

**Spain-Figueres: Customer-care services**  
**OJ S 146/2023 01/08/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Ayuntamiento de Figueres

National registration number: P1707200J

Postal address: Plaza del Ayuntamiento, 12

Town: Figueres

NUTS code: ES512 Girona

Postal code: 17600

Country: Spain

Contact person: Mariona Corbera Batlle

E-mail: [contractacio@figueres.org](mailto:contractacio@figueres.org)

Telephone: +34 972032200

**Internet address(es):**

Main address: <https://contractaciopublica.gencat.cat/perfil/9328325/customProf>

**I.4. Type of the contracting authority**

Regional or local agency/office

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Contratación del servicio de atención al público y de gestión de la tienda de la Casa Natal Salvador Dalí de Figueres

Reference number: CONC2023000011

**II.1.2. Main CPV code**

79342320 Customer-care services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Ejecución del servicio de atención al público y la gestión de la tienda de la Casa Natal Salvador Dalí de Figueres.

**II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 613 063,02 EUR

#### **II.2. Description**

##### **II.2.3. Place of performance**

NUTS code: ES512 Girona

##### **II.2.4. Description of the procurement**

Servicio de atención al público y de gestión de la tienda de la Casa Natal Salvador Dali de Figueres.

##### **II.2.5. Award criteria**

Quality criterion - Name: Mejoras en el servicio / Weighting: 30

Quality criterion - Name: Sujetos a juicio técnico de valor / Weighting: 30

Price - Weighting: 40

##### **II.2.11. Information about options**

Options: no

##### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

##### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 065-191984](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Lot No: 1**

**Title:**

Contratación del servicio de atención al público y de gestión de la tienda de la Casa Natal Salvador Dalí de Figueres

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

25/07/2023

### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: MAGMACULTURA SLU

National registration number: B61949764

Town: BARCELONA

NUTS code: ES511 Barcelona

Postal code: 08026

Country: Spain

E-mail: [depconcursos@magmacultura.com](mailto:depconcursos@magmacultura.com)

Telephone: +34 934410837

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1 471 351,25 EUR

Total value of the contract/lot: 609 676,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Tribunal Català de Contractes del Sector Públic

Postal address: Via Laietana, 14

Town: Barcelona

Postal code: 08003

Country: Spain

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

El procedimiento de recurso se iniciará mediante escrito que se presentará en el plazo de quince días hábiles. Este plazo se computará: Cuando se interponga contra la adjudicación del contrato, el cómputo se inicia a partir del día siguiente del día en que ésta se haya notificado de conformidad con lo dispuesto en la disposición adicional decimoquinta los candidatos o licitadores que hayan sido admitidos en el procedimiento

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Tribunal Català de Contractes del Sector Públic

Town: Barcelona

Country: Spain

Telephone: +34 938842038

**VI.5. Date of dispatch of this notice**

27/07/2023