

United Kingdom-Carlisle: IT services: consulting, software development, Internet and support

OJ S 203/2018 20/10/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Castles and Coasts Housing Association

Postal address: 3 Paternoster Row,

Town: Carlisle

NUTS code: UKD1 Cumbria

Postal code: CA3 8TT

Country: United Kingdom

Contact person: Email

E-mail: chris.shaw@shawc.co.uk**Internet address(es):**Main address: <https://www.castlesandcoasts.co.uk>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.delta-esourcing.com/tenders/UK-UK-Carlisle:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./V756WHFB69>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

On Premise to Azure and Microsoft 365 Consultancy Services

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

This specification of requirements seeks to identify an organisation who can work with CCHA's internal IT Team to design, plan and transition all the on-premise applications over to azure ensuring microsoft's best practice designs are applied.

The design of the replacement solution must fully maximise the value of cloud services by redesigning the current implementations to fully exploit the value of Microsoft's IaaS, Platform as a Service (PaaS) and SaaS offerings.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Lot 1: Microsoft Azure IaaS, PaaS and Microsoft 365 Software Licensing

Lot No: 1

II.2.2. Additional CPV code(s)

48000000 Software package and information systems

II.2.3. Place of performance

NUTS code: UKD1 Cumbria

Main site or place of performance: Cumbria

II.2.4. Description of the procurement

CCHA understands that some software providers can offer far more competitive pricing on Microsoft Azure services and Microsoft 365 to housing providers. This lot is therefore focussed on the provision of the required licenses to provide the services required which will be identified as part of lot 2.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract for the provision of the software licenses will be renewed every 3 years.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2: Microsoft Azure and Microsoft 365 Technical Consultancy
Lot No: 2

II.2.2. Additional CPV code(s)

72222000 Information systems or technology strategic review and planning services

II.2.3. Place of performance

NUTS code: UKD1 Cumbria
Main site or place of performance: Cumbria

II.2.4. Description of the procurement

1.2.4 This lot is focussed on providing consultancy services to CCHA to:

- assess CCHA's current ICT Infrastructure and the produce a detailed design and transition plan for moving it all over to Microsoft Azure and Microsoft 365.
- to work with CCHA's IT Team to build the Azure and Microsoft 365 tenancies and migrating the existing servers, applications, databases and storage over to Azure IaaS, PaaS and Microsoft 365 SaaS in line with Microsoft best practice design standards.
- migration of the on-premise AD to Azure AD, ensuring it has been upgraded to the latest best practice design standards,
- ensuring the devices and all the files are setup up, managed by Intune, and data properly secured,
- migrating all users from on premise exchange to Microsoft 365 Email,
- migrating all user's data over from file server drives to Microsoft One Drive,
- migrating all shared data over to either Microsoft One Drive or SharePoint,
- to provide 3rd line support to CCHA's IT team for up to 3 years,
- training the IT team on how to manage Azure and Microsoft 365,
- to fully document the delivered solution.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36
This contract is subject to renewal: yes
Description of renewals:
2 Renewals of 12 months based on satisfactory performance by the supplier.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Financial checks as detailed below — applicable to either lot.

Insurance checks as detailed below — applicable to either lot.

Minimum level(s) of standards possibly required:

Financial:

The minimum level of economic and financial standing and/or the minimum financial threshold will be assessed by CCHA by performing a credit check, a score of average (or its equivalent) or above will be classed as a pass; anything below average (or its equivalent) will be a fail.

Insurance:

You must self-certify that you have or will obtain before the contract commences the following insurance levels:

- employer's (compulsory) liability insurance = 5 000 000 GBP,
- public liability insurance = 5 000 000 GBP,
- professional indemnity insurance = 2 000 000 GBP.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Technical checks as detailed below — Specific requirements detailed per lot.

Minimum level(s) of standards possibly required:

Technical — lot 1:

The supplier must be certified to sell microsoft enterprise agreements which relate to the provision of microsoft azure and microsoft 365 and be able to offer discounts to housing organisations.

Technical — lot 2:

- the supplier must be a minimum of microsoft silver cloud productivity partner,
- the supplier must be a minimum of microsoft silver cloud platform partner,
- the supplier must be a minimum of microsoft silver small and midmarket cloud solutions partner,
- the supplier must be a minimum of Citrix Silver Partner,
- the Supplier must have referenceable experience of transition organisations from on-premise infrastructures to both microsoft azure and microsoft 365.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2.

Time limit for receipt of tenders or requests to participate

Date: 21/11/2018 Local time: 09:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 21/11/2018 Local time: 09:00

Place:

CCHA's Head Office

Information about authorised persons and opening procedure: Tenders will be opened and the prices recorded.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The Contracting Authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Carlisle:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./V756WHFB69>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/V756WHFB69>

GO Reference: GO-20181017-PRO-13389561

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Castles and Coasts Housing Association

Postal address: 3 Paternoster Row

Town: Carlisle

Postal code: CA3 8TT

Country: United Kingdom

VI.5. Date of dispatch of this notice

17/10/2018