

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:460190-2020:TEXT:EN:HTML>

**United Kingdom-Sheffield: Job search services
2020/S 190-460190**

Modification notice

Modification of a contract/concession during its term

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority/entity

I.1) Name and addresses

Official name: Department for Work and Pensions
Postal address: Hartshead Square
Town: Sheffield
NUTS code: UK UNITED KINGDOM
Postal code: S1 2FD
Country: United Kingdom
Contact person: Commercial Team
E-mail: employmentcategory.covid19@dwp.gov.uk
Telephone: +44 1142097536

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-for-work-pensions>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Work and Health Programme

II.1.2) Main CPV code

79611000 Job search services

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title:

Work and Health Programme
Lot No: CPA 3 North West England

II.2.2) Additional CPV code(s)

75110000 General public services
75131100 General personnel services for the government
79611000 Job search services
80000000 Education and training services
85100000 Health services

II.2.3) Place of performance

NUTS code: UK UNITED KINGDOM

II.2.4) Description of the procurement at the time of conclusion of the contract:

The WHP DWP's new contracted employment provision will help persons who have a disability, the long term unemployed and specified disadvantaged groups to find sustained work. The WHP will target those who are most likely to benefit from the additional support of the programme and will:

- provide additional support that is distinct and additional to that available through Jobcentre Plus;
- predominantly remunerate suppliers on a Payment by Results basis in order to drive sustained employment outcomes; and
- support current and future local plans for service integration for individuals who have multiple barriers to work and/or have a disability.

DWP agreed, through the Government's Devolution Deal and City Deal process, to work with a number of combined authorities/city regions to ensure local priorities influence the design and delivery of WHP by co-designing the programme with those areas.

II.2.7) **Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start: 27/11/2017

End: 31/10/2022

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

Work and Health Programme.

Section V: Award of contract/concession

Contract No: DWP_19023 - 3

Lot No: CPA 3

Title:

Work and Health Programme CPA 3 North West England

V.2) **Award of contract/concession**

V.2.1) **Date of conclusion of the contract/concession award decision:**

18/09/2017

V.2.2) **Information about tenders**

The contract/concession has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor/concessionaire**

Official name: Ingeus UK Ltd

Postal address: Fifth Floor, 18 Mansell Street

Town: London

NUTS code: UK UNITED KINGDOM

Postal code: E1 8AA

Country: United Kingdom

The contractor/concessionaire is an SME: no

V.2.4) **Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: 42 810 536.00 GBP

Section VI: Complementary information

VI.3) **Additional information:**

Suppliers instructions:

How to express interest in this tender:

1) Register on the eSourcing portal (this is only required once):

- <https://dwp.bravosolution.co.uk> and click the link to register;
- accept the terms and conditions and click 'continue;'
- enter your correct business and user details;
- note your chosen username and click 'Save.'

You will receive an email with your password (keep this secure).

2) Express an interest in the tender:

- login to the portal with the username/password;
- click the 'PQQs/ITTs Open To All Suppliers' link (These are pre-qualification questionnaires or invitations to tender open to any registered supplier);
- click on the relevant exercise to access the content;
- click the 'Express Interest' button at the top of the page.
- this will move the PQQ/ITT into your 'My PQQs/My ITTs' page (A secure area reserved for your projects only).
- you can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ITT Details' box.

3) Responding to the tender:

- click 'My Response' under 'PQQ/ITT Details,' you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining);
- you can now use the 'Messages' function to communicate with the buyer and seek any clarification;
- note the deadline for completion.

Follow the onscreen instructions to complete the PQQ/ITT — there may be a mixture of online and offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights:

- (i) to use a reverse auction;
 - (ii) to cancel this procurement at any stage;
 - (iii) to not award any contract as a result of the procurement process commenced by publication of this notice;
- and
- (iv) in no circumstances will DWP be liable for any costs incurred by potential suppliers.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Department for Work and Pensions

Town: Sheffield

Country: United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

25/09/2020

Section VII: Modifications to the contract/concession

VII.1) **Description of the procurement after the modifications**

VII.1.1) **Main CPV code**

79611000 Job search services

VII.1.2) **Additional CPV code(s)**

75100000 Administration services
80000000 Education and training services
85100000 Health services
85312510 Vocational rehabilitation services

VII.1.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

VII.1.4) **Description of the procurement:**

The WHP is DWP's contracted employment provision that will help persons who have a disability, the long term unemployed and specified disadvantaged groups to find sustained work. The WHP will target those who are most likely to benefit from the additional support of the programme and will:

- provide additional support that is distinct and additional to that available through Jobcentre Plus;
- predominantly remunerate suppliers on a Payment by Results basis in order to drive sustained employment outcomes; and
- support current and future local plans for service integration for individuals who have multiple barriers to work and/or have a disability.

DWP agreed, through the Government's Devolution Deal and City Deal process, to work with a number of combined authorities/city regions to ensure local priorities influence the design and delivery of WHP by co-designing the programme with those areas.

VII.1.5) **Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months: 60

VII.1.6) **Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: 42 810 536.00 GBP

VII.1.7) **Name and address of the contractor/concessionaire**

Official name: Ingeus UK Ltd
Postal address: Fifth Floor, 18 Mansell Street
Town: London
NUTS code: UK UNITED KINGDOM
Postal code: E1 8AA
Country: United Kingdom
The contractor/concessionaire is an SME: no

VII.2) **Information about modifications**

VII.2.1) **Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

On 9 April 2020 the interim payment arrangement was agreed and implemented quickly to make appropriate payments to providers to calm the reaction in the market and provide a degree of confidence to maintain services. This was in line with Cabinet Office PPN 02/20 and provided cash-flow until June 2020. This delivered the objective in the very short term.

On 1 July 2020 the next stage of the strategy was implemented and suspended the Payment By Results model, replacing it with a new Cost+ model until the situation changes. This replaces the interim payment arrangement. Acknowledging the uncertain environment; the new model will be subject to regular reviews, to assess the external conditions. The Department will reserve the right to revert to the original model, subject to notice, at any time. Whilst it may be appropriate to revert directly to the original arrangements, this will need careful

consideration and assessment of the environment, not least the pipeline of participants to realise outcomes, the labour market conditions and the potential changes to citizen behaviour including restrictions.

VII.2.2) **Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee (Art. 43(1)(c) of Directive 2014/23/EU, Art. 72(1)(c) of Directive 2014/24/EU, Art. 89(1)(c) of Directive 2014/25/EU)

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The outbreak and subsequent impact of the Covid-19 pandemic posed a threat to the viability of the contracted employment services market. Without intervention, the market would not be sustained to support wider society get back to work.

The conventional Payment by Results (PBR) model does not generate sufficient income for providers to remain viable or to maintain capacity and capability. Providers are also mainly reliant on referrals to provision by Jobcentre Plus and this activity was de-prioritised to focus on the national need to pay benefits. Some providers were already experiencing financial stress and many organisations in the supply chain are small third sector companies being impacted by the wider impact of Covid-19. The labour market and economy is suffering the consequences of the Covid-19 pandemic and existing delivery arrangements are not appropriate in the current restricted climate.

VII.2.3) **Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications and price adaptations and, in the case of Directive 2014/23/EU, average inflation in the Member State concerned)

Value excluding VAT: 42 810 536.00 GBP

Total contract value after the modifications

Value excluding VAT: 42 810 536.00 GBP