

473521-2026 - Competition

Belgium – Software programming and consultancy services – Raamovereenkomst voor de aankoop van gebruiksrechten op Software

OJ S 130/2026 09/07/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: AG Digipolis Antwerpen

Email: ask_aankoop@digipolis.be

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Raamovereenkomst voor de aankoop van gebruiksrechten op Software

Description: Deze opdracht is een opdracht met meerdere percelen die elk afzonderlijk een raamovereenkomst vormen en dit voor de aankoop van licenties, gebruiksrechten en/of onderhouds- en/of ondersteuningsprogramma's m.b.t. standaardsoftware, die op klassieke wijze (via download of op drager) en/of als dienst worden aangeboden, inclusief aankoop- en beheersadvies rond licentievoorwaarden, prijsmodellen, verschillende versies, gebruiksvoorwaarden, opleiding en bijstand ingebruikname. De opdracht is een opdracht voor diensten, overeenkomstig art. 2, 21° van de wet van 17 juni 2016 inzake overheidsopdrachten.

Procedure identifier: 3ad3833d-d425-4e5a-8f96-1c11da319dfc

Internal identifier: DP-A-C00660

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 48000000 Software package and information systems,

48400000 Business transaction and personal business software package, 48300000

Document creation, drawing, imaging, scheduling and productivity software package

2.1.2. Place of performance

Country subdivision (NUTS): Arr. Antwerpen (BE211)

Country: Belgium

2.1.3. Value

Estimated value excluding VAT: 32 000 000,00 EUR

Maximum value of the framework agreement: 67 000 000,00 EUR

2.1.4. General information

Legal basis:

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: DP-A-C00660 - 1

Description: Google softwarelicenties

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 48000000 Software package and information systems,

48400000 Business transaction and personal business software package, 48300000

Document creation, drawing, imaging, scheduling and productivity software package

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Antwerpen (BE211)

Country: Belgium

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 1 000 000,00 EUR

Maximum value of the framework agreement: 2 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price
Description: Prijs
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 70
Criterion:
Type: Quality
Description: Kwaliteit
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/d6a2df5e-c5fb-4626-b519-ebd4214d77a1/documents>

Ad hoc communication channel:

URL: <https://www.publicprocurement.be/publication-workspaces/d6a2df5e-c5fb-4626-b519-ebd4214d77a1/forum>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/d6a2df5e-c5fb-4626-b519-ebd4214d77a1/general>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of requests to participate: 13/07/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad van State

Information about review deadlines: Een verhaal tot vernietiging kan ingesteld worden binnen een termijn van 60 dagen conform artikel 23, § 2 Wet 17 juni 2013 inzake rechtsbescherming.

Een vordering tot schorsing kan worden ingediend binnen een termijn van vijftien dagen conform artikel 23 §3 van de Wet van 17 juni 2013 inzake Rechtsbescherming.

5.1. Lot: LOT-0002

Title: DP-A-C00660 - 2

Description: Salesforce softwarelicenties

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 48000000 Software package and information systems,

48400000 Business transaction and personal business software package, 48300000

Document creation, drawing, imaging, scheduling and productivity software package

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Antwerpen (BE211)

Country: Belgium

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 8 500 000,00 EUR

Maximum value of the framework agreement: 20 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Description: Prijs

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Quality

Description: Kwaliteit

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/d6a2df5e-c5fb-4626-b519-ebd4214d77a1/documents>

Ad hoc communication channel:

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/d6a2df5e-c5fb-4626-b519-ebd4214d77a1/general>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of requests to participate: 13/07/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad van State

Information about review deadlines: Een verhaal tot vernietiging kan ingesteld worden binnen een termijn van 60 dagen conform artikel 23, § 2 Wet 17 juni 2013 inzake rechtsbescherming. Een vordering tot schorsing kan worden ingediend binnen een termijn van vijftien dagen conform artikel 23 §3 van de Wet van 17 juni 2013 inzake Rechtsbescherming.

5.1. Lot: LOT-0003

Title: DP-A-C00660 - 3

Description: Diverse softwarelicenties – een softwarebroker, waarbij de aanbestedende overheid op een snelle en efficiënte manier software kan aankopen en ondersteund wordt in het operationeel beheer hiervan, inclusief renewals met alle administratieve ondersteuning (waaronder b.v. het bijhouden van een inventaris). Momenteel worden er meer dan 140 tal verschillende softwares aangeschaft binnen Digipolis en Groep Antwerpen. De huidige top 11 voor dit perceel zijn volgende: • Atlassian • Kong • Redgate SQL Monitor • Elephantastic • Hoxhunt • ClickUp Enterprise • Graykey • Elastic Platinum • Odoo • Canva Enterprise • Freshworks Naast deze software van de grote softwarefabrikanten zijn er ook nog vele middelgrote softwares als kleine meer niche software in scope, waarbij sommigen alleen via een creditcard moeten aangekocht worden.

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services
Additional classification (cpv): 48000000 Software package and information systems,
48400000 Business transaction and personal business software package, 48300000
Document creation, drawing, imaging, scheduling and productivity software package

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Antwerpen (BE211)

Country: Belgium

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 22 500 000,00 EUR

Maximum value of the framework agreement: 45 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Description: Prijs

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Kwaliteit

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/d6a2df5e-c5fb-4626-b519-ebd4214d77a1/documents>

Ad hoc communication channel:

URL: <https://www.publicprocurement.be/publication-workspaces/d6a2df5e-c5fb-4626-b519-ebd4214d77a1/forum>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/d6a2df5e-c5fb-4626-b519-ebd4214d77a1/general>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of requests to participate: 13/07/2026 09:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad van State

Information about review deadlines: Een verhaal tot vernietiging kan ingesteld worden binnen een termijn van 60 dagen conform artikel 23, § 2Wet 17 juni 2013 inzake rechtsbescherming.

Een vordering tot schorsing kan worden ingediend binnen een termijn van vijftien dagen conform artikel 23 §3 van de Wet van 17 juni 2013 inzake Rechtsbescherming.

8. Organisations

8.1. ORG-0001

Official name: AG Digipolis Antwerpen

Registration number: 0751541350_3945

Postal address: Grote Markt 1

Town: Antwerpen

Postcode: 2000

Country subdivision (NUTS): Arr. Antwerpen (BE211)

Country: Belgium

Email: ask_aankoop@digipolis.be

Telephone: +32 33387611

Buyer profile: <https://www.publicprocurement.be/bda?organisationIds=3945&includeOrganisationChildren=true>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: FOD Beleid en Ondersteuning

Registration number: BE001

Postal address: Simon Bolivarlaan 30, bus 1

Town: Brussel
Postcode: 1000
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: revise@publicprocurement.be
Telephone: +32 2 740 80 00
Internet address: <https://bosa.belgium.be>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: Raad van State
Registration number: 0931814266
Postal address: Wetenschapsstraat 33
Town: Brussel
Postcode: 1000
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Roles of this organisation:
Review organisation

10. Change

Version of the previous notice to be changed

:

a9dcb42d-21ae-4136-acad-82b1f051cc1b-01

Main reason for change

:

Information updated

10.1. Change

Section identifier: PROCEDURE

The procurement documents were changed on: 07/07/2026

Notice information

Notice identifier/version: 83aaeac7-559e-4ee4-8486-68b9528612e2 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 07/07/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Notice dispatch date (eSender): 07/07/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Dutch

Notice publication number: 473521-2026

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