

469587-2026 - Competition

Spain – Computer facilities management services – Servicio de soporte técnico a usuarios y mantenimiento del parque informático de usuarios finales en la Organización Central, destinado a la Secretaría General Adjunta de Informática de la Agencia Estatal Consejo Superior de Investigaciones Científicas.

OJ S 129/2026 08/07/2026

**Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Secretaría General de la Agencia Estatal Consejo Superior de Investigaciones Científicas

Email: sgoi@csic.es

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de soporte técnico a usuarios y mantenimiento del parque informático de usuarios finales en la Organización Central, destinado a la Secretaría General Adjunta de Informática de la Agencia Estatal Consejo Superior de Investigaciones Científicas.

Description: Según se indica en la memoria justificativa de la necesidad de contratar y en el pliego de prescripciones técnicas.

Procedure identifier: bbbbef17-7138-4525-aa75-f2158da1bdd8

Internal identifier: 35370/27

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72514000 Computer facilities management services

2.1.2. Place of performance

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lugo (ES112)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ourense (ES113)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Pontevedra (ES114)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Asturias (ES120)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cantabria (ES130)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Navarra (ES220)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Rioja (ES230)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Huesca (ES241)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Teruel (ES242)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ávila (ES411)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Burgos (ES412)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): León (ES413)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Palencia (ES414)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Salamanca (ES415)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Segovia (ES416)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Soria (ES417)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Valladolid (ES418)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Zamora (ES419)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Albacete (ES421)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ciudad Real (ES422)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cuenca (ES423)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Guadalajara (ES424)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Toledo (ES425)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Badajoz (ES431)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cáceres (ES432)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Girona (ES512)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lleida (ES513)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Tarragona (ES514)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Alicante / Alacant (ES521)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Castellón / Castelló (ES522)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Valencia / València (ES523)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Eivissa y Formentera (ES531)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Almería (ES611)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cádiz (ES612)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Córdoba (ES613)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Granada (ES614)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Huelva (ES615)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Jaén (ES616)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Murcia (ES620)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ceuta (ES630)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Melilla (ES640)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): El Hierro (ES703)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Fuerteventura (ES704)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Gomera (ES706)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Palma (ES707)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 2 756 678,40 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations set under purely national exclusion grounds: Además de los motivos de exclusión nacionales, también son de aplicación todos los motivos de exclusión detallados en el Documento Europeo Único de Contratación (DEUC).

5. Lot

5.1. Lot: LOT-0000

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5.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 18 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Bolsa de horas..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Mejoras y/o aportaciones adicionales evaluables mediante fórmula.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 42

Criterion:

Type: Quality

Description: Sistemas de control y seguimiento que utilizará para garantizar la correcta ejecución del contrato..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=88%2FeukjAN1FSYrkJkLIFdw%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=88%2FeukjAN1FSYrkJkLIFdw%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 14/09/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 22/09/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sesión telemática.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Obligación del contratista de someterse a la normativa nacional y de la Unión Europea en materia de protección de datos, advirtiéndose además al contratista de que esta obligación tiene el carácter de obligación contractual esencial de conformidad con lo dispuesto en los pliegos..

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Secretaría General de la Agencia Estatal Consejo Superior de Investigaciones Científicas - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: Según lo dispuesto en el artículo 153.3 de la LCSP, si el contrato es susceptible de recurso especial en materia de contratación conforme al artículo 44 de la LCSP, la formalización no podrá efectuarse antes de que transcurran quince días hábiles desde que se remita la notificación de la adjudicación a los licitadores y candidatos.

8. Organisations

8.1. ORG-0001

Official name: Secretaría General de la Agencia Estatal Consejo Superior de Investigaciones Científicas

Registration number: 61707810214541

Registration number: Q2818002D

Town: Madrid

Postcode: 28006

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Secretaría General de la Agencia Estatal Consejo Superior de Investigaciones Científicas

Email: sgoi@csic.es

Telephone: 915681781

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=HoPToTiP5JF%2FR5QFTIaM4A%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tribunal_recursos.contratos@hacienda.gob.es

Roles of this organisation:

Buyer

Notice information

Notice identifier/version: fdd4243f-6f67-45ef-9911-259d94ee0699 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 07/07/2026 09:42:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 469587-2026

OJ S issue number: 129/2026

Publication date: 08/07/2026