

United Kingdom-Worcester: Health services
OJ S 194/2019 08/10/2019
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Worcestershire Health and Care NHS Trust

National registration number: N/A

Postal address: 2 Kings Court, Charles Hasting Way

Town: Worcester

NUTS code: UKG12 Worcestershire

Postal code: WR5 1JR

Country: United Kingdom

Contact person: Marvin Foolchand

E-mail: marvin.foolchand1@nhs.net

Telephone: +44 1905681926

Internet address(es):

Main address: <https://www.hacw.nhs.uk/>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/22031>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=30274&B=HACW_NHS

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=30274&B=HACW_NHS

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Improving Access to Psychological Therapies (IAPT) Telephone Triage Service

Reference number: T.HACW.032

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

Worcestershire Health and Care NHS Trust provide the Improving access to psychological therapy (IAPT) telephone triage service for Worcestershire. As part of this provision all patients are offered an initial triage to determine suitability for the service.

The Trust is inviting expressions of interest from suitably qualified providers capable of delivering an IAPT telephone triage service integrated with the wider IAPT service within Worcestershire.

II.1.5. Estimated total value

Value excluding VAT: 3 127 800,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

85141000 Services provided by medical personnel, 85000000 Health and social work services , 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKG1 Herefordshire, Worcestershire and Warwickshire

II.2.4. Description of the procurement

Worcestershire Health and Care Trust (WHCT) provide the Improving access to psychological therapy (IAPT) service for Worcestershire. As part of this provision all patients are offered an initial triage to determine suitability for the service.

The Trust is inviting expressions of interest from suitably qualified providers capable of delivering an IAPT telephone triage service integrated with the wider IAPT service within Worcestershire.

IAPT services are psychological therapy services that provide talking therapies to individuals experiencing common mental health difficulties such as depression, stress and anxiety.

Therapies are provided via groups, courses, digital platforms and one to one.

The organisation will need to provide initial triage in line with the IAPT manual.

The triage service will work closely with IAPT clinicians, clinical leads and managers. The provider will demonstrate how they will integrate with IAPT services at a local level.

WHCT are seeking to subcontract and work with a partner organisation that can bring this knowledge and expertise and work within and alongside the IAPT service. We are seeking providers who have previous experience of delivering a mental health triage service.

There is an expectation that the successful provider will commence the service from June 2020.

A bidder engagement event will be held on 22.10.2019 to provide an opportunity to discuss the service specification and requirements in further detail.

Bidders will also have the opportunity to view and ask questions about the Trusts Patient Administration System (Carenotes) in sessions 24-25th October.

Suppliers are required to register for the engagement event and Carenotes sessions via the messaging system on EU Supply.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 127 800,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/06/2020 End: 31/05/2022

This contract is subject to renewal: yes

Description of renewals:

Option to extend by three further 12 month periods.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 5 Objective criteria for choosing the limited number of candidates:

Criteria as specified within tender documentation.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Criteria as stated in the procurement documents.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Criteria as stated in the procurement documents.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 11/11/2019 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 18/11/2019

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Worcestershire Health and Care NHS Trust

Postal address: 2 Kings Court, Charles Hasting Way

Town: Worcester

Postal code: WR5 1JR

Country: United Kingdom

VI.5. Date of dispatch of this notice

03/10/2019