

## 473372-2026 - Competition

Italy – Software consultancy services – PROCEDURA APERTA EX ART. 71 D.LGS. N. 36 2023  
PER L’AFFIDAMENTO DEI SERVIZI DI MANUTENZIONE E ASSISTENZA AGLI UTENTI CON HELP-  
DESK DEDICATO DELLA PIATTAFORMA TPCS – 2026-2029

OJ S 130/2026 09/07/2026

Contract or concession notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: AUTORITA' DI SISTEMA PORTUALE DEL MAR TIRRENO

SETTENTRIONALE - Segretario Generale Dirigente ad interim Direzione Z.L.S., S.U.A.,  
Servizi informatici e Controllo interno

Email: [adsp@pec.portaltotirreno.it](mailto:adsp@pec.portaltotirreno.it)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: PROCEDURA APERTA EX ART. 71 D.LGS. N. 36 2023 PER L’AFFIDAMENTO DEI  
SERVIZI DI MANUTENZIONE E ASSISTENZA AGLI UTENTI CON HELP-DESK DEDICATO  
DELLA PIATTAFORMA TPCS – 2026-2029

Description: L’appalto ha per oggetto l’affidamento dei servizi di manutenzione e assistenza  
agli utenti con help-desk dedicato del TPCS, port community system dell’ADSP-MTS per un  
periodo di 36 mesi oltre un eventuale periodo di proroga tecnica per un massimo di 4 mesi. L’  
affidamento comprende i servizi, come dettagliati nell’articolo 8 del Capitolato Speciale  
d’Appalto “Descrizione dei servizi oggetto dell’affidamento”.

Procedure identifier: 6d8b04c6-3afd-4ff0-9f29-aad5eb524df8

Type of procedure: Open

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72266000 Software consultancy services

##### 2.1.3. Value

Estimated value excluding VAT: 1 423 867,67 EUR

##### 2.1.4. General information

Legal basis:

Directive 2014/24/EU

##### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

### 5. Lot

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## **5.1. Lot: LOT-0001**

Title: PROCEDURA APERTA EX ART. 71 D.LGS. N. 36/2023 PER L’AFFIDAMENTO DEI SERVIZI DI MANUTENZIONE E ASSISTENZA AGLI UTENTI CON HELP-DESK DEDICATO DELLA PIATTAFORMA TPCS – 2026-2029

Description: L'appalto ha per oggetto l'affidamento dei servizi di manutenzione e assistenza agli utenti con help-desk dedicato del TPCS, port community system dell'ADSP-MTS per un periodo di 36 mesi oltre un eventuale periodo di proroga tecnica per un massimo di 4 mesi. L'affidamento comprende i servizi, come dettagliati nell'articolo 8 del Capitolato Speciale d'appalto "Descrizione dei servizi oggetto dell'affidamento".

### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72266000 Software consultancy services

### **5.1.3. Estimated duration**

Other duration: Unknown

### **5.1.5. Value**

Estimated value excluding VAT: 1 423 867,67 EUR

### **5.1.6. General information**

#### **Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

### **5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

### **5.1.9. Selection criteria**

Sources of selection criteria: Procurement Document

### **5.1.10. Award criteria**

#### **Criterion:**

Type: Quality

### **5.1.11. Procurement documents**

Address of the procurement documents: <https://start.toscana.it/tendering/tenders/025361-2026/view/detail/1>

### **5.1.12. Terms of procurement**

#### **Terms of submission:**

Electronic submission: Required

Address for submission: [www.start.toscana.it](http://www.start.toscana.it)

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 27/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

#### **Information about public opening:**

Opening date: 02/09/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

**5.1.15. Techniques****Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: T.A.R. (Tribunale Amministrativo Regionale) per la Toscana

Information about review deadlines: 30

## 8. Organisations

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**8.1. ORG-0001**

Official name: AUTORITA' DI SISTEMA PORTUALE DEL MAR TIRRENO

SETTENTRIONALE - Segretario Generale Dirigente ad interim Direzione Z.L.S., S.U.A.,

Servizi informatici e Controllo interno

Registration number: 92130540492

Postal address: SCALI ROSCIANO, 6/7

Town: Livorno

Postcode: 57123

Country subdivision (NUTS): Livorno (IT116)

Country: Italy

Email: [adsp@pec.portaltotirreno.it](mailto:adsp@pec.portaltotirreno.it)

Telephone: 00390586249411

Information exchange endpoint (URL): [www.portaltotirreno.it](http://www.portaltotirreno.it)

**Roles of this organisation:**

Buyer

**8.1. ORG-0002**

Official name: T.A.R. (Tribunale Amministrativo Regionale) per la Toscana

Registration number: 80045610484

Postal address: Via Ricasoli , 40- Firenze

Town: Firenze

Postcode: 50122

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

**Roles of this organisation:**

Review organisation

## Notice information

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Notice identifier/version: 6d8b04c6-3afd-4ff0-9f29-aad5eb524df8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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