

460490-2026 - Result

Ireland – Health and social work services – HSE 27829 - Multi-Supplier Panel Agreement for Reviews in relation to safety incidents, Investigations and reviews of complaints and Service reviews of Governance, Quality, Safety and Risk and Audit

OJ S 126/2026 03/07/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Health Service Executive (HSE)

Email: procurement.helpdesk@hse.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: HSE 27829 - Multi-Supplier Panel Agreement for Reviews in relation to safety incidents, Investigations and reviews of complaints and Service reviews of Governance, Quality, Safety and Risk and Audit

Description: HSE 27829 - Multi-Supplier Panel Agreement for Reviews in relation to safety incidents, Investigations and reviews of complaints and Service reviews of Governance, Quality, Safety and Risk and Audit

Procedure identifier: 1ee3c2fe-91f3-479e-a24f-f4bc35f9eaa0

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 7 800 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: HSE 27829 Multi-Supplier Panel Agreement for Reviews in relation to safety incidents, Investigations and reviews of complaints and Service reviews of Governance, Quality, Safety and Risk and Audit

Description: HSE 27829 Multi-Supplier Panel Agreement for Reviews in relation to safety incidents, Investigations and reviews of complaints and Service reviews of Governance, Quality, Safety and Risk and Audit

Internal identifier: Lot 1 – Reviews in relation to safety incidents

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.5. Value

Estimated value excluding VAT: 7 800 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality @ 60%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Cost

Description: Cost @ 40%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: Health Service Executive (HSE)

5.1. Lot: LOT-0002

Title: Multi-Supplier Panel Agreement for Reviews in relation to safety incidents, Investigations and reviews of complaints and Service reviews of Governance, Quality, Safety and Risk and Audit

Description: Multi-Supplier Panel Agreement for Reviews in relation to safety incidents, Investigations and reviews of complaints and Service reviews of Governance, Quality, Safety and Risk and Audit

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.5. Value

Estimated value excluding VAT: 7 800 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality @ 60%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Cost

Description: Cost @ 40%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: Health Service Executive (HSE)

5.1. Lot: LOT-0003

Title: Multi-Supplier Panel Agreement for Reviews in relation to safety incidents, Investigations and reviews of complaints and Service reviews of Governance, Quality, Safety and Risk and Audit

Description: Multi-Supplier Panel Agreement for Reviews in relation to safety incidents, Investigations and reviews of complaints and Service reviews of Governance, Quality, Safety and Risk and Audit

Internal identifier: Lot 3 - Service reviews of Governance, Quality, Safety and Risk and Audit

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.5. Value

Estimated value excluding VAT: 7 800 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality @ 60%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Cost

Description: Cost @ 40%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: Health Service Executive (HSE)

6. Results

Maximum value of the framework agreements in this notice: 7 800 000,00 EUR

Approximate value of the framework agreements

:

7 800 000,00

EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 1 189 500,00 EUR

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: Clara Learning Limited

Tender:

Tender identifier: Clara Learning Limited

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 156 000,00 EUR

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: Clara Learning Limited

Tender:

Tender identifier: Clara Learning Limited

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 643 500,00 EUR

6.1.2. Information about winners

Winner:

Official name: Clara Learning Limited

Tender:

Tender identifier: Clara Learning Limited

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: Clara Learning Limited

Date of the conclusion of the contract: 05/05/2026

Organisation signing the contract: Health Service Executive (HSE)

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 1 189 500,00 EUR

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: Clinical Leadership Solutions

Tender:

Tender identifier: Clinical Leadership Solutions

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 156 000,00 EUR

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: Clinical Leadership Solutions

Tender:

Tender identifier: Clinical Leadership Solutions

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 643 500,00 EUR

6.1.2. Information about winners

Winner:

Official name: Clinical Leadership Solutions

Tender:

Tender identifier: Clinical Leadership Solutions

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: Clinical Leadership Solutions

Date of the conclusion of the contract: 05/05/2026

Organisation signing the contract: Health Service Executive (HSE)

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 1 189 500,00 EUR

6.1.3. Non-winning tenderers**Non-winning tenderers**

:

Official name: Health Care Informed

Tender:

Tender identifier: Health Care Informed

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 643 500,00 EUR

6.1.2. Information about winners**Winner:**

Official name: Health Care Informed

Tender:

Tender identifier: Health Care Informed

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: Health Care Informed

Date of the conclusion of the contract: 05/05/2026

Organisation signing the contract: Health Service Executive (HSE)

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 1 189 500,00 EUR

6.1.2. Information about winners

Winner:

Official name: RoundTable Solutions Ltd

Tender:

Tender identifier: RoundTable Solutions Limited

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

Contract information:

Identifier of the contract: RoundTable Solutions Limited

Date of the conclusion of the contract: 05/05/2026

Organisation signing the contract: Health Service Executive (HSE)

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR

Re-estimated value of the framework agreement: 156 000,00 EUR

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: RoundTable Solutions Ltd

Tender:

Tender identifier: RoundTable Solutions Limited

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 7 800 000,00 EUR
Re-estimated value of the framework agreement: 643 500,00 EUR

6.1.3. Non-winning tenderers
Non-winning tenderers

:

Official name: RoundTable Solutions Ltd

Tender:

Tender identifier: RoundTable Solutions Limited

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 5

8. Organisations

8.1. ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 0007497W

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 051309558

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation signing the contract

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

8.1. ORG-0004

Official name: Clara Learning Limited
Size of the economic operator: Small
The organisation is a natural person
Registration number: IE6390729N
Town: Ashcourt House, Mooncoin, County Kilkenny,
Postcode: X91 V0YH
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0003

8.1. ORG-0005

Official name: Clinical Leadership Solutions
Size of the economic operator: Small
The organisation is a natural person
Registration number: 3506411UH
Town: The Black Church St Mary's Place Dublin 7
Postcode: D07 P4AX
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0003

8.1. ORG-0006

Official name: Health Care Informed
Size of the economic operator: Small
The organisation is a natural person
Registration number: 6426121O
Town: Main Street, Headford, Galway
Postcode: H91 P8H4
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0003

8.1. **ORG-0007**

Official name: RoundTable Solutions Ltd

Size of the economic operator: Small

The organisation is a natural person

Registration number: 9644298B

Town: 28 South Bank, Crosses Green, Cork.

Postcode: T12 EF22

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: be454558-bed7-445a-a503-63129e92d575 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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