

**United Kingdom-London: Telecommunications equipment and supplies**

OJ S 204/2018 23/10/2018

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: The Secretary of State for the Home Department, Emergency Services Mobile Communications Programme (ESMCP)

Postal address: 2 Marsham Street

Town: London

NUTS code: UK United Kingdom

Postal code: SW1P 4DF

Country: United Kingdom

E-mail: [ESMCPSupplier@homeoffice.gsi.gov.uk](mailto:ESMCPSupplier@homeoffice.gsi.gov.uk)

**Internet address(es):**

Main address: <https://www.gov.uk/government/organisations/home-office>

Address of the buyer profile: [www.esn.bravosolution.co.uk](http://www.esn.bravosolution.co.uk)

**I.1. Name and addresses**

Official name: The Welsh Ministers acting through the Welsh Government

Postal address: Cathays Park

Town: Cardiff

NUTS code: UK United Kingdom

Postal code: CF10 3NQ

Country: United Kingdom

E-mail: [ESMCPSupplier@homeoffice.gsi.gov.uk](mailto:ESMCPSupplier@homeoffice.gsi.gov.uk)

**Internet address(es):**

Main address: <https://gov.wales>

**I.1. Name and addresses**

Official name: Secretary of State for Health, Department of Health

Postal address: Richmond House, 79 Whitehall

Town: London

NUTS code: UK United Kingdom

Postal code: SW1A 2NS

Country: United Kingdom

E-mail: [esmcpssupplier@homeoffice.gsi.gov.uk](mailto:esmcpssupplier@homeoffice.gsi.gov.uk)

**Internet address(es):**

Main address: [www.gov.uk/dh](http://www.gov.uk/dh)

**I.1. Name and addresses**

Official name: The Scottish Ministers acting through the Scottish Government, Safer Communities Directorate Area 1R

Postal address: St Andrews House, Regent Road

Town: Edinburgh

NUTS code: UK United Kingdom  
Postal code: EH1 3DG  
Country: United Kingdom  
E-mail: [ESMCPsupplier@homeoffice.gsi.gov.uk](mailto:ESMCPsupplier@homeoffice.gsi.gov.uk)  
**Internet address(es):**  
Main address: [www.gov.scot](http://www.gov.scot)

**I.2. Information about joint procurement**

The contract involves joint procurement  
In the case of joint procurement involving different countries, state applicable national procurement law:

England, Scotland and Wales

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: Public order and Safety, Health, Fire and Rescue Services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Coverage Assurance Goods and Services

**II.1.2. Main CPV code**

32500000 Telecommunications equipment and supplies

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The provision of a Coverage Assurance solution for the testing of Coverage via data collected from a Coverage App provided by the Supplier and installed onto Devices provisioned to operate either on the commercial 4G network or the ESN (as required) and deployed in the field, and/or via Drive Test Services and Walk Test Services. The Coverage Assurance solution includes:

- application and server services,
- data collection and access services,
- development services,
- training and support services and additional optional and associated services in support of the emergency services network.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 10 300 000,00 GBP

**II.2. Description**

**II.2.2.**

**Additional CPV code(s)**

32000000 Radio, television, communication, telecommunication and related equipment, 32237000 Walkie-talkies, 32344280 Portable radios, 32500000 Telecommunications equipment and supplies, 32573000 Communications control system, 38221000 Geographic information systems (GIS or equivalent), 48611000 Database software package, 64200000 Telecommunications services, 72000000 IT services: consulting, software development, Internet and support, 72212610 Database software development services, 72253200 Systems support services, 72254100 Systems testing services, 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72268000 Software supply services, 72315000 Data network management and support services, 79420000 Management-related services

**II.2.3. Place of performance**

NUTS code: UK United Kingdom

**II.2.4. Description of the procurement**

The Authority aims to provide a next generation integrated critical voice and broadband data communications service to the Emergency Services (3ES) and other User Organisations to meet their public safety requirements for coverage, functionality, availability and security. The new service will be built on a commercial LTE network and will be configured to give priority firstly to 3ES, then other critical UOs and then other consumers. This new service, called the Emergency Service Network, will be a route to operational excellence for the 3ES and other UOs.

