

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:459771-2017:TEXT:EN:HTML>

**United Kingdom-Ipswich: Special-purpose road passenger-transport services
2017/S 221-459771**

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

NHS West Suffolk Clinical Commissioning Group
Ipswich
IP8 4DE
United Kingdom
Contact person: Jane Garnett
E-mail: jane.garnett@suffolk.nhs.uk
NUTS code: UKH14

Internet address(es):

Main address: <https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>
Address of the buyer profile: www.westsuffolkccg.nhs.uk

I.1) Name and addresses

NHS Ipswich and East Suffolk Clinical Commissioning Group
Ipswich
IP8 4DE
United Kingdom
Contact person: Jane Garnett
E-mail: jane.garnett@suffolk.nhs.uk
NUTS code: UKH14

Internet address(es):

Main address: <https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

I.1) Name and addresses

NHS Great Yarmouth and Waveney Clinical Commissioning Group
1 Common Lane North
Beccles
NR34 9BN
United Kingdom
Contact person: Jane Garnett
E-mail: jane.garnett@suffolk.nhs.uk
NUTS code: UKH14

Internet address(es):

Main address: <https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

I.1) **Name and addresses**

Ipswich Hospital NHS Trust
Heath Rd
Ipswich
IP4 5PD
United Kingdom
Contact person: Jane Garnett
E-mail: jane.garnett@suffolk.nhs.uk
NUTS code: UKH14

Internet address(es):

Main address: <https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

I.1) **Name and addresses**

West Suffolk NHS Foundation Trust
Hardwick Lane
Bury St Edmunds
IP33 2QZ
United Kingdom
Contact person: Jane Garnett
E-mail: jane.garnett@suffolk.nhs.uk
NUTS code: UKH14

Internet address(es):

Main address: <https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

I.2) **Joint procurement**

The contract involves joint procurement

I.4) **Type of the contracting authority**

Body governed by public law

I.5) **Main activity**

Health

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

Non-Emergency Patient Transport Services.

II.1.2) **Main CPV code**

60130000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The NHS Ipswich and East Suffolk Clinical Commissioning Group, Ipswich Hospital NHS Trust, NHS West Suffolk Clinical Commissioning Group, West Suffolk NHS Foundation Trust and NHS Great Yarmouth and Waveney Clinical Commissioning Group have completed the competitive procurement of Non-Emergency Patient Transport Services. The scope of the service will include assessment of eligibility, call handling, booking and the provision of safe non-emergency patient transport to eligible patients. The commissioners are to establish a contract for five (5) years with a potential extension of up to two (2) years. The services which are

the subject of this notice are awarded under 2 contracts, 1 for the delivery of services within the Great Yarmouth and Waveney locality and 1 for Ipswich, east Suffolk and west Suffolk locality.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 47 936 000.00 GBP

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

85142000

85143000

85100000

34114122

60120000

II.2.3) **Place of performance**

NUTS code: UKH1

NUTS code: UKH14

Main site or place of performance:

The contract will cover journeys involving eligible patients; which could include journeys within, in to or out of this locality.

II.2.4) **Description of the procurement:**

The aim of this procurement is to secure a provider of non-emergency patient transport services across the 2 localities of; locality 1 — Ipswich, east Suffolk and west Suffolk, and locality 2 — Great Yarmouth and Waveney. The tender exercise has resulted in two contracts being awarded; 1 for each locality.

Locality 1 covers Ipswich, east Suffolk and west Suffolk will be commissioned by NHS Ipswich and East Suffolk Clinical Commissioning Group, NHS West Suffolk Clinical Commissioning Group, Ipswich Hospital NHS Trust and West Suffolk NHS Foundation Trust.

Locality 2 covers Great Yarmouth and Waveney will be commissioned by NHS Great Yarmouth and Waveney Clinical Commissioning Group.

II.2.5) **Award criteria**

Quality criterion - Name: General service delivery, integration and engagement, HR, mobilisation / Weighting: 80 %

Price - Weighting: 20 %

II.2.11) **Information about options**

Options: yes

Description of options:

An option to extend for an additional 24 months. The aforementioned estimated contract value is for the 5+2 and consists of an estimation of the total value of both contracts which are the subject of this procurement.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Full details of the commissioner's requirements are set out in the documentation which is available by registering for free at <https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

IV.1.6) Information about electronic auction

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 104-207720](#)

IV.2.8) Information about termination of dynamic purchasing system

IV.2.9) Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Non-Emergency Patient Transport Services — Locality 1

A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:

19/10/2017

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3) Name and address of the contractor

E-zec Medical Transport Services Ltd
Terminal Building, Redhill Aerodrome, Kings Mill Lane, Surrey
Redhill
RH1 5YP
United Kingdom
NUTS code: UKJ26
Internet address:www.e-zec.co.uk
The contractor is an SME: yes

V.2.4) Information on value of the contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: 33 936 000.00 GBP

Total value of the contract/lot: 32 644 674.00 GBP

V.2.5) Information about subcontracting

Section V: Award of contract

Title:

Non-Emergency Patient Transport Services — Locality 2

A contract/lot is awarded: yes

V.2) Award of contract

- V.2.1) **Date of conclusion of the contract:**
19/10/2017
- V.2.2) **Information about tenders**
Number of tenders received: 5
The contract has been awarded to a group of economic operators: no
- V.2.3) **Name and address of the contractor**
E-zec Medical Transport Services Ltd
Terminal Building, Redhill Aerodrome, Kings Mill Lane, Surrey
Redhill
RH1 5YP
United Kingdom
NUTS code: UKJ26
Internet address:www.e-zec.co.uk
The contractor is an SME: yes
- V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 14 000 000.00 GBP
Total value of the contract/lot: 13 974 296.00 GBP
- V.2.5) **Information about subcontracting**

Section VI: Complementary information

- VI.3) **Additional information:**
The contracting authority reserves the right to discontinue the procurement process at any time, which shall include the right not to award contract/s and does not bind itself to accept the lowest tender, or any tender received, and reserves the right to award contract/s in part, or to call for new tenders should it consider this necessary. The contracting authority shall not be liable for any costs or expenses incurred by any candidate in connection with the completion and return of the information requested in this Contract Notice, or in participating in this procurement process, irrespective of the outcome of the competition or if the competition is cancelled or postponed.
- VI.4) **Procedures for review**
- VI.4.1) **Review body**
NHS West Suffolk Clinical Commissioning Group
Ipswich
United Kingdom
- VI.4.2) **Body responsible for mediation procedures**
- VI.4.3) **Review procedure**
- VI.4.4) **Service from which information about the review procedure may be obtained**
- VI.5) **Date of dispatch of this notice:**
15/11/2017