

Netherlands-The Hague: Financial and insurance services

OJ S 224/2017 22/11/2017

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Haagse Inkoop Samenwerking (HIS)

National registration number: 50200097

Postal address: Wilhelmina van Pruisenweg 52

Town: The Hague

NUTS code: NL Nederland

Postal code: 2595 AN

Country: Netherlands

Contact person: Rob Ruiter

E-mail: Rob.Ruiter@rijksoverheid.nl

Telephone: +31 612345678

Internet address(es):Main address: <http://www.ubrijk.nl/organisatieonderdelen/ubr-his>Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/65299>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=198897&B=

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=198897&B=

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

International Payment Service Provider.

Reference number: 201700268.057

II.1.2. Main CPV code

66000000 Financial and insurance services

II.1.3. Type of contract

Services

II.1.4. Short description

The purpose of the Contract is to have available generic and robust services to handle incoming payments, using cards as well as local payment methods. Payments can be done online (card not present) as well as at a point of sale (card present). Payments can be done domestic as well as intra EEA and globally.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

66110000 Banking services

II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: Global.

II.2.4. Description of the procurement

The purpose of the Contract is to have available generic and robust services to handle incoming payments, using cards as well as local payment methods. Payments can be done online (card not present) as well as at a point of sale (card present). Payments can be done domestic as well as intra EEA and globally.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The Contract will initially run for 4 years and does include the option to extend the Contract with one consecutive period of 2 years.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 5 Objective criteria for choosing the limited number of candidates:

References,

Professional authority.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Rob.ruiter@minbzk.nl

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

List of main supplies or services (reference statements) on processing payment transactions
Technical bodies and quality control. Candidates are required to have a PCI DSS level 1 certificate concerning a redundant payment gateway. Candidates are required to have an available audit report concerning the security of a working redundant payment gateway.
Description of technical equipment and quality control measures. Candidates are required to comply with standards concerning technical equipment, quality control measures and potential for design and research. Candidates are required to have an ISO 9001:2008 or 2015 (or equivalent) compliant certified quality control system when submitting their Request to participate. The certificate must be issued by a certification agency recognized by the national /international accreditation system, such as the EN 45000 series of European standards. Candidates are required to have an ISO 27001:2013 certification or equivalent and an ISO 27002: 2007 certification or equivalent. Candidates' operating processes, backend systems and frontend systems are currently PCI-certified.

Professional authority. Candidates are required to provide proof of their professional authority. Professional authority consists of 2 aspects: Candidate is under the supervision of a national body who is responsible for monitoring the compliance of the Payment Service Directive 2007 /64/EC of the European Council. Candidate holds a payment institution license in its EU home country and a license, approval or exemption in the countries outside of the EU Candidate processes payment transactions.

3.3.3 Technical specifications and performance conditions

Candidate must comply with the following technical specifications and performance conditions by submitting a duly signed ESPD.

1. Candidate has not received any warnings, fines and other measures from local regulators and Card schemes over the last 2 years. If Candidate can not meet this Requirement, he can explain the nature of received warnings or fines or imposed measures and defend his professional integrity.

Proof: Signed declaration from Board and available audit reports from Card schemes, to be submitted in verification phase.

2. Candidate is duly registered (and has not been de-registered during its existence) with the national commercial register.

Proof: Valid extract and history of registration with national commercial register, not older than 6 month at the time of Tender submission date, to be submitted in verification phase.

3. Candidate holds adequate insurances relating to professional indemnity, data breaches and cyber-crime (overview with coverage and limits to be provided).

Proof: A current insurance policy, or certificate stating mentioned coverage, to be submitted in verification phase.

III.1.2. Economic and financial standing

List and brief description of selection criteria:
Geen.

III.1.3. Technical and professional ability

List and brief description of selection criteria:
Geen.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

The core labour standards, as laid down in the conventions of the International Labour Organisation (ILO) and the right to freedom of association and collective bargaining. Human rights under the Universal Declaration of Human Rights. The Candidate must publish its corporate social responsibility policy externally and annually. During the contract period Candidate, and/or affiliates within the group of a company or corporation, as well as their respective legal successors, aspires to act in the spirit of the rationale of the Convention on Cluster Munitions as adopted on 30.5.2008 in Dublin. Candidate, and/or affiliates within the group of a company or corporation, as well as their respective legal successors, does not and shall not invest directly in parties of which Candidate knows or in all fairness ought to know that those parties are involved in the production, sale or distribution of cluster munitions.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 04/01/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English, Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 28/08/2018

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Paleis van Justitie

Postal address: Prins Clauslaan 60

Town: The Hague

Postal code: 2595 AJ

Country: Netherlands

Telephone: +31 883622200

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag/Contact#e06b32d2-c0c7-4b90-afd1-0e5ae3ead9d91>

VI.5. Date of dispatch of this notice

20/11/2017