The Authority is undertaking a tender exercise to appoint a suitably capable and experienced Supplier to assess the Authority's Mobile Service Supplier's network.

The successful Bidder's Solution includes the provision of autonomous, unattended testing of Coverage via data collected from the Coverage App installed onto Devices provisioned to operate either on the commercial 4G network or the Emergency Services Network (ESN) (as required) and deployed in the field, including:

- COTS 4G Application capable of testing the 4G commercial network of all mobile network providers as detailed in this document and hosted on a Server,
- 150 individual User accounts and 50 simultaneous User logins at any one time for access to all software analysis and reporting of the Coverage App solution,
- Development of the COTS application (above) to allow capability for the testing of ESN once ESN is available,
- Drive Test Services and Walk Test Services for both 4G Commercial and ESN as directed by the Authority,
- provision of a helpdesk to support and maintain of all components of the Supplier Solution,
- Training Service including training materials on application use and reporting, Reporting will cover the level of Coverage being experienced.
- Full reporting function on all tests carried out.

In addition to the Services above there are 3 Optional Services that the successful Bidder offers, which include:

- Option 1: 4G Devices: provision of 1 000 4G Devices to be delivered in accordance with Schedule 2.1 (Requirements) of the draft Agreement,
- Option 2: hosting service: subject to the Security Requirements, the hosting of the Server and Drive Test Server either on the Supplier's own server/storage environment or hosted within an alternative UK based cloud service. The Supplier shall ensure that the solution and all data can be readily transferred from the supplied hosting environment to the designated Authority cloud hosted environment when requested; and/or

— Option 3 POLQA voice testing: the supply of equipment and services to support the measurement of voice quality on the ESN in accordance with Schedule 2.1 (Technical Requirements) using a subset of approx. 50 ESN Devices taken from the total population of 1 000 to 2 500 deployed ESN devices.

#### **II.2.5. Award criteria**

Quality criterion - Name: Delivery / Weighting: 30 %

Quality criterion - Name: Technical requirements / Weighting: 25 %

Price - Weighting: 45 %

#### **II.2.11. Information about options**

Options: yes

Description of options:

12 month extension (also see section II.2.4).

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 047-103350](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

18/09/2018

##### **V.2.2. Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Telent Technology Services Ltd

Town: Warwick

NUTS code: UK United Kingdom

Country: United Kingdom

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 10 300 000,00 GBP

**V.2.5. Information about subcontracting**

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 48 % Short description of the part of the contract to be subcontracted: Provision of the Emergency Services Network Coverage measurement application and analysis and reporting of information captured during Drive and Walk Testing.

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**Section VI: Complementary information**

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: The Secretary of State for the Home Department, Emergency Services Mobile Communications Programme (ESMCP)

Postal address: Clive House, 70 Petty France

Town: London

Postal code: SW1H 9EX

Country: United Kingdom

E-mail: [ESMCPSupplier@homeoffice.gsi.gov.uk](mailto:ESMCPSupplier@homeoffice.gsi.gov.uk)

**VI.4.2. Body responsible for mediation procedures**

Official name: The Secretary of State for the Home Department, Emergency Services Mobile Communications Programme (ESMCP)

Postal address: Clive House, 70 Petty France

Town: London

Postal code: SW1H 9EX

Country: United Kingdom

E-mail: [ESMCPSupplier@homeoffice.gsi.gov.uk](mailto:ESMCPSupplier@homeoffice.gsi.gov.uk)

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The periods set out in Public Contracts Regulations 2015.

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: The Secretary of State for the Home Department, Emergency Services Mobile Communications Programme (ESMCP)

Postal address: Clive House, 70 Petty France

Town: London

Postal code: SW1H 9EX

Country: United Kingdom

E-mail: [ESMCPSupplier@homeoffice.gsi.gov.uk](mailto:ESMCPSupplier@homeoffice.gsi.gov.uk)

**VI.5. Date of dispatch of this notice**

18/10/2018