

**United Kingdom-London: Repair and maintenance services of central heating**

OJ S 221/2017 17/11/2017

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Islington and Shoreditch Housing Association

Postal address: 102 Blackstock Road

Town: London

NUTS code: UKI London

Postal code: N4 2DR

Country: United Kingdom

E-mail: [procurement@effefftee.co.uk](mailto:procurement@effefftee.co.uk)

Telephone: +44 1689885080

Fax: +44 1689885081

**Internet address(es):**Main address: <http://www.effefftee.co.uk>Address of the buyer profile: [https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA12961](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA12961)**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [www.mytenders.org](http://www.mytenders.org)Tenders or requests to participate must be submitted electronically via: [www.mytenders.org](http://www.mytenders.org)

Additional information can be obtained from another address:

Official name: Faithorn Farrell Timms LLP

Postal address: Central Court, 1 Knoll Rise

Town: Orpington

NUTS code: UKI London

Postal code: BR6 0JA

Country: United Kingdom

E-mail: [procurement@effefftee.co.uk](mailto:procurement@effefftee.co.uk)**Internet address(es):**Main address: [www.effefftee.co.uk](http://www.effefftee.co.uk)**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

T1-4095 — ISHA — Gas Servicing, Maintenance, Repairs and Boiler Installs.

**II.1.2. Main CPV code**

50720000 Repair and maintenance services of central heating

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The contract is for gas servicing, maintenance and repairs works to domestic and commercial properties including blocks and any associated repairs and boiler installs. It is intended that the contract will commence in May 2018, and subject to annual reviews, will run for a period of 5 years with the option, as decided by ISHA for an extension of up to a further 5 plus 4 years. The maximum duration of the contract is 14 years. The estimated annual value of the works is 600 000 GBP. ISHA reserves the right to bring the contract to an end early and move to a Wholly Owned Subsidiary delivery model during the term of the Contract if it considers this appropriate.

**II.1.5. Estimated total value**

Value excluding VAT: 600 000,00 GBP

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

50720000 Repair and maintenance services of central heating, 44621200 Boilers, 42160000 Boiler installations, 44620000 Central-heating radiators and boilers and parts, 45331110 Boiler installation work, 50531100 Repair and maintenance services of boilers

**II.2.3. Place of performance**

NUTS code: UKI London

Main site or place of performance: North and East London.

**II.2.4. Description of the procurement**

The successful Service Provider shall deliver a high quality service offering value for money to residents providing secure continuous improvements across all works. As part of this contract the Service Provider may be required to work in partnership with other Service Providers, Stakeholders and Consultants employed by the client. It is intended that the contract will commence in May 2018, and subject to annual reviews, will run for a period of 5 years with the option, as decided by ISHA for an extension of up to a further 5 and 4 years. The maximum duration of the contract is 14 years. The estimated annual value of the works is 600 000 GBP. ISHA reserves the right to bring the contract to an end early and move to a Wholly Owned Subsidiary delivery model during the term of the Contract if it considers this appropriate. The Contract is not being divided into Lots as the Contracting Authorities believe that the Contract will be best delivered and managed by one single Economic Operator. The introduction of Lots would introduce the need for higher internal resource. They also believe that they will achieve better Value for Money by appointing a single Economic Operator. This is largely due to the geographical location of this procurement which is in North and East London.

**II.2.5.**

### **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 600 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 08/05/2018 End: 07/05/2028

This contract is subject to renewal: yes

Description of renewals:

The contract will be subject to annual reviews and run for a period of 5 years with the option for renewal for an extension of up to a further 5 years and then a further 4 years. The maximum duration of the contract is therefore 14 years.

#### **II.2.10. Information about variants**

Variants will be accepted: yes

#### **II.2.11. Information about options**

Options: yes

Description of options:

ISHA reserves the right to bring the contract to an end early and move to a Wholly Owned Subsidiary delivery model during the term of the Contract if it considers this appropriate.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Economic Operators will be advised as necessary during the procurement process. Parent Company and/or guarantees of performance and financial liability may be required, if considered appropriate. For further details please refer to the Tender documents via the [www.mytenders.org](http://www.mytenders.org) link.

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.2. Conditions related to the contract**

##### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/12/2017 Local time: 12:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

#### IV.2.7. Conditions for opening of tenders

Date: 18/12/2017 Local time: 12:00

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

The Contracting Authority reserves the right to cancel the procurement at any time and not to proceed with the award of any contract at any stage of the procurement process or to award only a part or parts of any contract. Participants should note that the provisions of the Transfer of Undertakings (Protection of Employment) Regulations 2006 (as amended) may apply in respect of the Contract.

The Contracting Authority shall not be liable for any cost or expense incurred by any candidate or Tenderer in connection with the completion and return information requested in this contract notice or in the completion or submission of any tender. Bid variations are only acceptable where they have been explicitly asked for within the Tender documents. If you provide unauthorised bid variations these may be disregarded. Always provide a fully compliant version of the Tender as requested (with any variations as optional extras), as failure to do so may mean that your bid is disregarded

Note: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at [http://www.myTenders.org/Search/Search\\_Switch.aspx?ID=202241](http://www.myTenders.org/Search/Search_Switch.aspx?ID=202241)

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at [http://www.myTenders.org/sitehelp/help\\_guides.aspx](http://www.myTenders.org/sitehelp/help_guides.aspx)

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems. (MT Ref:202241).

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: High Court of England and Wales  
Postal address: The Royal Courts of Justice, The Strand  
Town: London  
Postal code: W2 2LL  
Country: United Kingdom  
Telephone: +44 2079476000

**VI.4.2. Body responsible for mediation procedures**

Official name: High Court of England and Wales  
Postal address: The Royal Courts of Justice, The Strand  
Town: London  
Postal code: W2 2LL  
Country: United Kingdom  
Telephone: +44 2079476000

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:  
The Contracting Authority shall comply with the requirements of the Public Contracts Regulations 2015 when notifying economic operators of the outcome of this procurement.

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Cabinet Office  
Postal address: 70 Whitehall  
Town: London  
Postal code: SW1A 2AS  
Country: United Kingdom

**VI.5. Date of dispatch of this notice**

14/11/2017