

**Norway – Filing services – Case archive system**

OJ S 152/2024 06/08/2024

**Contract or concession award notice – standard regime****Services****1. Buyer**

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**1.1. Buyer**

Official name: Fiskeridirektoratet

Email: [inknu@fiskeridir.no](mailto:inknu@fiskeridir.no)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

**2. Procedure**

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**2.1. Procedure**

Title: Case archive system

Description: The Directorate of Fisheries shall procure a new case archive system. The system shall be delivered and operated by a service provider such as a Software as a Service (SaaS) system and it shall be available on all surfaces such as PCs, tablets and mobiles, independent of the user's place of work and without a requirement for own hardware to use the system. The tenderer shall be responsible for upgrading the system, as well as integrations. The tenderer shall also be responsible for safety, operation and maintenance of the system and underlying infrastructure. The Directorate of Fisheries would like, as far as possible, to use a ready developed system, so-called "off the shelf".

Procedure identifier: 097a811c-fc81-49ee-b8d6-714f3b4f1346

Previous notice: 832d7908-748c-4d3c-bde7-41f6b221f99b-01

Internal identifier: 24/2385

Type of procedure: Open

The procedure is accelerated: no

**2.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 79560000 Filing services

Additional classification (cpv): 39132000 Filing systems, 48000000

Software package and information systems, 48300000

Document creation, drawing, imaging, scheduling and productivity software package,

48310000 Document creation software package, 48311000

Document management software package, 48311100 Document management system,

72000000 IT services: consulting, software development, Internet and support, 72250000

System and support services, 79995100 Archiving services, 79996100 Records management

**2.1.2. Place of performance**

Country: Norway

Anywhere in the given country

**2.1.3. Value**

Estimated value excluding VAT: 19 000 000,00 NOK

#### 2.1.4. General information

Legal basis:

Directive 2014/24/EU

### 5. Lot

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#### 5.1. Lot: LOT-0000

Title: Case archive system

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System and support services, 79995100 Archiving services, 79996100 Records management

Options:

Description of the options: The contract will be valid for 6 years, with an option for a 2+2 year contract extension.

##### 5.1.2. Place of performance

Country: Norway

Anywhere in the given country

##### 5.1.3. Estimated duration

Duration: 10 Years

##### 5.1.5. Value

Estimated value excluding VAT: 19 000 000,00 NOK

##### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

##### 5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality and functionality

Weight (percentage, exact): 40

Criterion:

Type: Quality

Name: Implementation and training

Weight (percentage, exact): 10

Criterion:

Type: Quality

Name: Service and support (SLA)

Weight (percentage, exact): 20

Criterion:

Type: Price

Name: Price

Weight (percentage, exact): 30

#### **5.1.15. Techniques**

Framework agreement: No framework agreement

Information about the dynamic purchasing system: No dynamic purchase system

Electronic auction: no

#### **5.1.16. Further information, mediation and review**

Review organisation: Hordaland Tingrett

## 6. Results

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Value of all contracts awarded in this notice: 12 902 200,00 NOK

### **6.1. Result lot Identifier: LOT-0000**

Winner selection status: At least one winner was chosen.

#### **6.1.2. Information about winners**

**Winner:**

Official name: ACOS AS

**Tender:**

Tender identifier: Vinnende tilbud

Identifier of lot or group of lots: LOT-0000

Contract information:

Identifier of the contract: Kontrakt

The contract is awarded within a framework agreement: no

#### **6.1.4. Statistical information:**

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

## 8. Organisations

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### **8.1. ORG-0001**

Official name: Fiskeridirektoratet  
Registration number: 971203420  
Postal address: Strandgaten 229  
Town: BERGEN  
Postcode: 5004  
Country: Norway  
Contact point: Ingvild Knustad  
Email: [inknu@fiskeridir.no](mailto:inknu@fiskeridir.no)  
Telephone: +47 55238000  
Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/340237>

**Roles of this organisation:**

Buyer

**8.1. ORG-0002**

Official name: Hordaland Tingrett  
Registration number: 926723367  
Town: Bergen  
Country: Norway  
Email: [hordaland.tingrett@domstol.no](mailto:hordaland.tingrett@domstol.no)  
Telephone: +4755699700

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: ACOS AS  
Registration number: 922 017 433  
Town: Straume  
Postcode: 5353  
Country subdivision (NUTS): Vestland (NO0A2)  
Country: Norway  
Email: [cecilie@acos.no](mailto:cecilie@acos.no)  
Telephone: 98 68 71 94

**Roles of this organisation:**

Tenderer

**Winner of these lots:** LOT-0000

**The winner is listed on a regulated market**

11. Notice information

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**11.1. Notice information**

Notice identifier/version: 0f4613f2-0f91-40be-987c-f6a39ba8fa02 - 01  
Form type: Result  
Notice type: Contract or concession award notice – standard regime  
Notice subtype: 29  
Notice dispatch date: 05/08/2024 10:50:29 (UTC)  
Notice dispatch date (eSender): 05/08/2024 12:01:17 (UTC)  
Languages in which this notice is officially available: English

**11.2. Publication information**

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Publication date: 06/08/2024