

468592-2026 - Result

Croatia – Maintenance and repair of information technology equipment – Redovno održavanje SCADA sustava I pomoćnih aplikacija SCADA sustava
OJ S 129/2026 08/07/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: PLINACRO d.o.o.

Email: plinacro@plinacro.hr

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Production, transport or distribution of gas or heat

2. Procedure

2.1. Procedure

Title: Redovno održavanje SCADA sustava I pomoćnih aplikacija SCADA sustava

Description: Redovno održavanje SCADA sustava i pomoćnih aplikacija SCADA sustava u skladu s Tehničkom specifikacijom (Detaljnom specifikacijom i Troškovnikom)

Procedure identifier: 3e1445bc-0fe6-41c5-9fba-647d843dbd21

Internal identifier: PN-STU-214/24-ŽF

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312600 Maintenance and repair of information technology equipment

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Usluga se obavlja na SCADA sustavu Naručitelja: NDC Zagreb, Savska cesta 88a i RDC Ivanić-Grad, Ulica 65. bataljuna ZNG 3.

2.1.3. Value

Estimated value excluding VAT: 505 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0000

Title: Redovno održavanje SCADA sustava I pomoćnih aplikacija SCADA sustava

Description: Redovno održavanje SCADA sustava i pomoćnih aplikacija SCADA sustava u skladu s Tehničkom specifikacijom (Detaljnom specifikacijom i Troškovnikom)

Internal identifier: PN-STU-214/24-ŽF

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312600 Maintenance and repair of information technology equipment

Options:

Description of the options: Moguće je produljenje roka i sklapanje dodatka ugovoru.

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Usluga se obavlja na SCADA sustavu Naručitelja: NDC Zagreb, Savska cesta 88a i RDC Ivanić-Grad, Ulica 65. bataljuna ZNG 3.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 505 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: Vrijeme odziva po prijavi zahtjeva za podršku i zahtjeva za intervenciju

Description: Maksimalno dozvoljeno vrijeme odziva po prijavi zahtjeva za podršku i po prijavi zahtjeva za intervenciju u slučaju prekida kritične funkcionalnosti sustava za objekte NDC Zagreb i RDC Ivanić Grad iznosi 4 sata. Za svaki sat ranijeg odziva dodjeljuju se dodatni bodovi. Terminom prijave zahtjeva za podršku ili intervenciju smatra se e-mail ili telefonski poziv ovlaštene osobe Naručitelja prema ovlaštenoj osobi Ugovaratelja. Terminom odziva po zahtjevu za podršku smatra se vrijeme daljinskog spajanja na sustav ili vrijeme dolaska na lokaciju Naručitelja te povratni e-mail ili telefonski poziv ovlaštene osobe Ugovaratelja prema ovlaštenoj osobi Naručitelja s opisom kvara na sustavu, mogućim uzrocima kvara na sustavu i /ili akcijama koje se planiraju poduzeti da bi se kvar na sustavu otklonio u najkraćem mogućem vremenu a unutar planiranog maksimalnog roka za uspostavu kritičnih funkcionalnosti sustava.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: PLINACRO d.o.o.

Organisation providing more information on the review procedures: PLINACRO d.o.o.

6. Results

Value of all contracts awarded in this notice: 489 500,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: KONČAR - KET d.o.o.

Tender:

Tender identifier: 36-24-00090

Identifier of lot or group of lots: LOT-0000

Value of the tender: 489 500,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: Yes

Subcontracting value is known: yes

Value of subcontracting: 8 320,00 EUR

Subcontracting percentage is known: yes

Percentage of subcontracting: 1,7

Description: dio troškovničke stavke 2.1.1. u vrijednosti 4.160,00 EUR dio troškovničke stavke

2.1.2. u vrijednosti 4.160,00 EUR

Contract information:

Identifier of the contract: PN-STU-214/24-ŽF

Title: Redovno održavanje SCADA sustava I pomoćnih aplikacija SCADA sustava

Date on which the winner was chosen: 07/06/2024

Date of the conclusion of the contract: 14/06/2024

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: PLINACRO d.o.o.
Registration number: 69401829750
Postal address: Savska cesta 88a
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Matea Vidović
Email: plinacro@plinacro.hr
Telephone: +385 16301777
Internet address: <https://plinacro.hr>
Buyer profile: <https://plinacro.hr>
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave
Registration number: 95857869241
Postal address: Ulica grada Vukovara 23/V
Town: Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Kontakt
Email: dkom@dkom.hr
Telephone: +385 14559 930
Internet address: <https://www.dkom.hr/>
Roles of this organisation:
Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.
Registration number: TED94
Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb

Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: eojn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: KONČAR - KET d.o.o.
Size of the economic operator: Large
Registration number: 29898970552
Postal address: Fallerovo Šetalište 22
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Ivana Krilić
Email: ivana.krilic@koncar.hr
Telephone: +385 995270547
Internet address: <http://www.koncar-ket.hr>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: f3387867-12a8-44cc-8fbb-79c72f4b228c - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 30
Notice dispatch date: 07/07/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Croatian
Notice publication number: 468592-2026
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