

**United Kingdom-King's Lynn: IT services: consulting, software development, Internet and support**

OJ S 221/2017 17/11/2017

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: CITB

Postal address: Bircham Newton

Town: King's Lynn

NUTS code: UK United Kingdom

Postal code: PE31 6RH

Country: United Kingdom

Contact person: Charlotte Winslade

E-mail: [charlotte.winslade@citb.co.uk](mailto:charlotte.winslade@citb.co.uk)**Internet address(es):**Main address: [www.citb.co.uk](http://www.citb.co.uk)**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.delta-esourcing.com/tenders/UK-UK-Kings-Lynn:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./TC993Z2GXW>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://www.delta-esourcing.com/tenders/UK-UK-Kings-Lynn:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./TC993Z2GXW>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: construction training

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Website Usability Research and Testing.

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

CITB Wishes to procure a framework with multiple suppliers appointed, to provide a full range of website usability testing and support services to CITB's digital team to ensure compliance with the EU web Accessibility Directive, Government Digital Service (GDS) Service Design guidelines for public sector websites, and digital industry best practice.

#### **II.1.5. Estimated total value**

Value excluding VAT: 800 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

#### **II.2.4. Description of the procurement**

CITB wishes to procure a framework with multiple suppliers appointed, to provide a full range of website usability testing and support services to CITB's digital team to ensure compliance with the EU web Accessibility Directive, Government Digital Service (GDS) Service Design guidelines for public sector websites, and digital industry best practice.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

This framework will have an initial term of 2 years (24 months) with 2 further 1 year (12 month) options to extend.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2.**

## **Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 02/01/2018 Local time: 14:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 15/01/2018

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

6 months prior to completion of this framework.

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Kings-Lynn:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./TC993Z2GXW>

To respond to this opportunity, please click here:

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: T.B.A

Town: T.B.A

Country: United Kingdom

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: TBA

Town: TBA

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

15/11/2017