

United Kingdom-London: Other community, social and personal services

OJ S 203/2018 20/10/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Mayors Office for Policing and Crime (MOPAC)

Postal address: City Hall, The Queens Walk

Town: London

NUTS code: UKI London

Postal code: SE12AA

Country: United Kingdom

Contact person: Miss Larna Smith

E-mail: IVWS@mopac.london.gov.uk**Internet address(es):**Main address: <https://www.london.gov.uk>Address of the buyer profile: <https://www.london.gov.uk>**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

I.3. CommunicationThe procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com>**I.4. Type of the contracting authority**

Regional or local agency/office

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Integrated Victims and Witnesses Service

Reference number: DN371795

II.1.2. Main CPV code

98000000 Other community, social and personal services

II.1.3.

Type of contract

Services

II.1.4. Short description

MOPAC wishes to invite Tenders to bid for the Integrated Victims and Witnesses Service (IVWS), the objectives of which are to support victims of crime to cope and recover; and to provide support to witnesses to give their best evidence.

The range of support will include:

- support for adult victims of crime,
- specialist support for victims and survivors of domestic violence,
- access to restorative justice,
- pre-trial support for witnesses,
- support for victims and witnesses of major crime incidents.

The service will be a Pan-London service available across the 32 London boroughs and the City of London.

II.1.5. Estimated total value

Value excluding VAT: 17 500 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UKI London

II.2.4. Description of the procurement

MOPAC wishes to invite Tenders to bid for the Integrated Victims and Witnesses Service (IVWS), the objectives of which are to support victims of crime to cope and recover; and to provide support to witnesses to give their best evidence.

The range of support will include:

- support for adult victims of crime,
- specialist support for victims and survivors of domestic violence,
- access to restorative justice,
- pre-trial support for witnesses,
- support for victims and witnesses of major crime incidents.

The service will be a Pan-London service available across the 32 London boroughs and the City of London.

Bidder must be able to demonstrate that they have delivered similar services.

There may also be a further requirement to provide support to children affected by domestic abuse. The funding available for this element of the service is up to a maximum of 2 032 700 GBP in the first year of the contract only, and this amount is included within the total contract value. However, the funding for this has not yet been confirmed so it remains an indicative requirement only. Further information will be published in due course when it becomes available.

Background

The Mayor's Police and Crime Plan, puts victims at the heart of everything MOPAC does and is a golden thread through the plan, making significant commitments regarding the provision of better services and improving the experience of the criminal justice service for victims of crime. Additionally, MOPAC is working to increase support for victims experiencing significant harm, including serious violence, and for vulnerable and intimidated witnesses across London.

MOPAC's objective is to improve current provision, and to deliver an integrated, accessible, responsive, quality support offer for:

— victims of crime, to aid their ability to cope and recover from the experience and reduce their risk of re-victimisation, and

— witnesses, so they are able to attend court and give their best evidence.

MOPAC, the Ministry of Justice and London Councils have signed a Memorandum of Understanding relating to justice devolution. This includes commitments relating to the devolution of pre-trial and outreach support for witnesses in London and to cooperation on developing an integrated service delivery model for victims and witnesses in London.

The London Tackling Violence Against Women and Girls (VAWG) Strategy 2018-2021 set out commitments to reduce the prevalence and impact of violence against women and girls, through prevention and challenging cultural norms, tackling perpetrators by bringing them to justice and putting interventions in place to address their behaviours, and protecting and supporting victims, including through Independent Domestic Violence Advocate provision across London.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 17 500 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The contract duration of 2 years, with the option to extend the contract twice on an annual basis.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Please refer to the procurement documents.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 140-320589](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 30/11/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 30/11/2018 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: HM Courts and Tribunal Service

Postal address: HM Courts and Tribunal ServiceThe Strand

Town: London

Postal code: LondonWC2A 2LL

Country: United Kingdom

Telephone: +44 207947000

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Precise information on deadline(s) for review procedures:

The Contracting Authority will incorporate a minimum 10 calendar days standstill period at the time of the procurement process that information on the award of the contract is communicated to bidders. Aggrieved parties who consider they have been harmed or are at risk of harm should refer to the Public Contracts Regulations 2015.

VI.5. Date of dispatch of this notice

18/10/2018