

France-Paris: Administrative services for business operations

OJ S 227/2017 25/11/2017

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Syndicat des Transports Ile-de-France

Postal address: 39-41 rue de Chateaudun

Town: Paris

NUTS code: FR10 Ile-de-France

Postal code: 75009

Country: France

E-mail: marches.publics@stif.info

Telephone: +33 147532800

Internet address(es):Main address: <http://www.iledefrance-mobilites.fr/>Address of the buyer profile: <http://www.achatpublic.com>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.achatpublic.com>

Tenders or requests to participate must be submitted electronically via: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2017_tvoRVMSF5o

Additional information can be obtained from another address:

Official name: syndicat des transports d'ile de France

Postal address: 39-41 rue de Chateaudun

Town: Paris

NUTS code: FR1 Ile-de-France

Postal code: 75009

Country: France

E-mail: marches.publics@stif.info**Internet address(es):**Main address: <http://www.iledefrance-mobilites.fr/>Address of the buyer profile: <http://www.achatpublic.com>

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Internet address(es):Main address: <http://www.iledefrance-mobilites.fr/>

Address of the buyer profile: <http://www.achatpublic.com>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Other activity: transport

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Prestations d'accueil physique et téléphonique pour le compte d'ile de France Mobilités.
Reference number: 2017-102

II.1.2. Main CPV code

75112000 Administrative services for business operations

II.1.3. Type of contract

Services

II.1.4. Short description

Prestation d'accueil physique et téléphonique pour le compte d'ile de France.

II.1.5. Estimated total value

Value excluding VAT: 94 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

75112000 Administrative services for business operations

II.2.3. Place of performance

NUTS code: FR1 Ile-de-France

II.2.4. Description of the procurement

Le présent marché a pour objet Prestation d'accueil physique et téléphonique pour le compte d'ile de France Mobilités.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Organisation et méthodes en place pour garantir la fiabilité de la prestation (30 pts) Moyens humains et techniques dédiés à l'exécution du marché (20 pts) modalités suivi contrôle prestation 10pts / Weighting: 60

Price - Weighting: 40

II.2.6. Estimated value

Value excluding VAT: 94 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

Le marché pourra être reconduit 3 fois pour 3 périodes de 12 mois. La durée maximale du marché est de 48 mois.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 03/01/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 8 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 03/01/2018 Local time: 14:00

Information about authorised persons and opening procedure: Personne n'est autorisé à assister à l'ouverture des plis.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postal code: 75004

Country: France

E-mail: greffe.ta-paris@juradm.fr

Telephone: +33 144594400

Fax: +33 144594646

VI.4.2. Body responsible for mediation procedures

Official name: Préfecture de la région Île-De-France Préfecture de Paris

Postal address: 5, rue Leblanc

Town: Paris Cedex 15

Postal code: 75911

Country: France

E-mail: ccira@paris-idf.gouv.fr

Telephone: +33 182524267

Fax: +33 182524295

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal administratif de Paris

Postal address: 7, Rue de Jouy

Town: Paris

Postal code: 75004

Country: France

E-mail: greffe.ta-paris@juradm.fr

Telephone: +33 144594400

Fax: +33 144594646

VI.5. Date of dispatch of this notice

23/11/2017