

471930-2026 - Competition

Switzerland – IT services: consulting, software development, Internet and support – Acquisition de la maintenance pour la solution IBM FileNet et SIGED Services ainsi que le renouvellement des licences IBM FileNet

OJ S 129/2026 08/07/2026

**Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Service de l'informatique et des télécommunications (SITel)

Email: aop_sitel@fr.ch

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Acquisition de la maintenance pour la solution IBM FileNet et SIGED Services ainsi que le renouvellement des licences IBM FileNet

Description: Acquisition de la maintenance pour la solution IBM FileNet et SIGED Services ainsi que le renouvellement des licences IBM FileNet

Procedure identifier: f8641ca6-ab3e-4b1c-9ae9-b1fa2f449772

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

Additional information: Service de l'informatique et des télécommunications SITel, Route André Piller 50, Givisiez

2.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

2.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Acquisition des licences des produits IBM FileNet intégrant le support de niveau 3.

Description: Acquisition des licences des produits IBM FileNet intégrant le support de niveau 3.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

Additional information: Service de l'informatique et des télécommunications SITel, Route André Piller 50, Givisiez

5.1.3. Estimated duration

Start date: 01/01/2029

Duration end date: 31/12/2031

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Critères d'adjudication

Description of the method to be used if weighting cannot be expressed by criteria: Les critères d'adjudication sont définis dans les documents.

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://www.simap.ch/fr/redirect?context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNO0SWQ>

Ad hoc communication channel:

Name: Simap.ch

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Not allowed

Justification for why electronic submission is not possible: Tools, devices, or file formats not generally available

Description: Cf. dossier d'appel d'offres.

Languages in which tenders or requests to participate may be submitted: German, French

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 17/08/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Plus d'informations dans la publication officielle sur simap.ch

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Plus d'informations dans la publication officielle sur simap.ch

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif fédéral

Information about review deadlines: Voies de droit Cet appel d'offre peut, dans un délai de 20 jours dès la présente publication, faire l'objet d'un recours auprès du Tribunal cantonal, section administrative, Rue des Augustins 3, Case postale 630, 1701 Fribourg.

Organisation providing additional information about the procurement procedure: Service de l'informatique et des télécommunications (SITel)

5.1. Lot: LOT-0002

Title: Acquisition de prestations de maintenance corrective et adaptative, ainsi que le coût forfaitaire unique de mise en place et le coût lié au changement d'infrastructure de la solution IBM FileNet

Description: Coût des prestations de maintenance corrective et adaptative. Le coût forfaitaire unique de mise en place. Ainsi que le coût du changement d'infrastructure de la solution IBM FileNet.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

5.1.3. Estimated duration

Start date: 02/11/2026

Duration end date: 31/12/2031

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Critères d'adjudication

Description of the method to be used if weighting cannot be expressed by criteria: Les critères d'adjudication sont définis dans les documents.

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Ad hoc communication channel:

Name: Simap.ch

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Not allowed

Justification for why electronic submission is not possible: Tools, devices, or file formats not generally available

Description: Cf. dossier d'appel d'offres.

Languages in which tenders or requests to participate may be submitted: German, French

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 17/08/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Plus d'informations dans la publication officielle sur simap.ch

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Plus d'informations dans la publication officielle sur simap.ch

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

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Organisation providing additional information about the procurement procedure: Service de l'informatique et des télécommunications (SITel)

5.1. Lot: LOT-0003

Title: Acquisition de prestations de maintenance corrective et adaptative, ainsi que le coût forfaitaire unique de mise en place et le coût lié au changement d'infrastructure de la solution SIGED Services.

Description: Coût des prestations de maintenance corrective et adaptative. Le coût forfaitaire unique de mise en place ainsi que le coût du changement d'infrastructure de la solution SIGED Services.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

5.1.3. Estimated duration

Start date: 02/11/2026

Duration end date: 31/12/2031

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

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Sources of selection criteria: Procurement Document

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Type: Quality

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Ad hoc communication channel:

Name: Simap.ch

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Not allowed

Justification for why electronic submission is not possible: Tools, devices, or file formats not generally available

Description: Cf. dossier d'appel d'offres.

Languages in which tenders or requests to participate may be submitted: German, French

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 17/08/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Plus d'informations dans la publication officielle sur simap.ch

Electronic invoicing: Required

Electronic ordering will be used: no
Electronic payment will be used: yes
Financial arrangement: Plus d'informations dans la publication officielle sur simap.ch

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

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Organisation providing additional information about the procurement procedure: Service de l'informatique et des télécommunications (SITel)

8. Organisations

8.1. ORG-0001

Official name: Service de l'informatique et des télécommunications (SITel)

Registration number: 5433a045-f550-46c9-adc9-cef8b6064421

Postal address: Route André Piller 50

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

Email: aop_sitel@fr.ch

Telephone: +41263043161

Internet address: <https://www.fr.ch/sitel>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Tribunal administratif fédéral

Registration number: BVGER

Postal address: Postfach

Town: St. Gallen

Postcode: 9023

Country subdivision (NUTS): St. Gallen (CH055)

Country: Switzerland

Email: info@bvger.admin.ch

Telephone: +41584652626

Internet address: <https://www.bvger.ch>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Simap.ch

Registration number: CH001
Postal address: Holzikofenweg 36
Town: Bern
Postcode: 3003
Country subdivision (NUTS): Bern / Berne (CH021)
Country: Switzerland
Email: support@simap.ch
Telephone: +41584646388
Internet address: <https://www.simap.ch>
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: a3cbe2a6-a20b-4016-aacf-be60ce78e1c5 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 07/07/2026 02:26:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: French, German
Notice publication number: 471930-2026
OJ S issue number: 129/2026
Publication date: 08/07/2026