

465118-2026 - Result

Croatia – Software-related services – ODRŽAVANJE I NADOGRADNJA INTEGRALNOG INFORMACIJSKOG SUSTAVA ZGH

OJ S 128/2026 07/07/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: GRAD ZAGREB

Email: javna.nabava@zagreb.hr

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: ZAGREBAČKI HOLDING d.o.o.

Email: informacije.upiti@zgh.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: ODRŽAVANJE I NADOGRADNJA INTEGRALNOG INFORMACIJSKOG SUSTAVA ZGH

Description: ODRŽAVANJE I NADOGRADNJA INTEGRALNOG INFORMACIJSKOG

SUSTAVA ZGH CPV oznaka i naziv: 72260000-5 Detalji u dokumentu Opći podaci o predmetu nabave i upute za ponuditelje-dodatno

Procedure identifier: ece989a9-209e-4514-939e-d8c451465189

Internal identifier: 2025-464

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Mjesto izvršenja ugovora je grad Zagreb.

2.1.3. Value

Estimated value excluding VAT: 900 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: ODRŽAVANJE I NADOGRADNJA INTEGRALNOG INFORMACIJSKOG SUSTAVA ZGH

Description: ODRŽAVANJE I NADOGRADNJA INTEGRALNOG INFORMACIJSKOG SUSTAVA ZGH CPV oznaka i naziv:72260000-5 Detalji u dokumentu Opći podaci o predmetu nabave i upute za ponuditelje-dodatno

Internal identifier: 2025-464

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Mjesto izvršenja ugovora je grad Zagreb.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 900 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included with the following justification

Justification: Pri izradi tehničkih specifikacija nisu uzeti u obzir kriteriji dostupnosti za osobe s invaliditetom

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Criterion:

Type: Quality

Name: Iskustvo stručnjaka

Description: Detaljno opisano u prilogu Kriterij za odabir ponude

Description of the method to be used if weighting cannot be expressed by criteria: Način izračuna kriterija za odabir najpovoljnije ponude je opisan u dokumentaciji o nabavi

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: GRAD ZAGREB

Organisation providing more information on the review procedures: GRAD ZAGREB

6. Results

Approximate value of the framework agreements

:

896 784,00

EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Re-estimated value of the framework agreement: 896 784,00 EUR

6.1.2. Information about winners

Winner:

Official name: KING ICT d.o.o.

Tender:

Tender identifier: 423-171125

Identifier of lot or group of lots: LOT-0000

Value of the tender: 896 784,26 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 288/2026

Title: ODRŽAVANJE I NADOGRADNJA INTEGRALNOG INFORMACIJSKOG SUSTAVA ZGH

Date on which the winner was chosen: 05/03/2026

Date of the conclusion of the contract: 07/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: GRAD ZAGREB
Registration number: 61817894937
Postal address: Trg Stjepana Radića 1
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Javna nabava
Email: javna.nabava@zagreb.hr
Telephone: +385 16506578
Internet address: <https://www.zagreb.hr>
Buyer profile: <https://www.zagreb.hr>

Roles of this organisation:

Buyer
Group leader
Organisation providing additional information about the procurement procedure
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: ZAGREBAČKI HOLDING d.o.o.
Registration number: 85584865987
Postal address: Ulica grada Vukovara 41
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: /
Email: informacije.upiti@zgh.hr
Telephone: 016420001
Internet address: <https://www.zgh.hr/>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Državna komisija za kontrolu postupaka javne nabave
Registration number: 95857869241
Postal address: Ulica grada Vukovara 23/V
Town: Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Kontakt
Email: dkom@dkom.hr
Telephone: +385 14559 930
Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: Narodne novine d.d.

Registration number: TED94
Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb
Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: eojn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0005

Official name: KING ICT d.o.o.
Size of the economic operator: Large
Registration number: 67001695549
Postal address: Buzinski prilaz 10
Town: Buzin (Grad Zagreb)
Postcode: 10010
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Igor Štajduhar, Voditelj odjela za nadmetanja
Email: king@king-ict.eu
Telephone: +385 6690800
Internet address: <https://king-ict.eu>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: ff861a04-4d3f-4535-a4b0-391da3ac06ef - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 06/07/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Croatian
Notice publication number: 465118-2026
OJ S issue number: 128/2026
Publication date: 07/07/2026