

Denmark-Viborg: Air transport services
OJ S 146/2023 01/08/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Central Denmark Region

National registration number: 29190925

Postal address: Skottenborg 26

Town: Viborg

NUTS code: DK04 Midtjylland

Postal code: 8800

Country: Denmark

Contact person: Johannes Traberg Christensen

E-mail: johannes.traberg@ph.rm.dk

Internet address(es):

Main address: <http://www.udbud.rm.dk>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/253854>

I.1. Name and addresses

Official name: The North Denmark Region

National registration number: 29190941

Postal address: Niels Bohrs Vej 30

Town: Aal

NUTS code: DK05 Nordjylland

Postal code: 9200

Country: Denmark

E-mail: susanne.hundeboll.nielsen@stab.rm.dk

Internet address(es):

Main address: www.rn.dk

I.1. Name and addresses

Official name: The Region of Southern Denmark

National registration number: 29190909

Postal address: Damhaven 12

Town: Vejle

NUTS code: DK03 Syddanmark

Postal code: 7100

Country: Denmark

E-mail: susanne.hundeboll.nielsen@stab.rm.dk

Internet address(es):

Main address: www.rsyd.dk

I.1.

Name and addresses

Official name: Region Zealand
National registration number: 29190658
Postal address: Alléen 15
Town: Sorø
NUTS code: DK02 Sjælland
Postal code: 4180
Country: Denmark
E-mail: susanne.hundeboll.nielsen@stab.rm.dk

Internet address(es):

Main address: www.regionsjaelland.dk

I.1. Name and addresses

Official name: The Capital Region of Denmark
National registration number: 29190623
Postal address: Kongens Vænge 2
Town: Hillerød
NUTS code: DK01 Hovedstaden
Postal code: 3400
Country: Denmark
E-mail: susanne.hundeboll.nielsen@stab.rm.dk

Internet address(es):

Main address: www.regionh.dk

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Contract for the operation of helicopter emergency medical services

II.1.2. Main CPV code

60400000 Air transport services

II.1.3. Type of contract

Services

II.1.4. Short description

The Tender will include four helicopters (and a backup helicopter), pilots and HEMS crew medics for the operation of helicopter emergency medical services in Denmark. The Contracting Authorities will provide the HEMS physicians.

The detailed terms of the operation of the services appear from draft "Contract on the operation of helicopter emergency medical services" and the appendices, which are included as part of the tender documents.

The contract will be entered into for a period of 10 years from Commencement of Operations with options to extend the contract length up to 14 years from Commencement of Operations. Furthermore, the Contracting Authorities have an option of including up to two additional helicopters in the services.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 285 000 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

85141000 Services provided by medical personnel, 60424120 Hire of helicopters with crew

II.2.3. Place of performance

NUTS code: DK Danmark

Main site or place of performance: Denmark

II.2.4. Description of the procurement

The national Danish HEMS service was established by the five regions of Denmark and provides nationwide coverage, currently using four EC-135 helicopters and a backup EC-135 helicopter. However, this tender process concerns two small helicopters and two large helicopters and a backup helicopter (small).

A small helicopter in this tender must have a d-value below 13,2 metres and a cockpit, cabin and cargo volume exceeding 4.5 M3. A large helicopter in this tender must have a d-value below 14 metres and a cockpit, cabin and cargo volume exceeding 6 M3.

The helicopters must be staffed with a pilot, a HEMS Crew Medic and a HEMS Physician. The latter is provided by the Contracting Authorities. The service is primarily dispatched to patients with acute life-threatening illnesses or traumatic injury but is also used for inter-hospital patient transfers.

The Danish HEMS service is a single pilot operation and it is in operation around the clock every day of the year. From Commencement of Operations, the entity performing the HEMS operations must hold a number of approvals, e.g. HEMS-operations and IFR approval (cat 1), but see the tender documents for further.

The crew shall utilise NVIS in order to land close to the accident scene at night-time and use Point IN Space (GPS-PinS) procedures when landing at hospitals in difficult weather conditions. Some of the operations are executed using onboard instruments (IFR) in bad weather conditions.

