

**United Kingdom-Barry: Computer support and consultancy services**

OJ S 224/2017 22/11/2017

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Cardiff and Vale College

Postal address: Colcot Road

Town: Barry

NUTS code: UKL22 Cardiff and Vale of Glamorgan

Postal code: CF62 8YJ

Country: United Kingdom

Contact person: Alex Ley

E-mail: [tenders@cavc.ac.uk](mailto:tenders@cavc.ac.uk)

Telephone: +44 2920250250

**Internet address(es):**Main address: [www.cavc.ac.uk](http://www.cavc.ac.uk)Address of the buyer profile: [http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0421](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0421)**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.sell2wales.gov.wales>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.sell2wales.gov.wales>**I.4. Type of the contracting authority**

Other type: further education provider

**I.5. Main activity**

Education

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Provision of Network Support Services.

Reference number: CAVC-IT-17-012

**II.1.2. Main CPV code**

72600000 Computer support and consultancy services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Cardiff and Vale College are looking to outsource their IT Services Department.

The managed service will be responsible for all aspects of IT within the college e.g. all IT Infrastructure, devices and software; 1st, 2nd and 3rd line user and technical support; asset management; backup solution; VOIP; mobile device management and printing.

It is really important to the college that the new IT Services Department has an outstanding customer satisfaction from staff and students while providing value for money.

The College is looking for flexible working hours to meet the needs of the business ensuring there is an out of core business hours service for key services/systems.

### **II.1.5. Estimated total value**

Value excluding VAT: 1 000 000,00 GBP

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72500000 Computer-related services, 72510000 Computer-related management services, 72514000 Computer facilities management services, 72540000 Computer upgrade services, 72541000 Computer expansion services, 72590000 Computer-related professional services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72611000 Technical computer support services, 72700000 Computer network services, 80533100 Computer training services

### **II.2.3. Place of performance**

NUTS code: UKL22 Cardiff and Vale of Glamorgan

Main site or place of performance: Cardiff and The Vale of Glamorgan.

### **II.2.4. Description of the procurement**

Cardiff and Vale College are looking to outsource their IT Services Department.

The managed service will be responsible for all aspects of IT within the college e.g. all IT Infrastructure, devices and software; 1st, 2nd and 3rd line user and technical support; asset management; backup solution; VOIP; mobile device management and printing.

It is really important to the college that the new IT Services Department has an outstanding customer satisfaction from staff and students while providing value for money.

The College is looking for flexible working hours to meet the needs of the business ensuring there is an out of core business hours service for key services/systems.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Potential 12 month extension + Potential 12 month extension.

**II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

**II.2.10. Information about variants**

Variants will be accepted: yes

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section III: Legal, economic, financial and technical information**

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**III.2. Conditions related to the contract**

**III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1. Type of procedure**

Restricted procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 191-391217](#)

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 21/12/2017 Local time: 09:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 22/12/2017

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3. Additional information

Note: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at [http://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=73385](http://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=73385)

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

Community benefits are an important consideration and outcome for Cardiff and Vale College within our procurement activities, to ensure that wider social and economic issues are taken into account when spending public money.

We are committed in developing a vibrant Welsh economy capable of delivering strong and sustainable economic growth by providing opportunities for everyone in Wales.

The College urges bidders to consider what they can do to improve the quality of life and life opportunities to the communities in which the College serves and as such, the College seeks to generate community benefits through the award of this contract.

Some examples of community benefits would be:

Sponsoring a College run community event or trip.

Sponsoring a local sports team.

Willingness to take on a College work experience student or apprentice.

Supporting a youth group, community group or College charity.

Participating in College charity partner events and activities.

Supporting local charity run employment schemes.

Training to community groups.

Charitable donations to College community partners.

Education contributions through career advice, career talks.

(WA Ref:73385)

The buyer considers that this contract is suitable for consortia.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Cardiff and Vale College

Postal address: Colcot Road

Town: Barry

Postal code: CF62 8YJ

Country: United Kingdom

E-mail: [tenders@cavc.ac.uk](mailto:tenders@cavc.ac.uk)

Telephone: +44 02920250250

Internet address: [www.cavc.ac.uk](http://www.cavc.ac.uk)

**VI.5. Date of dispatch of this notice**

21/11/2017