

461250-2026 - Result

Italy – Helpdesk and support services – SERVIZIO DI “ASSISTENZA ICT E SUPPORTO PER LA MANUTENZIONE E GESTIONE DEL SISTEMA INFORMATIVO TERRITORIALE REGIONALE”

OJ S 127/2026 06/07/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Regione Autonoma della Sardegna

Email: pres.crc.ras@pec.regione.sardegna.it

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SERVIZIO DI “ASSISTENZA ICT E SUPPORTO PER LA MANUTENZIONE E GESTIONE DEL SISTEMA INFORMATIVO TERRITORIALE REGIONALE”

Description: PROCEDURA APERTA, AI SENSI DELL'ART. 71 DEL D.LGS. 36/2023, PER L' AFFIDAMENTO DEL SERVIZIO DI “ASSISTENZA ICT E SUPPORTO PER LA MANUTENZIONE E GESTIONE DEL SISTEMA INFORMATIVO TERRITORIALE REGIONALE”

Procedure identifier: d0a5b4a6-92af-44de-8885-62a4aa8b0dfd

Internal identifier: I0000– Iniziativa Generica

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

2.1.2. Place of performance

Country subdivision (NUTS): Cagliari (ITG2F)

Country: Italy

Additional information: Informazioni supplementari

2.1.3. Value

Estimated value excluding VAT: 364 147,93 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: servizio di "Assistenza ICT e supporto per la manutenzione e gestione del Sistema Informativo Territoriale Regionale"

Description: servizio di "Assistenza ICT e supporto per la manutenzione e gestione del Sistema Informativo Territoriale Regionale"

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

5.1.2. Place of performance

Country subdivision (NUTS): Cagliari (ITG2F)

Country: Italy

5.1.5. Value

Estimated value excluding VAT: 364 147,93 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Offerta economicamente più vantaggiosa

Description of the method to be used if weighting cannot be expressed by criteria: Punteggio

Economico: 25.00 - Punteggio Tecnico: 75.00

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Sardegna

Information about review deadlines: Vedi capitolato

Procurement service provider: ANAC AUTORITA NAZIONALE ANTICORRUZIONE

6. Results

Value of all contracts awarded in this notice: 364 147,93 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: TOPNETWORK

Tender:

Tender identifier: PI013818-25 - Lotto n.1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 312 703,09 EUR

The tender was ranked: yes

Rank of the tender: 1

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Contratto - Lotto n.1

Date on which the winner was chosen: 16/04/2026

Date of the conclusion of the contract: 17/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 8

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 5

Type of received submissions: Tenders verified and inadmissible

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders verified and inadmissible because of an abnormally low price or cost

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: Regione Autonoma della Sardegna

Registration number: 80002870923

Town: Cagliari

Postcode: 09123

Country subdivision (NUTS): Extra-Regio NUTS 3 (ITZZZ)

Country: Italy

Contact point: Samir Villani

Email: pres.crc.ras@pec.regione.sardegna.it

Telephone: 00390706061

Buyer profile: <https://www.regione.sardegna.it/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: TAR Sardegna

Registration number: 80004710929

Town: Cagliari

Postcode: 09124

Country subdivision (NUTS): Cagliari (ITG2F)

Country: Italy

Contact point: TAR Sardegna

Email: tarcasegrprotocolloamm@gacert.it

Telephone: +39070679751

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: ANAC AUTORITA NAZIONALE ANTICORRUZIONE

Registration number: 97584460584
Town: Roma
Postcode: 00187
Country subdivision (NUTS): Roma (ITI43)
Country: Italy
Contact point: ANAC AUTORITA NAZIONALE ANTICORRUZIONE
Email: protocollo@pec.anticorruzione.it
Telephone: 06367231
Roles of this organisation:
Procurement service provider

8.1. **ORG-0004**

Official name: TOPNETWORK
Registration number: 07719191004
Town: ROMA
Postcode: 00142
Country subdivision (NUTS): Roma (ITI43)
Country: Italy
Contact point: TOPNETWORK
Email: TOPNETWORK.UFFICIOGARE.PEC@PEC.IT
Telephone: 065041445
Fax: 065030615
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001
The winner is listed on a regulated market

Notice information

Notice identifier/version: d0a5b4a6-92af-44de-8885-62a4aa8b0dfd - 02
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