The current four helicopters completed 4.768 missions in 2021.

The four helicopters are based near Saltum on landside, Billund Airport, Ringsted Airfield and Skive on landside. On each location the regions have established a base with accommodation facilities for the crew and a hangar for the helicopter which allows for minor maintenance facilities. The bases are owned by the regions and are made available for the supplier free of charge. The backup helicopter may be placed at Ringsted Airfield (hangar made available by the Customer) or elsewhere according to the Supplier's preference (facilities made available by the Supplier at own expense).

In regards to section II.2.7) it is noted, that the term of the contract is 10 years as from Commencement of Operations, which is expected to be in November 2024.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: Reliability of Operation / Weighting: 30

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

The Contracting Authorities have an option of extending the number of emergency medical helicopters by up to two further helicopters, i.e. from four emergency medical helicopters to five or six emergency medical helicopters (in addition to the back-up helicopter).

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Sections II.1.7); the amount was an estimate of the contract price for the entire term of the contract as stated in the Contract Notice ([2022/S 102-285221](#)).

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 102-285221](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

The Danish HEMS Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/06/2023

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Norsk Luftambulanse AS

National registration number: 930329797

Postal address: Storgata 33

Town: Oslo

NUTS code: NO Norge

Postal code: 0184

Country: Norway

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 208 047 363,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Section V.2.4); the amount is the contract price (corresponding to Norsk Luftambulanse AS' evaluation-technical price of EUR 208,047,363.00).

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud (The Danish Complaints Board for Public Procurement)

Postal address: Nævnenes Hus, Tolboden 2

Town: Viborg

Postal code: 8800

Country: Denmark

E-mail: klfu@naevneshus.dk

Telephone: +45 72405708

Internet address: <https://naevneshus.dk/start-din-klage/klagenaevnet-for-udbud/>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Pursuant to the Danish Act on the Complaints Board for Public Procurement, etc. (lov om Klagenævnet for Udbud m.v.) (the Act is available (in Danish) at www.retsinformation.dk), the following deadlines apply to the lodging of complaints:

Complaints for not having been selected must be submitted to the Danish Complaints Board for Public Procurement before the expiry of 20 calendar days, see section 7(1) of the Act, from the day after submission of notification to the candidates concerned of the identity of the successful tenderer where the notification is accompanied by an explanation of the grounds for the decision in accordance with section 2(1), para (1) of the Act and section 171(2) of the Danish Public Procurement Act.

In other situations, complaints of award procedures, see section 7(2) of the Act, must be lodged with the Danish Complaints Board for Public Procurement before the expiry of:

1) 45 calendar days after the contracting entity has published a notice in the Official Journal of the European Union that the contracting entity has entered into a contract. The deadline is calculated from the day after the day when the notice was published.

2) 30 calendar days calculated from the day after the day when the contracting entity has notified the candidates concerned that a contract based on a framework agreement with reopening of competition or a dynamic purchasing system has been entered into where the notification has included an explanation of the relevant grounds for the decision.

3) 6 months after the contracting entity entered into a framework agreement calculated from the day after the day when the contracting entity notified the candidates and tenderers concerned, see section 2(2) of the Act and section 171(4) of the Danish Public Procurement Act.

4) 20 calendar days calculated from the day after the contracting entity has submitted notification of its decision, see section 185(2) of the Danish Public Procurement Act.

Not later than at the time of lodging a complaint with the Danish Complaints Board for Public Procurement, the complainant must notify the contracting entity in writing that a complaint has been lodged with the Danish Complaints Board for Public Procurement and whether the appeal was lodged during the standstill period, see section 6(4) of the Act. In cases where the complaint was not lodged within the standstill period, the complainant must furthermore indicate whether a suspensory effect of the complaint has been requested, see section 12(1) of the Act.

The e-mail address of the Complaints Board for Public Procurement is set out in section VI.4.1.

The Complaints Board's own complaints procedure is available at <https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/vejledning/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen (The Danish Competition and Consumer Authority)

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Internet address: <http://www.kfst.dk/>

VI.5. Date of dispatch of this notice

27/07/2023