

Belgium-Brussels: IT services: consulting, software development, Internet and support

OJ S 195/2020 07/10/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Institut national d'assurances sociales pour travailleurs indépendants

National registration number: 0208.044.709\_55

Postal address: Quai de Willebroeck 35

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

E-mail: [maillog@rsvz-inasti.fgov.be](mailto:maillog@rsvz-inasti.fgov.be)

Telephone: +32 25464435

Fax: +32 25121075

**Internet address(es):**

Main address: <http://www.rsvz-inasti.fgov.be/>

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=387986>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=387986>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=RSVZ-INASTI-2020%2F023%2Fcch%2Fsd%2Fa-F02>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Social protection

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Accord-cadre selon la procédure ouverte, relatif à des services de consultance et de support en Citrix

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Le marché public porte sur les services suivants:

- support proactif: audit technique de l'environnement complet,
- support réactif,
- reporting,
- réunions d'intake,
- consultance à la demande.

**II.1.5. Estimated total value**

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description**

**II.2.3. Place of performance**

NUTS code: BE Belgique / België

Main site or place of performance: Inasti, quai de Willebroeck, 35 à 1000 Bruxelles.

**II.2.4. Description of the procurement**

Voir partie 2 «Prescriptions techniques» du cahier des charges.

**II.2.5. Award criteria**

Criteria below

Cost criterion - Name: 1. Support proactif: plan d'approche / Weighting: 8 %

Cost criterion - Name: 2. Réunion d'intake: description de la réunion / Weighting: 7 %

Cost criterion - Name: 3. Le prix: prix global estimé du marché, incluant le support proactif, l'intake, le support réactif et la consultance à la demande / Weighting: 30 %

Cost criterion - Name: 4. Connaissance et expérience des consultants affectés au marché avec les différentes technologies / Weighting: 20 %

Cost criterion - Name: 5. Automatiser la création d'image / Weighting: 30 %

Cost criterion - Name: 6. Organisation du support réactif et du reporting / Weighting: 5 %

**II.2.6. Estimated value**

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13.**

## **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:  
Voir cahier des charges.

#### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:  
Voir cahier des charges.  
Minimum level(s) of standards possibly required:  
Classe: N/A, Catégorie: N/A.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with a single operator

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 03/11/2020 Local time: 10:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

French, Dutch

#### **IV.2.7. Conditions for opening of tenders**

Date: 03/11/2020 Local time: 10:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Conseil d'État

Postal address: Rue de la Science 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

##### **VI.5. Date of dispatch of this notice**

02/10/2020