

United Kingdom-London: Software package and information systems
OJ S 206/2018 25/10/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Money Advice Service

Postal address: 120 Holborn

Town: London

NUTS code: UK United Kingdom

Postal code: EC1N 2TD

Country: United Kingdom

E-mail: Molly.Roast@moneyadvice.service.org.uk

Internet address(es):

Main address: www.moneyadvice.service.org.uk

Address of the buyer profile: <https://mas.bravosolution.co.uk>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Guaranteed Income and Income Drawdown Tools

Reference number: RMP 18-05

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

The Money Advice Service was looking for one service provider to reproduce and enhance 2 of its existing online tools:

— the guaranteed income products (annuities),

— comparison table, and

— the income drawdown comparison tool.

This service must include the data provision.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 780 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

72311100 Data conversion services, 72314000 Data collection and collation services

II.2.3. Place of performance

NUTS code: UKI London

II.2.4. Description of the procurement

The MAS was looking for one service provider to reproduce and enhance 2 of its existing online tools:

- the guaranteed income products (annuities),
- comparison table and
- the income drawdown comparison tool (with data).

Guaranteed income products comparison Table:

Also known as the annuities comparison table. The chosen provider needs to:

- a) exactly replicate the existing tool's customer journey and provide indicative quotations in real time to customers from all open market annuity providers.
- b) build an additional journey which allows customers to input detailed medical information (based on the common quotation form) and receive more precise quotations in real time from all open market enhanced annuity providers.

Income drawdown comparison tool:

The chosen provider needs to:

- a) build a customer journey which comprises educational content, an interactive income estimator and an interactive comparison table,
- b) supply information on product features, investment options and costs and charges via a real-time data feed for all products classified as income drawdown products and available in the open market either direct or via intermediaries.

II.2.5. Award criteria

Quality criterion - Name: Experience / Weighting: 5 %

Quality criterion - Name: Methodology and approach / Weighting: 20 %

Quality criterion - Name: Resources / Weighting: 5 %

Quality criterion - Name: Technical capability / Weighting: 20 %

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 105-239769](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V: Award of contract

Contract No: RMP 18-05

Title:

Provision of Guaranteed Income and Income Drawdown Tools

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/10/2018

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Defaqto Ltd

Town: Aylesbury

NUTS code: UKJ1 Berkshire, Buckinghamshire and Oxfordshire

Postal code: HP17 8LJ

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 780 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Money Advice Service

Town: London

Country: United Kingdom

VI.5. Date of dispatch of this notice

23/10/2018