

467100-2026 - Competition

France – Computer back-up services – PRESTATIONS D'ASSISTANCE ET D'EXPERTISE INFORMATIQUE

OJ S 128/2026 07/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: LE HAVRE SEINE METROPOLE

Email: secretariatcao@lehavremetro.fr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: PRESTATIONS D'ASSISTANCE ET D'EXPERTISE INFORMATIQUE

Description: -Forme de l'accord-cadre (cf. art 2-3 du règlement de la consultation) Pour les lots 1 à 3, la consultation donne lieu à l'établissement d'un accord-cadre à bons de commande multi attributaire, avec trois attributaires, fixant toutes les stipulations contractuelles. Pour le lot 4, la consultation donne lieu à l'établissement d'un accord-cadre à bons de commande mono-attributaire. * Lots 1 à 3 : Modalité d'attribution des commandes entre attributaires Pour les lots 1 et 2 : le 1er attributaire sera contacté en priorité, s'il ne répond pas suffisamment rapidement la commande sera passée auprès du 2ème attributaire, puis 3ème attributaire. Pour le lot 3 : les commandes seront attribuées à tour de rôle aux attributaires en fonction de l'année d'exécution de l'accord-cadre, de la façon indicative suivante : 1ère année : 1er attributaire 2ème année : 2ème attributaire 3ème année : 3ème attributaire 4ème année : 1er attributaire

Procedure identifier: 66eede25-b7c3-4050-b6ee-fdd1a911f1ad

Internal identifier: 26FS-MUTCV-2140-X

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

Additional classification (cpv): 72600000 Computer support and consultancy services

2.1.4. General information

Additional information: L'acheteur met à disposition le dossier de consultation par voie électronique, à l'adresse suivante : <https://www.mpe76.fr>. Les candidats pourront télécharger le dossier de consultation et remettre leur(s) offre(s). La plateforme dispose d'un espace fournisseur contenant un espace de stockage et un coffre-fort électronique (onglet gestion). S'il utilise cet outil le candidat devra l'indiquer explicitement dans son dossier. - Durée et délai d'exécution (cf. art 3-2 du règlement de la consultation) La date de démarrage du marché indiquée dans l'avis est une date approximative. Comme indiqué dans l'article 3-2- du Rc les 4 lots l'accord-cadre est conclu pour une durée de de 4 ans à compter de sa date de notification. L'acheteur se réserve la faculté de résilier unilatéralement le présent accord-cadre à chaque

date anniversaire, sous réserve du respect d'un préavis de trois (3) mois notifié au titulaire par tout moyen permettant d'en attester la réception. Les délais d'exécution seront fixés dans le bon de commande. - Modalités de financement et de paiement (cf. art 3-3 du règlement de la consultation) Le règlement des dépenses se fera par mandat administratif suivi d'un virement bancaire. - Forme juridique de l'attributaire (cf. art 3-4 du règlement de la consultation) Aucune forme de groupement n'est imposée par l'acheteur. - Présentation des propositions (cf. art 5 du règlement de la consultation)

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Assistance et expertise systèmes

Description: Assistance et expertise systèmes (cf. art 3-1 du règlement de la consultation)

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

Additional classification (cpv): 72253200 Systems support services, 72600000 Computer support and consultancy services

5.1.3. Estimated duration

Start date: 01/02/2027

Duration: 48 Months

5.1.6. General information

This is a recurrent procurement

Description: 2030

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Valeur technique : Appréciée sur la base du mémoire technique - Notée sur 25 points (cf. art 6 du règlement de la consultation)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Price

Description: Prix des prestations : Apprécié sur le montant total Ht figurant dans la simulation de commandes - Notée sur 25 points (cf. art 6 du règlement de la consultation)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-publics.info/mpiaaws/index.cfm?fuseaction=dematEnt.login&type=DCE&IDM=1846419>

Ad hoc communication channel:

Name: AW Solutions

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-publics.info/mpiaaws/index.cfm?fuseaction=demat.termes&IDM=1846419>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 18/09/2026 16:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 21/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Tribunal administratif de Rouen

Review organisation: Tribunal administratif de Rouen

Organisation providing more information on the review procedures: Tribunal administratif de Rouen

5.1. Lot: LOT-0002

Title: Assistance et expertise réseaux

Description: Assistance et expertise réseaux (cf. art 3-1 du règlement de la consultation)
Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

Additional classification (cpv): 72315100 Data network support services, 72600000 Computer support and consultancy services

5.1.3. Estimated duration

Start date: 01/02/2027

Duration: 48 Months

5.1.6. General information

This is a recurrent procurement

Description: 2030

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Valeur technique : Appréciée sur la base du mémoire technique - Notée sur 25 points (cf. art 6 du règlement de la consultation)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Price

Description: Prix des prestations : Apprécie sur le montant total Ht figurant dans la simulation de commandes - Notée sur 25 points (cf. art 6 du règlement de la consultation)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=dematEnt.login&type=DCE&IDM=1846419>

Ad hoc communication channel:

Name: AW Solutions

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=demat.termes&IDM=1846419>

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Opening date: 21/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Tribunal administratif de Rouen

Review organisation: Tribunal administratif de Rouen

Organisation providing more information on the review procedures: Tribunal administratif de Rouen

