

Norway-Oslo: Design consultancy services
OJ S 191/2019 03/10/2019
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Direktoratet for forvaltning og IKT

National registration number: 991825827

Postal address: Grev Wedels plass 9

Town: Oslo

NUTS code: NO Norge

Postal code: 0151

Country: Norway

Contact person: Grethe Haner

E-mail: gretheaaslie.haner@difi.no

Internet address(es):

Main address: <https://permalink.mercell.com/114515906.aspx>

Address of the buyer profile: <http://www.difi.no/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/114515906.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/114515906.aspx>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

P 02-19 Pre-qualification: Utsiden inn — NAV — StimuLab

Reference number: 19/01167

II.1.2. Main CPV code

79415200 Design consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

How can managers and employees in the NAV office work to create a people-oriented organisation that puts users needs at the centre of their work?

We would like to use this procurement to obtain the correct competence to implement a good StimuLab project. This project deals with how the NAV offices can change their organisation and services when the new, larger and merged NAV office is established, i.a. due to the municipal reform. The aim is to develop new organisation, new work methods and more equal work methodology.

See attached documents for further information.

Note that the submission deadline for the qualification application is 9.00 on the submission day.

Click here <https://permalink.mercell.com/114515906.aspx>

II.1.5. Estimated total value

Value excluding VAT: 3 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

NAV Lillestrøm has been chosen as the spear-point office in connection with the reform and is a collaborating partner here, but the project also wants to involve another three to 5 other NAV offices.

The goal of this project is therefore to explore and develop new organization, and new ways of working that in the long term can contribute to more comprehensive services for users.

Objective of the procurement:

We would like to use this procurement to obtain the correct competence to implement a good StimuLab project. All StimuLab projects shall be in accordance with the triple diamond and the tenderer must offer competence and implementation of all diamonds even though that we, at the start of project, do not know what the delivery comprises. The diagnosis stage will identify what the delivery will include and the stage of the implementation process.

As the project is part of StimuLab, there must be an open and experimental approach, so it is, therefore, not known in advance what the actual delivery in each project will be. The projects must, however, result in an anchored and obliged system that is either implemented or will be implemented, or a platform for further development. This will depend on the project's complexity and size and will be clarified further in the dialogue phase.

Roles and responsibility:

The Norwegian Labour and Welfare Administration is the project owner and contracting authority for the project. NAV Lillestrøm and the new Lillestrøm municipality are the collaborating organisations.

Difi is implementing this procurement on behalf of the Norwegian Labour and Welfare Administration.

Budget: 3 000 000 NOK + an option for up to 3 000 000 NOK excluding VAT.

Contract length: the project is ready to start up as soon as possible after the procurement has been made. The contract duration is one year with the option to extend for up to 1 year + 1 year.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

The contract can be extended for up to 1 year + 1 year has an option for up to 3 000 000 NOK.

The option can be triggered fully or partially during 3 years.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3 Maximum number: 5 Objective criteria for choosing the limited number of candidates:

The selection criteria are given in the tender documentation in the Merccell portal.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The contract can be extended for up to 1 year + 1 year has an option for up to 3 000 000 NOK.

The option can be triggered fully or partially during 3 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

See the tender documentation.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

See the tender documentation.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

See the tender documentation.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 160-395344](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 04/11/2019 Local time: 09:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 08/11/2019

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 1 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Direktoratet for forvaltning og IKT

Town: OSLO

Country: Norway

VI.5. Date of dispatch of this notice

02/10/2019