

460971-2025 - Result

Ireland – IT services: consulting, software development, Internet and support – University of Limerick - Polling & Survey Tools

OJ S 133/2025 15/07/2025

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: University of Limerick

Email: Niall.A.Collins@ul.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: University of Limerick - Polling & Survey Tools

Description: Tenders are sought for the provision of 'Campus Survey Software Subscription'. The objective is to have a cloud hosted solution offering distributed management functionality to the various internal departments with overall governance by UL's ITD Department. It is paramount that the solution proposed is fully GDPR compliant and demonstrates varying levels of security ensuring data/account structures are protected. Contract Term: 4 year contract with option to extend for 2 years x 3, ie 10 years in total. Value: Total Expected value - 10 years €2m

Procedure identifier: cb49090b-5ca8-40d7-82ce-8be160d7af6d

Previous notice: 7d39ee19-c6d1-4d93-b995-d2acce3f278e-01

Internal identifier: T75868

Type of procedure: Restricted

The procedure is accelerated: no

Main features of the procedure: Mini competition under Online Collaboration Tools DPS

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Postal address: University of Limerick, Limerick

Town: Limerick

Postcode: V94 T9PX

Country subdivision (NUTS): South-West (IE053)

Country: Ireland

Additional information: See documentation

2.1.3. Value

Estimated value excluding VAT: 2 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: University of Limerick - Polling & Survey Tools

Description: Tenders are sought for the provision of 'Campus Survey Software Subscription'. The objective is to have a cloud hosted solution offering distributed management functionality to the various internal departments with overall governance by UL's ITD Department. It is paramount that the solution proposed is fully GDPR compliant and demonstrates varying levels of security ensuring data/account structures are protected. Contract Term: 4 year contract with option to extend for 2 years x 3, ie 10 years in total. Value: Total Expected value - 10 years €2m

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Postal address: University of Limerick, Limerick

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Postcode: V94 T9PX

Country subdivision (NUTS): South-West (IE053)

Country: Ireland

Additional information: See documentation

5.1.3. Estimated duration

Start date: 01/11/2024

Duration end date: 31/10/2028

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: 3 x 24 month extensions

5.1.5. Value

Estimated value excluding VAT: 2 000 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Qualitative

Description: Software, Privacy & info. security, Support & Maintenance, Exit Strategy, Sustainability

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 85

Criterion:

Type: Price

Name: TCO

Description: Total Cost of Ownership

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16. Further information, mediation and review

Review organisation: High Court Ireland

Information about review deadlines: 1 years plus 1 day

Organisation whose budget is used to pay for the contract: University of Limerick

Organisation executing the payment: University of Limerick

Organisation signing the contract: University of Limerick

6. Results

Value of all contracts awarded in this notice: 2 000 000,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Drieam B.V.

Tender:

Tender identifier: T75868

Identifier of lot or group of lots: LOT-0000

Value of the tender: 1 954 126,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: T75868

Date on which the winner was chosen: 14/10/2024

Date of the conclusion of the contract: 01/11/2024

Organisation signing the contract: University of Limerick

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: University of Limerick
Registration number: 264534
Town: Limerick
Postcode: V94 T9PX
Country subdivision (NUTS): South-West (IE053)
Country: Ireland
Email: Niall.A.Collins@ul.ie
Telephone: +353 61 202700

Roles of this organisation:

Buyer
Organisation signing the contract
Organisation whose budget is used to pay for the contract
Organisation executing the payment

8.1. ORG-0002

Official name: High Court Ireland
Registration number: High Court Ireland
Department: High Court Ireland
Town: Dublin
Postcode: D07 N972
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Contact point: High Court Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +35318886511

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Drieam B.V.
Size of the economic operator: Micro, small, or medium
Registration number: 74263544
Postal address: Don Boscostraat 4
Town: Eindhoven
Postcode: 5611KW
Country subdivision (NUTS): Zuidoost-Noord-Brabant (NL414)
Country: Netherlands
Contact point: Bart Corbijn
Email: bart@drieam.com
Telephone: +31622880177
Internet address: <https://www.drieam.nl>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

8.1. ORG-0004

Official name: Merzell Holding ASA
Registration number: 980921565
Postal address: Askekroken 11
Town: Oslo
Postcode: 0277

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: eSender

Email: publication@mercell.com

Telephone: +47 21018800

Fax: +47 21018801

Internet address: <http://mercell.com/>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: a636cfbf-4c4a-48b7-88f5-25b91f980420 - 02

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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