5.1. Lot: LOT-0003

Title: Assistance et expertise cybersécurité

Description: Assistance et expertise cybersécurité (cf. art 3-1 du règlement de la consultation)

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

Additional classification (cpv): 72810000 Computer audit services, 72600000 Computer support and consultancy services

5.1.3. Estimated duration

Start date: 01/02/2027

Duration: 48 Months

5.1.6. General information

This is a recurrent procurement

Description: 2030

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Valeur technique : Appréciée sur la base du mémoire technique - Notée sur 25 points (cf. art 6 du règlement de la consultation)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Price

Description: Prix des prestations : Apprécié sur le montant total Ht figurant dans la simulation de commandes - Notée sur 25 points (cf. art 6 du règlement de la consultation)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=dematEnt.login&type=DCE&IDM=1846419>

Ad hoc communication channel:

Name: AW Solutions

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=demat.termes&IDM=1846419>

Languages in which tenders or requests to participate may be submitted: French

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Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 21/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Tribunal administratif de Rouen
Review organisation: Tribunal administratif de Rouen
Organisation providing more information on the review procedures: Tribunal administratif de Rouen

5.1. Lot: LOT-0004

Title: Assistance au pilotage d'homologation RGS (référentiel général de sécurité)
Description: Assistance au pilotage d'homologation RGS (référentiel général de sécurité) (cf. art 3-1 du règlement de la consultation)
Internal identifier: 4

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72910000 Computer back-up services
Additional classification (cpv): 72800000 Computer audit and testing services, 72600000 Computer support and consultancy services

5.1.3. Estimated duration

Start date: 01/02/2027
Duration: 48 Months

5.1.6. General information

This is a recurrent procurement
Description: 2030
Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality
Description: Valeur technique : Appréciée sur la base du mémoire technique - Notée sur 20 points (cf. art 6 du règlement de la consultation)
Category of award weight criterion: Weight (points, exact)
Award criterion number: 6

Criterion:

Type: Price
Description: Prix des prestations : Apprécié sur le montant total Ht figurant dans la simulation de commandes - Notée sur 20 points (cf. art 6 du règlement de la consultation)
Category of award weight criterion: Weight (points, exact)
Award criterion number: 4

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-publics.info/mpiaaws/index.cfm?fuseaction=dematEnt.login&type=DCE&IDM=1846419>

Ad hoc communication channel:

Name: AW Solutions

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=demat.termes&IDM=1846419>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

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Duration during which the tender must remain valid: 6 Months

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Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

Framework agreement, with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Tribunal administratif de Rouen

Review organisation: Tribunal administratif de Rouen

Organisation providing more information on the review procedures: Tribunal administratif de Rouen

8. Organisations

8.1. ORG-0001

Official name: Avenue-Web Systèmes

Registration number: 27367860-BFB6-4846-1A12D5A94BDEA5A9

Town: Seyssinet-Pariset

Postcode: 38170

Country subdivision (NUTS): Isère (FRK24)

Country: France

Email: publications-joue@aws-france.com

Telephone: +33480041260

Roles of this organisation:

TED eSender

8.1. ORG-0002

Official name: LE HAVRE SEINE METROPOLE

Registration number: 57592

Postal address: Hotel De La Communaute 19 Rue Georges Braque
Town: Le Havre
Postcode: 76085
Country subdivision (NUTS): Seine-Maritime (FRD22)
Country: France
Contact point: LE HAVRE SEINE METROPOLE
Email: secretariatcao@lehavremetro.fr
Telephone: 0235194545
Internet address: <https://www.lehavreseinemetropole.fr/>
Buyer profile: <http://www.mpe76.fr/>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Tribunal administratif de Rouen
Registration number: 273678B0-F188-3D5C-8D00591364A094C3
Postal address: 53 avenue Gustave Flaubert
Town: Rouen
Postcode: 76000
Country subdivision (NUTS): Seine-Maritime (FRD22)
Country: France
Email: greffe.ta-rouen@juradm.fr
Telephone: 0232081270
Fax: 0232081271

Roles of this organisation:

Review organisation

8.1. ORG-0004

Official name: Tribunal administratif de Rouen
Registration number: 273678D8-9095-784D-E34A3CDE44248FC2
Postal address: 53 avenue Gustave Flaubert
Town: Rouen
Postcode: 76000
Country subdivision (NUTS): Seine-Maritime (FRD22)
Country: France
Email: greffe.ta-rouen@juradm.fr
Telephone: 0232081270

Roles of this organisation:

Mediation organisation

8.1. ORG-0005

Official name: Tribunal administratif de Rouen
Registration number: 273678F2-D6D2-FBAE-CC51CDFD3048029D
Postal address: 53 avenue Gustave Flaubert
Town: Rouen
Postcode: 76000
Country subdivision (NUTS): Seine-Maritime (FRD22)
Country: France
Email: greffe.ta-rouen@juradm.fr
Telephone: 0232081270
Fax: 0232081271

Roles of this organisation:

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: fb0aa973-ecf5-4bd4-a6ed-bd2f9a556ba4 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 06/07/2026 13:10:09 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: French

Notice publication number: 467100-2026

OJ S issue number: 128/2026

Publication date: 07/07/2026