

464669-2026 - Competition

Spain – Human resources management consultancy services – Servicio de implantación y mantenimiento del software de gestión de nóminas, portal de las personas y control de presencia, portal de gestión de oferta de empleo público en modalidad "Cloud" o "en la nube", con apoyo en el ciclo de nómina.

OJ S 127/2026 06/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Junta de Gobierno del Ayuntamiento de Guadalajara

Email: contratacion@aytoguadalajara.es

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de implantación y mantenimiento del software de gestión de nóminas, portal de las personas y control de presencia, portal de gestión de oferta de empleo público en modalidad "Cloud" o "en la nube", con apoyo en el ciclo de nómina.

Description: Servicio de implantación y mantenimiento del software de gestión de nóminas, portal de las personas y control de presencia, portal de gestión de oferta de empleo público en modalidad "Cloud" o "en la nube", con apoyo en el ciclo de nómina.

Procedure identifier: afe4e687-6997-441b-b830-23fca91fea7f

Internal identifier: CON-4686

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79414000 Human resources management consultancy services

Additional classification (cpv): 72224000 Project management consultancy services, 72253000

Helpdesk and support services, 72267100 Maintenance of information technology software

2.1.2. Place of performance

Country subdivision (NUTS): Guadalajara (ES424)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 966 576,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de implantación y mantenimiento del software de gestión de nóminas, portal de las personas y control de presencia, portal de gestión de oferta de empleo público en modalidad "Cloud" o "en la nube", con apoyo en el ciclo de nómina.

Description: Servicio de implantación y mantenimiento del software de gestión de nóminas, portal de las personas y control de presencia, portal de gestión de oferta de empleo público en modalidad "Cloud" o "en la nube", con apoyo en el ciclo de nómina.

Internal identifier: CON-4686

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79414000 Human resources management consultancy services

Additional classification (cpv): 72224000 Project management consultancy services, 72253000 Helpdesk and support services, 72267100 Maintenance of information technology software

5.1.2. Place of performance

Country subdivision (NUTS): Guadalajara (ES424)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 2

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Horas de formación.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Mejor precio ofertado.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Plataforma online de formación y certificación para usuarios.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Portal web adicional de recepción de incidencias.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Reducción en los tiempos de respuesta en la gestión de incidencias graves.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Software adicional (sin coste) de control y planificación de calendarios de turnos.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Sencillez y facilidad de uso de los servicios.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 7

Criterion:

Type: Quality

Description: Servicios de soporte y acompañamiento.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Valoración global de la solución.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 33

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=yggyWwzetms2wEhQbcAqug%3D%3D

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=yggyWwzetms2wEhQbcAqug%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 03/08/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 28/08/2026 10:43:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Ayuntamiento de Guadalajara

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Junta de Gobierno del Ayuntamiento de Guadalajara - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: hasta 2026-07-24+02:00

8. Organisations

8.1. ORG-0001

Official name: Junta de Gobierno del Ayuntamiento de Guadalajara

Registration number: 31015270145287

Registration number: P1915500A

Town: Guadalajara

Postcode: 19071

Country subdivision (NUTS): Guadalajara (ES424)

Country: Spain

Contact point: Junta de Gobierno del Ayuntamiento de Guadalajara

Email: contratacion@aytoguadalajara.es

Telephone: +34 949887061

Fax: +34 949887058

Internet address: <http://www.guadalajara.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=UEUF8rkGKoIQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: MADRID

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <https://sedeminhap.gob.es/es-ES/Sedes/TACRC/Paginas/Default.aspx>

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 9e373e64-3a2d-4c56-8df7-01d04e9bcac3 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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