

468897-2026 - Result

France – Telephone operator services – PRESTATIONS D’ACCUEIL PHYSIQUE ET MULTICANAL
- pour IMT NORD EUROPE

OJ S 129/2026 08/07/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: IMT Nord Europe

Email: daf-marchespublics@imt-nord-europe.fr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: PRESTATIONS D’ACCUEIL PHYSIQUE ET MULTICANAL - pour IMT NORD EUROPE

Description: PRESTATIONS D’ACCUEIL PHYSIQUE ET MULTICANAL - pour IMT NORD EUROPE

Procedure identifier: e1552682-a876-4519-bcf6-4e44107dcd1b

Previous notice: 243417-2026

Internal identifier: 26EMD003M

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79511000 Telephone operator services

2.1.2. Place of performance

Postal address: 941 RUE CHARLES BOURSEUL

Town: DOUAI

Postcode: 59500

Country subdivision (NUTS): Nord (FRE11)

Country: France

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Sans objet

Applicable cross-border law: Sans objet

5. Lot

5.1. Lot: LOT-0001

Title: PRESTATIONS D’ACCUEIL PHYSIQUE ET MULTICANAL - pour IMT NORD EUROPE

Description: PRESTATIONS D’ACCUEIL PHYSIQUE ET MULTICANAL - pour IMT NORD EUROPE

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79511000 Telephone operator services

Options:

Description of the options: 3 RECONDUCTIONS POSSIBLES

5.1.2. Place of performance

Postal address: 941 RUE CHARLES BOURSEUL

Town: DOUAL

Postcode: 59500

Country subdivision (NUTS): Nord (FRE11)

Country: France

5.1.3. Estimated duration

Start date: 01/07/2026

Duration end date: 31/05/2027

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: RECONDUCTION DE 12 MOIS CHACUNE

5.1.5. Value

Estimated value excluding VAT: 99 200,62 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Prix noté sur 60 points

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Valeur technique noté sur 40 points

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: TRIBUNAL ADMINISTRATIF DE LILLE

Review organisation: TRIBUNAL ADMINISTRATIF DE LILLE

Information about review deadlines: Référé précontractuel : contentieux devant être introduit avant la signature du contrat, portant sur la régularité de procédure de passation et de mise en

concurrence, sur le fondement des articles L.551-13 à L.551-23 du Code de justice administrative. Référé contractuel : contentieux devant être introduit après la signature du contrat, portant sur la régularité des procédures de publicité et de mise en œuvre sur le fondement de l'article L.551-13 à L.551-23 du Code de justice administrative. Référé suspension : contentieux par lequel les candidats ont la possibilité de demander la suspension de la décision de rejet de leur candidature ou de leur offre, devant le même tribunal, en application de l'article L.552-1 du Code de justice administrative. Contentieux au fond en annulation pour excès de pouvoir devant le TA de Lille dans un délai de 2 mois à compter de la publication ou de la notification de la manifestation du préjudice après recours gracieux préalable indemnitaire.

Organisation providing additional information about the procurement procedure: IMT Nord Europe

Organisation providing offline access to the procurement documents: IMT Nord Europe

Organisation providing more information on the review procedures: TRIBUNAL

ADMINISTRATIF DE LILLE

Organisation whose budget is used to pay for the contract: IMT Nord Europe

Organisation executing the payment: IMT Nord Europe

Organisation signing the contract: IMT Nord Europe

6. Results

Value of all contracts awarded in this notice: 99 200,62 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: CITY ONE ACCUEIL

Tender:

Tender identifier: 26EMD003M

Identifier of lot or group of lots: LOT-0001

Value of the tender: 99 200,62 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 26EMD003M

Title: Prestations d'accueil physique et multicanal -pour IMT NORD EUROPE

Date on which the winner was chosen: 08/06/2026

Date of the conclusion of the contract: 23/06/2026

Organisation signing the contract: IMT Nord Europe

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 6

8. Organisations

8.1. ORG-0001

Official name: IMT Nord Europe

Registration number: 18009202500139

Postal address: CITE SCIENTIFIQUE - RUE GUGLIELMO MARCONI

Town: VILLENEUVE D'ASCQ

Postcode: 59653

Country subdivision (NUTS): Nord (FRE11)

Country: France

Contact point: Annie Demski

Email: daf-marchespublics@imt-nord-europe.fr

Telephone: +33 3 27 71 22 22

Fax: +33 3 27 71 25 25

Internet address: <https://imt-nord-europe.fr/>

Information exchange endpoint (URL): <https://www.marches-publics.gouv.fr/?page=Entreprise.EntrepriseAdvancedSearch&AllCons&id=2977243&orgAcronyme=a4n>

Buyer profile: <https://www.marches-publics.gouv.fr/entreprise>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation signing the contract

Organisation whose budget is used to pay for the contract

Organisation executing the payment

8.1. ORG-0002

Official name: TRIBUNAL ADMINISTRATIF DE LILLE

Registration number: 17590003400026

Postal address: 5 rue Geoffroy Saint-Hilaire CS 62039 59014 Lille Cedex

Town: Lille

Postcode: 59014

Country subdivision (NUTS): Nord (FRE11)

Country: France

Email: greffe.ta-lille@juradm.fr

Telephone: +33 3 59 54 23 42

Internet address: <https://lille.tribunal-administratif.fr/>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

8.1. ORG-0003

Official name: CITY ONE ACCUEIL

Size of the economic operator: Large

Registration number: 45004676800013

Postal address: 23 RUE LAFAYETTE

Town: TOULOUSE

Postcode: 31000

Country subdivision (NUTS): Haute-Garonne (FRJ23)

Country: France

Email: anne-sophie.carbonnaux@cityone.fr

Telephone: +33 0155373434

Internet address: <https://www.cityone.fr/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 464cacao-9aad-4f75-8555-b76f0adc5edc - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 07/07/2026 12:01:16 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: French

Notice publication number: 468897-2026

OJ S issue number: 129/2026

Publication date: 08/07/2026