

**Netherlands-The Hague: Banking services**

OJ S 249/2016 24/12/2016

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Haagse Inkoop Samenwerking (HIS)

National registration number: 50200097

Postal address: Wilhelmina van Pruisenweg 52

Town: Den Haag

Postal code: 2595 AN

Country: Netherlands

For the attention of: Robby Jahangier

E-mail: [robby.Jahangier@rijksoverheid.nl](mailto:robby.Jahangier@rijksoverheid.nl)**Internet address(es):**General address of the contracting authority: <http://www.ubrijk.nl/organisatieonderdelen/ubr-his>Address of the buyer profile: <http://eu.eu-supply.com/ctm/Supplier/CompanyInformation/Index/65299>Electronic access to information: [http://eu.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=176716&B=CTMSOLUTION](http://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=176716&B=CTMSOLUTION)Electronic submission of tenders and requests to participate: [http://eu.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=176716&B=CTMSOLUTION](http://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=176716&B=CTMSOLUTION)**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

Economic and financial affairs

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Betalingverkeer Belastingdienst.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 6: Financial services a) Insurances services b) Banking and investment services

Main site or place of performance: Den Haag.

NUTS code NL Nederland

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

### **II.1.5. Short description of the contract or purchase(s)**

Het Betalingsverkeer van de Belastingdienst is voor het grootste deel een massaal proces dat zich kenmerkt door zeer grote aantallen transacties en verschillende piekmomenten in zowel het uitbetaalproces als bij de inkomende betalingen. Van de opdrachtnemer wordt verwacht dat hij hier uitvoering aangeeft door onder andere:

- het verwerken van SCT's, acceptgirobetalingen, SDD's, spoedopdrachten en wereldbetalingen;
- het uitvoeren en ondersteunen van specifieke Nederlandse betaalproducten of instrumenten als bijvoorbeeld de overheidsvordering, G-rekeningen en iDEAL-betalingen;
- het verwerken van pintransacties (ook creditcard) op mobiele betaalautomaten;
- het bieden van een mogelijkheid tot het afstorten van contanten (munten, biljetten in euro of een buitenlandse valuta).

Service- en accountmanagement

Van de opdrachtnemer wordt een zakelijke en ondersteunende dienstverlening verwacht in de keten van het Betalingsverkeer tussen de belastingdienst en de opdrachtnemer.

Deze dienstverlening komt onder andere tot uiting in:

- het bieden van een EB-functionaliteit;
- rekeningenbeheer met Saldoregulatie t.b.v. de centrale kasbeheerder (het Agentschap);
- accountmanagement en een cliënt service organisatie;
- het ter beschikking stellen van (Retour)informatie over en ten behoeve van het hierboven genoemde Betalingsverkeer.

Inspelen op toekomstige ontwikkelingen

De wereld van het betalingsverkeer is continu in ontwikkeling door verandering van wet- en regelgeving en de introductie van nieuwe betaalproducten. Er dient rekening gehouden te worden met de steeds hogere eisen die burgers en bedrijven stellen aan gemak, actualiteit, beveiliging en beschikbaarheid. Tegen deze achtergrond blijft de Belastingdienst nadenken over een ideale mix aan betaalproducten om processen te ondersteunen, gemakkelijker en veiliger te maken.

Van de opdrachtnemer wordt verwacht dat hij uitvoering kan geven aan de veranderende wet- en regelgeving op het gebied van het betalingsverkeer en nieuw te introduceren betaalproducten. Daarbij wordt opdrachtnemer gevraagd actief mee te denken over wat nieuwe ontwikkelingen voor de Belastingdienst betekenen en op welke wijze deze ontwikkelingen kunnen bijdragen aan doelmatige verbeteringen binnen het Betalingsverkeer.

### **II.1.6. CPV code(s)**

66110000 Banking services, 66000000 Financial and insurance services, 66100000 Banking and investment services

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

De omvang van de opdracht is opgenomen in de prognose (bijlage B).

#### **II.2.2. Information about options**

Options: no

#### **II.2.3. Information about renewals**

This contract is subject to renewal: no

### **II.3. Duration of the contract or time limit for completion**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

N.v.t.

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

N.v.t.

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Zie beschrijvend document.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: Zie beschrijvend document.

#### **III.2.3. Technical and professional ability**

List and brief description of conditions:  
Zie beschrijvend document.

#### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

201400123.001.007

#### **IV.3.2. Previous publication concerning this procedure**

no

#### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

#### **IV.3.4. Time limit for receipt of tenders or requests to participate**

30.3.2017 - 12:00

#### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English. Dutch.

#### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

Duration in days: 120 (from the date stated for receipt of tender)

#### **IV.3.8. Conditions for opening of tenders**

Date: 30.3.2017 - 12:00

Persons authorised to be present at the opening of tenders: no

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Rechtbank Den Haag

Town: Den Haag

**Body responsible for mediation procedures**

Official name: Rechtbank Den Haag

Town: Den Haag

**VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: 20 kalenderdagen na verzending voorlopige gunningsbeslissing.

**VI.4.3. Service from which information about the review procedure may be obtained**

Official name: Rechtbank Den Haag

Town: Den Haag

**VI.5. Date of dispatch of this notice**

22.12.2016