohne Abzug

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Landesverwaltungsgericht Niederösterreich

Organisation providing additional information about the procurement procedure: Netz Niederösterreich GmbH

Organisation providing more information on the review procedures: Landesverwaltungsgericht Niederösterreich

8. Organisations

8.1. ORG-0003

Official name: Landesverwaltungsgericht Niederösterreich

Registration number: ATU 37165802

Postal address: Rennbahnstraße 29

Town: St. Pölten

Postcode: 3109

Country subdivision (NUTS): Niederösterreich-Süd (AT122)

Country: Austria

Email: post@lvwg.noel.gv.at

Telephone: +43 2742 90590-0

Fax: +43 2742 90590-15540

Internet address: <https://lvwg.noel.gv.at/>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: Netz Niederösterreich GmbH

Registration number: FN 268133p

Postal address: EVN Platz 1

Town: Maria Enzersdorf

Postcode: 2344

Country subdivision (NUTS): Niederösterreich-Süd (AT122)

Country: Austria
Contact point: Marcus Kapeller
Email: marcus.kapeller@evn.at
Telephone: +43 2236 200-12635

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

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