

## 466833-2025 - Competition

Lithuania – Office automation software development services – Dirbtinio intelekto (DI) sprendimo, VĮ Registrų centro telefonijos sistemai, kūrimo ir diegimo paslaugos (Atviras tarptautinis konkursas)

OJ S 135/2025 17/07/2025

Contract or concession notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: VĮ Registrų centras (PV)

Email: [Rima.Rackauskiene@registrucentras.lt](mailto:Rima.Rackauskiene@registrucentras.lt)

Legal type of the buyer: Public undertaking

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Dirbtinio intelekto (DI) sprendimo, VĮ Registrų centro telefonijos sistemai, kūrimo ir diegimo paslaugos (Atviras tarptautinis konkursas)

Description: Perkamos dirbtinio intelekto (DI) sprendimo, VĮ Registrų centro telefonijos sistemai, kūrimo ir diegimo paslaugos

Procedure identifier: ab63b2d3-109f-422a-bb9c-bbe0a0ad47fc

Type of procedure: Open

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212920 Office automation software development services

Additional classification (cpv): 64220000 Telecommunication services except telephone and data transmission services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

##### 2.1.3. Value

Estimated value excluding VAT: 128 305,00 EUR

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

##### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: Dirbtinio intelekto (DI) sprendimo, VĮ Registrų centro telefonijos sistemai, kūrimo ir diegimo paslaugos (Atviras tarptautinis konkursas)

Description: Perkamos dirbtinio intelekto (DI) sprendimo, VĮ Registrų centro telefonijos sistemai, kūrimo ir diegimo paslaugos

Internal identifier: 0

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212920 Office automation software development services

Additional classification (cpv): 64220000 Telecommunication services except telephone and data transmission services

#### 5.1.2. Place of performance

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

#### 5.1.3. Estimated duration

Duration: 19 Months

#### 5.1.5. Value

Estimated value excluding VAT: 128 305,00 EUR

#### 5.1.6. General information

##### Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

##### Information about European Union funds:

EU funds programme: European Union Recovery Instrument (EURI) (2021/2027)

Further details of EU funds: Projektas Nr. 02-110-P-0009 „Registrų centro klientų, administracinių paslaugų inicijavimo ir užsakymo procesų skaitmeninimas, pasitelkiant pažangius dirbtinio intelekto sprendimus siekiant užtikrinti teikiamų paslaugų prieinamumą ir efektyvumą“

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Perkamos nematerialaus pobūdžio intelektinės paslaugos, nesusijusios su materialaus objekto sukūrimu, kurių teikimo metu nebus sukurtas neigiamas poveikis aplinkai, taip pat nebus sukuriamas taršos šaltinis ar generuojamos atliekos.

Approach to reducing environmental impacts: Other

Green Procurement Criteria: National Green Public Procurement criteria

#### 5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

#### 5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Lithuanian

Languages in which the procurement documents (or their parts) are unofficially available: Lithuanian

Address of the procurement documents: <https://viesiejiirkimai.lt/epps/cft/listContractDocuments.do?resourceId=3677808>

#### 5.1.12. Terms of procurement

**Terms of submission:**

Electronic submission: Required

Address for submission: <https://viesiejpirkimai.lt/epps/cft/viewTenders.do?resourceId=3677808>

Languages in which tenders or requests to participate may be submitted: Lithuanian

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 18/08/2025 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 90 Days

**Information about public opening:**

Opening date: 18/08/2025 11:30:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Place: <https://viesiejpirkimai.lt/epps/cft/prepareViewCftWS.do?resourceId=3677808>

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

**5.1.15. Techniques****Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Vilniaus apygardos teismas

Organisation providing offline access to the procurement documents: VĮ Registrų centras (PV)

Organisation providing more information on the review procedures: VĮ Registrų centras (PV)

Organisation receiving requests to participate: VĮ Registrų centras (PV)

Organisation processing tenders: VĮ Registrų centras (PV)

## 8. Organisations

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**8.1. ORG-0001**

Official name: VĮ Registrų centras (PV)

Registration number: 124110246

Postal address: Studentų g. 39

Town: Vilnius

Postcode: 08106

Country subdivision (NUTS): Vilniaus apskritis (LT011)

Country: Lithuania

Email: [Rima.Rackauskiene@registrucentras.lt](mailto:Rima.Rackauskiene@registrucentras.lt)

Telephone: +370 649 49430

Buyer profile: <https://www.registrucentras.lt/>

**Roles of this organisation:**

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders  
Organisation providing more information on the review procedures

**8.1. ORG-0002**

Official name: Vilniaus apygardos teismas  
Registration number: 193312970  
Postal address: Gedimino pr. 40  
Town: Vilnius  
Postcode: 01400  
Country subdivision (NUTS): Vilniaus apskritis (LT011)  
Country: Lithuania  
Email: [vilniaus.apygardos@teismas.lt](mailto:vilniaus.apygardos@teismas.lt)  
Telephone: +370 70668369

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: European Dynamics S.A.  
Registration number: 002024901000  
Department: European Dynamics S.A.  
Town: Athens  
Postcode: 15125  
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)  
Country: Greece  
Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
Telephone: +30 2108094500

**Roles of this organisation:**

TED eSender

## Notice information

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