

461404-2026 - Result

Croatia – Software maintenance and repair services – Usluge održavanja IBM licenci
OJ S 127/2026 06/07/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: FINA

Email: nabava@fina.hr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Usluge održavanja IBM licenci

Description: Usluge održavanja IBM licenci

Procedure identifier: 3ed9d7cd-18db-436e-bfca-f592a2aa82b1

Internal identifier: 53.3.4/2026/V/U

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Ulica grada Vukovara 70, Zagreb

2.1.3. Value

Estimated value excluding VAT: 478 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Usluge održavanja IBM licenci

Description: Usluge održavanja IBM licenci

Internal identifier: 53.3.4/2026/V/U

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Ulica grada Vukovara 70, Zagreb

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 478 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: Rok isporuke

Description: KRITERIJ K2 Naručitelj kao drugi kriterij određuje rok isporuke potvrde proizvođača ili ovlaštenog predstavnika proizvođača o pravu na licence. Maksimalni broj bodova koji valjana ponuda može dobiti po ovom kriteriju je 10 (slovima: deset).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: FINA

Organisation providing more information on the review procedures: FINA

6. Results

Value of all contracts awarded in this notice: 477 465,35 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Leader of tendering party: NEOS d.o.o.

Official name: CROZ d.o.o.

Tender:

Tender identifier: 20260023

Identifier of lot or group of lots: LOT-0000

Value of the tender: 477 465,35 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: KI:406-01/26-02/221; Ur.br:118-10-1-26-15

Title: Usluge održavanja IBM licenci

Date on which the winner was chosen: 18/06/2026

Date of the conclusion of the contract: 29/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: FINA

Registration number: 85821130368

Postal address: Ulica grada Vukovara 70

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Nevenka Hemar Starej

Email: nabava@fina.hr

Telephone: +385 016128194

Internet address: <https://www.fina.hr>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure
Organisation providing more information on the review procedures

8.1. **ORG-0002**

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. **ORG-0003**

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: eojn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. **ORG-0004**

Official name: NEOS d.o.o.

Size of the economic operator: Medium

Registration number: 77018181695

Postal address: Ulica Ljudevita Posavskog 31

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Matea Prkacin

Email: sales@neos.hr

Telephone: +385 15555600

Internet address: <https://www.neos.hr/>

Roles of this organisation:

Tenderer

Leader of tendering party

Winner of these lots: LOT-0000

8.1. ORG-0005

Official name: CROZ d.o.o.

Size of the economic operator: Medium

Registration number: 86132384544

Postal address: Lastovska 23

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Ivana Germin

Email: sales.support@croz.net

Telephone: +385 16184831

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 917d2f98-6150-45d0-8a60-4643957e296d - 01

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