

United Kingdom-Yeovil: Health services
OJ S 203/2018 20/10/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Somerset Clinical Commissioning Group

Postal address: Wynford House, Lufton Way, Lufton

Town: Yeovil

NUTS code: UKK23 Somerset

Postal code: BA22 8HR

Country: United Kingdom

Contact person: Angela Mortley

E-mail: angelamortley@nhs.net

Telephone: +44 1935381968

Internet address(es):

Main address: <https://in-tendhost.co.uk/scwcsu/asp/Home>

Address of the buyer profile: www.somersetccg.nhs.uk

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Somerset CCG — IUC

Reference number: PR002452

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

Somerset Clinical Commissioning Group have commissioned an integrated urgent care service for patients in Somerset, to include 111 (telephone and online), a Clinical Assessment Service (CAS), face-to-face Consultation and a Single Point of Access (SPoA). The total budget available is 7 149 000 GBP including VAT per annum. The CCG reserves the right to include, at additional value, the following services within any contract ultimately let without recourse to a further advert or formal procurement process:

- GP 999 car,
- minor injury units/urgent treatment centres,
- directory of services,
- GP improved access.

Contracts will be for an initial term of 61 months, ending 31.3. 2024 with a possible extension of any period up to a further 60 months, as defined and at the discretion of the commissioner. Services are planned to commence from 25.2.2018. This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the commissioners.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 152 085 750,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

85100000 Health services

II.2.3. Place of performance

NUTS code: UKK23 Somerset

Main site or place of performance:

II.2.4. Description of the procurement

Somerset Clinical Commissioning Group (SCCG) seeks to commission an integrated urgent Care service for patients, residents and visitors to Somerset. The procurement is driven by the need to re-procure an integrated urgent care service, which brings together NHS 111 and GP Out of Hours provision for people with urgent care needs. The procurement seeks to appoint a service which is innovative, meets patients' expectations and fits the needs of the Somerset population now and throughout the contract period. Contracts will be for an initial term of 61 months, ending on 31.3.2024, with a possible extension of any period up to a further 60 months, as defined and at the discretion of the commissioner. Services are planned to commence from 25.2.2018. The total budget available is 7 149 000 GBP including VAT per annum. SCCG is responsible for planning and buying healthcare services for over half a million people across Somerset. Led by local doctors and healthcare professionals with knowledge of their specific communities and patient needs, we are committed to improving the health of Somerset's population. SCCG is made up of 69 GP practices, operating in 9 commissioning localities. They work together to ensure the best possible healthcare is available and meets the needs of people in Somerset. The scope and value of the contract with the provider will be partially determined through the procurement procedure being undertaken. As a minimum, the provider will be commissioned to be responsible for the delivery of the following core functions with a budget of 7 149 000 GBP:

- 111 (telephone and online),
 - clinical assessment service,
 - face-to-face consultation and treatment,
 - single point of access for healthcare professionals
- SCCG are looking for services to be delivered in an innovative way that meets the needs of the Somerset population now and throughout the contract period, so SCCG expects the service to constantly engage with the public and professionals, and in agreement with commissioners, to evolve the service to ensure it is fit for purpose and meeting patients' expectations. The service needs to work in an

integrated manner with other service providers in the area to offer a seamless experience across the urgent care system, particularly from a patient's view point. Due to the complex nature of the re-commissioning, and the complexity of the urgent care system within which it is being commissioned, SCCG will be using a phased approach in order to secure the transformational change required in Somerset. Once appointed, the commissioner will work with the provider to further transform services, the specific scope of which will be determined through discussion with the provider. The maximum annual value provided within this advert is therefore the maximum value of the core functions defined above. Given the changing urgent care landscape, and the need for integrated provision, SCCG also reserves the right to include the following services within any contract ultimately let without recourse to a further advert or formal procurement process:

- GP 999 car,
- minor injury units/urgent treatment centres,
- directory of services,
- GP improved access

the combined total value of these services is estimated to be c. 6 000 000 GBP — 8 000 000 GBP. This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the commissioners, through the In-Tend e-procurement system (<https://in-tendhost.co.uk/scwcsu/asp/Home>) from where full information can be accessed.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 95

Cost criterion - Name: Finance / Weighting: 5

II.2.11. Information about options

Options: yes

Description of options:

Contracts will be for an initial term of 61 months, ending on 31.3.2024, with a possible extension of any period up to a further 60 months, as defined and at the discretion of the commissioner. Services are planned to commence from 25.2.2018.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 083-187661](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: SCCG IUC001

Title:

Somerset Integrated Urgent Care

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/08/2018

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Devon Doctors Ltd

Postal address: 10 Manaton Court, Manaton Close, Matford Business Park

Town: Exeter

NUTS code: UKK2 Dorset and Somerset

Postal code: EX28PF

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 152 085 750,00 GBP

Total value of the contract/lot: 35 745 000,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Value excluding VAT: 11 438 240,00 GBP Proportion: 32 % Short description of the part of the contract to be subcontracted:

NHS 111 Element of the Service will be subcontracted

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Somerset CCG

Postal address: Wynford House, Lufton Way, Lufton

Town: Yeovil

Postal code: BA22 8HR

Country: United Kingdom
E-mail: angelamortley@nhs.net
Telephone: +44 1935381968
Internet address: www.somersetccg.nhs.uk

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Somerset Clinical Commissioning Group
Postal address: Wynford House, Lufton Way, Lufton
Town: Yeovil
Postal code: BA22 8HR
Country: United Kingdom
E-mail: angelamortley@nhs.net
Telephone: +44 1935381968
Internet address: <https://in-tendhost.co.uk/scwcsu/asp/Home>

VI.5. Date of dispatch of this notice

18/10/2018