

463741-2026 - Competition

**Netherlands – IT services: consulting, software development, Internet and support –
Cloudplatform-dienstverlening
OJ S 127/2026 06/07/2026
Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Koninklijke Bibliotheek

Email: inkoop@kb.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Cloudplatform-dienstverlening

Description: De KB is binnen onderhavige Aanbesteding op zoek naar één Opdrachtnemer voor het leveren van cloudplatformteam capaciteit, specialistische expertise, continuïteitsdiensten en ondersteuning bij het beheer en de doorontwikkeling van het Azure-platform. De dienstverlening wordt uitgevoerd binnen een geïntegreerd cloudplatformteam bestaande uit medewerkers van de KB en medewerkers van de Opdrachtnemer. 750.000 EURO per jaar, naast een herzieningsclausule

Procedure identifier: ee8eb029-73cd-4202-af6d-c1a23f845e41

Internal identifier: 2026/2606-SDJWMA

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie Haarlem (NL32A)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Groot-Amsterdam (NL32B)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Kop van Noord-Holland (NL321)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): IJmond (NL323)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Zaanstreek (NL325)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Het Gooi en Vechtstreek (NL327)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Alkmaar en omgeving (NL328)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Zeeuwsch-Vlaanderen (NL341)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Overig Zeeland (NL342)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Utrecht (NL350)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Delft en Westland (NL362)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Oost-Zuid-Holland (NL365)

Country: Netherlands

Additional information: Den Haag

2.1.2. Place of performance

Country subdivision (NUTS): Groot-Rijnmond (NL366)

Country: Netherlands

Additional information: Den Haag

2.1.4. General information

Additional information: Zie Beschrijvend document en Bijagen.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Cloudplatform-dienstverlening

Description: De KB is binnen onderhavige Aanbesteding op zoek naar één Opdrachtnemer voor het leveren van cloudplatformteam capaciteit, specialistische expertise, continuïteitsdiensten en ondersteuning bij het beheer en de doorontwikkeling van het Azure-platform. De dienstverlening wordt uitgevoerd binnen een geïntegreerd cloudplatformteam bestaande uit medewerkers van de KB en medewerkers van de Opdrachtnemer. 750.000 EURO naast een herzieningsclausule

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: Optiejaren: vier x 1 jaar naast de 48 maanden van de Overeenkomst

5.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie Haarlem (NL32A)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Groot-Amsterdam (NL32B)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Kop van Noord-Holland (NL321)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): IJmond (NL323)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Zaanstreek (NL325)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Het Gooi en Vechtstreek (NL327)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Alkmaar en omgeving (NL328)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Zeeuwsch-Vlaanderen (NL341)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Overig Zeeland (NL342)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Utrecht (NL350)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Delft en Westland (NL362)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)

Country: Netherlands

Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands
Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Oost-Zuid-Holland (NL365)
Country: Netherlands
Additional information: Den Haag

5.1.2. Place of performance

Country subdivision (NUTS): Groot-Rijnmond (NL366)
Country: Netherlands
Additional information: Den Haag

5.1.3. Estimated duration

Start date: 01/01/2027
Duration end date: 31/12/2030

5.1.4. Renewal

Maximum renewals: 4
Other information about renewals: 4 x 1 jaar. Optiejaren worden onder gelijkblijvende condities en voorwaarden (met uitzondering van de toegestane indexering zoals opgenomen in de Overeenkomst) uitsluitend op initiatief van de KB geëffectueerd.

5.1.6. General information

Reserved participation:

Participation is not reserved.
The names and professional qualifications of the staff assigned to perform the contract must be given: Not required
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes
Additional information: zie aanbestedingsdocumenten

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality
Name: G1.1
Description: Borging personeel en dienstverlening
Category of award weight criterion: Weight (points, exact)
Award criterion number: 30

Criterion:

Type: Quality
Name: G1.2
Description: Procesbeschrijving
Category of award weight criterion: Weight (points, exact)
Award criterion number: 20

Criterion:

Type: Quality

Name: G1.3

Description: SLA, DAP en exit procedure

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: G1.4

Description: Maatschappelijke Betrokkenheid & Inclusie

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: G1.5

Description: Presentatie

Category of award weight criterion: Weight (points, exact)

Award criterion number: 0

Criterion:

Type: Price

Name: Prijs

Description: P1 Prijs - Totaalprijs excl BTW

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

5.1.11. Procurement documents

Deadline for requesting additional information: 06/08/2026 17:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/431781>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/431781>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 18/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 18/08/2026 12:15:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Koninklijke Bibliotheek - Rechtbank Den-Haag

Information about review deadlines: zie beschrijvend document

Organisation providing additional information about the procurement procedure: Koninklijke Bibliotheek

Organisation providing more information on the review procedures: Koninklijke Bibliotheek

Organisation receiving requests to participate: Koninklijke Bibliotheek

8. Organisations

8.1. ORG-0001

Official name: Koninklijke Bibliotheek

Registration number: 2100393

Postal address: Pr Willem-Alexanderhof 5

Town: 'S-GRAVENHAGE

Postcode: 2595BE

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Willem Maassen van den Brink

Email: inkoop@kb.nl

Telephone: +31 703140310

Fax: +31 703140450

Internet address: <http://www.kb.nl>

Other contact points:

Official name: Rechtbank Den-Haag

Town: Den-Haag

Postcode: 2595 AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: info.rb.den.haag@rechtspraak.nl

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag/Paginas/default.aspx>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 63b60458-8c51-4080-b91c-bf58dfb3247a - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 02/07/2026 21:40:17 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Dutch
Notice publication number: 463741-2026
OJ S issue number: 127/2026
Publication date: 06/07/2026