

**Ireland-Dublin: Custom software development services**  
**OJ S 204/2018 23/10/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Department of Justice and Equality

Postal address: 51 St Stephen's Green

Town: Dublin 2

NUTS code: IE Éire / Ireland

Country: Ireland

Contact person: Rowena Tighe

E-mail: [procurement@justice.ie](mailto:procurement@justice.ie)

**Internet address(es):**

Main address: <http://www.justice.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1122>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Supply and Implementation of an Online Case Management Solution and Associated Services for the Insolvency Service of Ireland

Reference number: RFT # 127583

**II.1.2. Main CPV code**

72230000 Custom software development services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Insolvency Service of Ireland (ISI) is seeking a fully managed end-to-end solution to meet its case management needs. The standard functionality of the chosen system must be the best possible fit for the ISI's requirements and require the least number of customisations.

The required solution must include all the following components:

- fully hosted case management system to meet all requirements currently in scope. requirements are detailed in this document under functional and non-functional requirements,
- user authorisation and user management component,
- training delivery and training material to support a successful implementation,
- annual software support and maintenance,
- development services to deliver key enhancements as identified by the ISI, after the initial contract period,
- fully managed application, database and server environment,
- compliance with required legislation.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 500 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 72210000 Programming services of packaged software products, 72220000 Systems and technical consultancy services, 72222300 Information technology services, 72240000 Systems analysis and programming services, 72250000 System and support services, 72260000 Software-related services, 72300000 Data services, 72500000 Computer-related services, 72900000 Computer back-up and catalogue conversion services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 2

#### **II.2.4. Description of the procurement**

The supply and Implementation of an online case management solution and associated services for the Insolvency Service of Ireland.

#### **II.2.5. Award criteria**

Quality criterion - Name: System Functionality and Technical Merit / Weighting: 35

Quality criterion - Name: Proposed Implementation Methodology (incl. Milestones and Timelines), Resources and Project Manager / Weighting: 12

Quality criterion - Name: Proposed Data Migration Methodology (incl. Milestones and Timelines) / Weighting: 9

Quality criterion - Name: Proposed Technical Architecture Arrangements and Information Security Management Plan (including but not limited to Support and Maintenance) / Weighting: 4

Quality criterion - Name: Proposed Approach to Training, Knowledge Transfer and Documentation / Weighting: 4

Quality criterion - Name: Proposals for Backup and Recovery Plans / Weighting: 4

Quality criterion - Name: Innovation / Weighting: 2

Cost criterion - Name: Total cost of ownership over the duration of the contract / Weighting: 30

#### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 015-030911](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Supply and Implementation of an Online Case Management Solution and Associated Services

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

25/06/2018

#### **V.2.2. Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Uberbase

National registration number: 88891422-00002h

Postal address: 1581 Hillside avenue, Suite 177 Victoria, British Columbia VBT 2C1, Canada

Town: Victoria

NUTS code: 00 Other or Not Specified

Postal code: VBT 2C1

Country: Canada

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1 500 000,00 EUR

Lowest offer: 1 500 000,00 EUR / Highest offer: 1 500 000,00 EUR taken into consideration

#### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

1) Interested parties must register their interest on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal ([www.etenders.gov.ie](http://www.etenders.gov.ie)) only. Registration is free of charge. The Contracting Authority will not accept responsibility for information relayed (or not relayed) via third parties;

2) This is the sole call for competition for this contract/framework;

3) The Contracting Authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers;

4) Contract award will be subject to the approval of the competent authorities;

5) It will be a condition of award that the successful tenderer is and remains tax compliant;

6) At its absolute discretion, the Contracting Authority may elect to terminate this procurement process, the Framework Agreement or any contract awarded under the Framework Agreement at any time;

7) Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended;

8) Without prejudice to the principle of equal treatment, the Contracting Authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: High Court

Postal address: Inns Quay

Town: Dublin 2

Country: Ireland

E-mail: [Highcourtcentraloffice@courts.ie](mailto:Highcourtcentraloffice@courts.ie)

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Instrument SI 130 of 2014, until after the expiry of the standstill period which commences on the day following the date of notification of concerned candidates and tenderers. The duration of the Contracting Authority will not conclude this Framework Agreement (and the reviewable public contract) to which a standstill period applies in accordance with Irish Statutory standstill period will be 14 calendar days where notifications are sent electronically or by fax and 16 calendar days where these are sent by any other means. The Statutory Instrument mentioned above provides that review procedures are available in the High Court to a person who has or

has had an interest in obtaining the Framework Agreement (including the reviewable public contract and alleges that he or she has been harmed or is at risk of being harmed by an infringement of the law in relation to that Framework Agreement and reviewable public contract.

**VI.5. Date of dispatch of this notice**

18/10/2018