

Denmark-Frederiksberg: Software package and information systems

OJ S 205/2018 24/10/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The IT and Development Agency on behalf of the Danish Customs and Tax Administration, under the ministry of Taxation

National registration number: 19552101

Postal address: Osvald Helmuths Vej 4

Town: Frederiksberg

NUTS code: DK0 Danmark

Postal code: 2000

Country: Denmark

Contact person: Louise Stilling

E-mail: Louise.Stilling@skat.dk

Telephone: +45 4572389257

Internet address(es):

Main address: <http://www.adst.dk>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/204762>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=222598&B=SKAT

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=222598&B=SKAT

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Delivery of Social Media Marketing Software

Reference number: 18-1666447

II.1.2.

Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

The Contracting Authority (the Danish Customs and Tax Administration) is responsible for administration and collection of direct taxation, VAT, and other forms of indirect taxation and customs procedure in Denmark.

As part of this task, the Contracting Authority is present on various social media, where the Contracting Authority interacts with Danish citizens. To support this task the Contracting Authority needs a social media marketing software to help manage activities across the Contracting Authority's various social media profiles, accounts and pages.

For further information regarding the procurement, see section 2.II.4)

II.1.5. Estimated total value

Value excluding VAT: 750 000,00 DKK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

48500000 Communication and multimedia software package, 48510000 Communication software package, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72261000 Software support services, 72263000 Software implementation services, 72265000 Software configuration services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software

II.2.3. Place of performance

NUTS code: DK0 Danmark

II.2.4. Description of the procurement

The supplier shall provide the social media marketing software specified in the tender documents in accordance with the supplier's standard terms and the data processing agreement entered into by the parties.

The number of users that shall have access to the solution may vary in the duration of the contract. The expected amount of users is 25.

The supplier shall provide a support scheme related to the solution and the Contracting Authority's appliance of the solution.

The supplier shall deliver the deliverables at the Contracting Authority's location in Denmark.

The solution shall be delivered via the internet as a software-as-a-service (SaaS).

Support may be delivered remotely, e.g. via telephone, email or chat in accordance with the supplier's standard terms, unless otherwise agreed in writing between the parties.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6.

Estimated value

Value excluding VAT: 750 000,00 DKK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 02/01/2019

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 20/11/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 20/11/2018 Local time: 12:00

Place:

Østbanegade 123, 2100 København Ø

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

Electronic Tender System:

Participation in the tendering procedure may only take place by electronic means via the electronic tendering system used by the Contracting Authority, see the address set out in section I.3). The tendering procedure is accessed under the tab "Ongoing public procedures". For access to the tender documents, the tenderer must be registered or register as a user. If the tender contains several versions of the same document, the latest uploaded version will apply.

All communication in connection with the tender procedure, including questions and answers, must be through the electronic tendering system. Questions must be submitted no later than 5.11.2018. Questions asked after this date will be answered if they are received in time for the Contracting Authority to provide the information required and communicate the answer no later than six (6) days before expiry of the application deadline. Questions received later than six (6) days before expiry of the deadline cannot expect to be answered.

Interested operators are requested to keep updated via the electronic tendering system.

If the tenderer encounters problems with the system, please contact Technical Support at either mail dksupport@eu-supply.com or by telephone on (+45) 70 20 80 14.

The European Single Procurement Document - ESPD:

The tenderer must submit as part of the tender an ESPD as preliminary documentation of the circumstances set out in section 148(1)(i-iii) of the Danish Public Procurement Act (udbudsløven). For groups of operators (e.g. a consortium), a separate ESPD must be submitted for each participating operator. If the tenderer relies on the capacity of other entities, an ESPD must be submitted for each of the entities on which the tenderer relies.

The XML file required for generating the electronic ESPD (the eESPD) is available via the electronic tender system. Please refer to the Danish Competition and Consumer Authority's guidance paper regarding the ESPD.

Before the decision to award the contract is made, the tenderer to whom the Contracting Authority intends to award the contract must provide documentation of the information submitted in the ESPD pursuant to sections 151-152, cf. section 153 of the Danish Public Procurement Act.

The tenderer will be excluded from participation in the tender procedure if the tenderer is subject to the compulsory grounds for exclusion set out in sections 135 and 136 of the Danish Public Procurement Act, and the grounds for exclusion set out in section 137(1) No. 2 and 7 of the Danish Public Procurement Act, unless the tenderer has submitted sufficient documentation of its reliability in accordance with section 138 of the Danish Public Procurement Act

Please note that some of the voluntary grounds for exclusion in Directive 2014/24/EU are mandatory grounds for exclusion in the Danish Public Procurement Act.

The voluntary grounds for exclusion are applied while complying with the principle of proportionality. Hence, no trivial matters may result in the exclusion of the Tenderer. Several matters, which, individually, are trivial in nature, may, however, give rise to exclusion of the tenderer.

As regards section II.1.5) and II.2.6), it should be noted that the amount is an estimate of the expected contract price for a four-year (48 months) duration of the contract. The estimate is based on the historical use of Social Media Marketing Software in the last couple of years.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud

Postal address: Nævnenes Hus, Toldboden 2

Town: Viborg

Postal code: 8800

Country: Denmark

E-mail: kfu@naevneshus.dk

Internet address: <https://erhvervsstyrelsen.dk/klagenaevnet-for-udbud>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

In accordance with Act No. 593 02/06/2016 ("Lov om Klagenævnet for Udbud"), which can be downloaded from www.retsinformation.dk, the deadlines for submitting a complaint are the following:

Complaints regarding a candidate not being selected must be filed with The Complaints Board for Public Procurement within 20 calendar days starting the day after the Contracting Authority has sent notification to the candidates involved, cf. section 171 or section 2 (1) No. 1 of the Danish Public Procurement Act if the notification includes a short account of the relevant reasons for the decision.

Other complaints must be filed with the Complaints Board for Public Procurement within:

1) 45 calendar days after the Contracting Authority has published a contract award notice in the Official Journal of the European Union (with effect from the day following the publication date);

2) 30 calendar days from the day following the day on which the Contracting Authority has informed the tenderer that the Contracting Authority has entered into a framework agreement with reopening of competition or a dynamic purchasing system if the notification includes a short account of the relevant reasons for the decision;

3) 6 months after the Contracting Authority has signed a framework agreement from the day following the day that the Contracting Authority has notified the tenderers, cf. section 2 (2) or section 171(4) of the Danish Public Procurement Act;

4) 20 calendar days from the day after the Contracting Authority has announced its decision, cf. section 185 (2) of the Danish Public Procurement Act.

The complainant must inform the Contracting Authority of the complaint in writing not later than simultaneously with the lodging of the complaint to the Complaints Board for Public Procurement. The complainant must state whether the complaint has been lodged in the stand-still period. If the complaint has not been lodged in the stand-still period, the complainant must also state whether it is requested that the complaint be given suspensive effect.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Danish Competition and Consumer Authority

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 3529100

Internet address: <http://www.kfst.dk>

VI.5. Date of dispatch of this notice

19/10/2018