

**Italy-Torino: Provision of Digital Professional and Technical Services**

OJ S 191/2020 01/10/2020

Contract award notice

Services

**Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: European Training Foundation

Postal address: Villa Gualino, Viale Settimio Severo 65

Town: Torino

NUTS code: ITC11 Torino

Postal code: 10133

Country: Italy

E-mail: [Procurement@etf.europa.eu](mailto:Procurement@etf.europa.eu)**Internet address(es):**Main address: <https://www.etf.europa.eu/en/about/procurement>**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Provision of Digital Professional and Technical Services

Reference number: CFT/20/ETF/0009

**II.1.2. Main CPV code**

72420000 Internet development services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The objective of the requested service is to provide professional and technical services in the area of digital and web communication, in particular for the development of web and mobile communication applications: digital product strategy; business analysis; application architecture; application design; application development, deployment and maintenance; hosting; technical support services for digital services and applications.

The contractor will provide the above-mentioned services and maintain the current environments and infrastructures for the ETF web services and related applications, modules, databases.

They will also further design, develop, deploy and maintain new features as well as new digital products to meet new communication and organisational needs.

**II.1.6. Information about lots**

This contract is divided into lots: yes

**II.1.7. Total value of the procurement**

Value excluding VAT: 500 000,00 EUR

**II.2. Description**

**II.2.1. Title**

End User Support Services

Lot No: 1

**II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

**II.2.3. Place of performance**

NUTS code: ITC11 Torino

Main site or place of performance: Torino — Italy.

**II.2.4. Description of the procurement**

See internet address provided in section I.3).

**II.2.5. Award criteria**

Quality criterion - Name: Organisation of the services / Weighting: 30

Quality criterion - Name: Service quality / Weighting: 15

Quality criterion - Name: Service level agreement (SLA) / Weighting: 15

Price - Weighting: 40

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
yes

Identification of the project: ETF appropriations.

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

IT Infrastructure Support Services

Lot No: 2

**II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

**II.2.3. Place of performance**

NUTS code: ITC11 Torino

**II.2.4. Description of the procurement**

See internet address provided in section I.3).

### **II.2.5. Award criteria**

Quality criterion - Name: 1) Organisation of the services / Weighting: 30

Quality criterion - Name: 2) Service quality / Weighting: 15

Quality criterion - Name: 3) Service level agreement (SLA) / Weighting: 15

Price - Weighting: 40

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
yes

Identification of the project: ETF appropriations.

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 171-412645](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** CON/20/ETF/0018

**Lot No:** LOT 1

**Title:**

Provision of Digital Professional and Technical Services — Lot 1: End User Support Services On Site and Remotely

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

14/09/2020

**V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Atlantica Digital SPA

Town: Rome

NUTS code: ITI43 Roma

Country: Italy

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 500 000,00 EUR

Total value of the contract/lot: 500 000,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information**

See internet address provided in section I.3).

**VI.4. Procedures for review****VI.4.1. Review body**

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L - 2925

Country: Luxembourg

E-mail: [GeneralCourt.Registry@curia.europa.eu](mailto:GeneralCourt.Registry@curia.europa.eu)

Telephone: +352 4303-1

Fax: +352 43032100

Internet address: <http://curia.europa.eu>

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

See internet address provided in section I.3).

**VI.5. Date of dispatch of this notice**

24/09/2020