

**Portugal-Sintra: Telecommunications services**  
**OJ S 146/2023 01/08/2023**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Serviços Municipalizados de Água e Saneamento de Sintra

National registration number: 680000054

Postal address: Av. <sup>a</sup> Movimento das Forças Armadas, nº 16

Town: Sintra

NUTS code: PT170 Área Metropolitana de Lisboa

Postal code: 2714 503

Country: Portugal

E-mail: [aprov.stocks@smas-sintra.pt](mailto:aprov.stocks@smas-sintra.pt)

**Internet address(es):**

Main address: <https://www.smas-sintra.pt>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://community.vortal.biz/sts/Login>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Concurso Público n.º 09PF/2023 - «Aquisição de "UPGRADE" dos Sistemas de Comunicações de Voz (Central Telefónica e Contact Center ), dos SMAS de Sintra»

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

«Aquisição de "UPGRADE" dos Sistemas de Comunicações de Voz (Central Telefónica e Contact Center ), dos SMAS de Sintra»

**II.1.5. Estimated total value**

Value excluding VAT: 367 453,47 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.3. Place of performance**

NUTS code: PT170 Área Metropolitana de Lisboa

**II.2.4. Description of the procurement**

«Aquisição de "UPGRADE" dos Sistemas de Comunicações de Voz (Central Telefónica e Contact Center ), dos SMAS de Sintra»

**II.2.5. Award criteria**

Criteria below

Price

**II.2.6. Estimated value**

Value excluding VAT: 367 453,47 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****Section IV: Procedure**

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**IV.1. Description****IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information****IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 31/08/2023

**IV.2.3.**

**Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Portuguese

**IV.2.7. Conditions for opening of tenders**

Date: 01/09/2023 Local time: 10:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Câmara Municipal de Sintra

Postal address: Largo Dr. Virgílio Horta

Town: Sintra

Postal code: 2714 501

Country: Portugal

E-mail: [geral@cm-sintra.pt](mailto:geral@cm-sintra.pt)

**VI.5. Date of dispatch of this notice**

27/07/2023