

Belgium-Brussels: Computer support and consultancy services

OJ S 182/2021 20/09/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Entreprise des Technologies nouvelles de l'information et de la communication de la communauté française

National registration number: 0536.164.530_26481

Postal address: Boulevard du Roi Albert II, 37

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1030

Country: Belgium

Contact person: Service des marchés publics et des achats

E-mail: map_eur@etnic.be

Internet address(es):

Main address: www.etnic.be

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=422653>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.etnic.be/fournir-un-service-a-letnic/devenir-fournisseur-de-letnic/nos-marches-en-cours/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=ETNIC%28CF%29-2021-5208-F02>

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://enot.publicprocurement.be/enot-war/displayForum.do?forumId=38972>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Informatique

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

II.1.2. Main CPV code

72600000 Computer support and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

L'ETNIC fait régulièrement appel à des services de consultance pour l'accompagner dans ses missions au service de la Fédération Wallonie-Bruxelles, soit pour des compétences qu'elle n'a pas en son sein, soit parce que les ressources internes sont insuffisantes pour assurer l'ampleur des missions.

Le présent accord-cadre est un accord-cadre de services portant sur de l'assistance informatique, orientée développement.

Il est composé de 10 lots et est structuré de la manière suivante :

- LOT 01 : Prestations de consultant(s) EGL
- LOT 02 : Prestations de consultant(s) Python
- LOT 03 : Prestations de consultant(s) PHP
- LOT 04 : Prestations de consultant(s) SAE
- LOT 05 : Prestations de consultant(s) UX Design
- LOT 06 : Prestations de consultant(s) Coach Agile
- LOT 07 : Prestations de consultant(s) WINDEV
- LOT 08 : Prestations de consultant(s) PMO SIRH
- LOT 09 : Prestations de consultant(s) Accompagnateur SIRH
- LOT 10 : Prestations de consultant(s) Analyste SIRH

Certains de ces lots étaient déjà présents dans l'accord-cadre 2019/5206 attribué fin 2018 et début 2019. Le plafond de cet accord-cadre pour les lots concernés (tel que l'actuel lot 7) est atteint (ou en passe de l'être) et c'est la raison pour laquelle ces lots sont relancés dès à présent.

Le montant total initial du présent accord-cadre est estimé, sous toutes réserves, à un minimum de 6.388.429,75 € HTVA (7.730.000 € TVAC) et un maximum de 63.884.297,52 € HTVA.

II.1.5. Estimated total value

Value excluding VAT: 63 884 297,52 EUR

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Prestations de consultants EGL
Lot No: 1

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) dans la mise en œuvre du langage de programmation EGL pour des interfaces WEB, des programmes BATCH et des services WEB.

II.2.5. Award criteria

Criteria below

Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 37 355 371,90 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 3.735.537,19 € et 37.355.371,90 € HTVA. La fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

II.2. Description

II.2.1. Title

Prestations de consultants Python

Lot No: 2

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) dans la mise en œuvre du langage de programmation PYTHON, les technologies Zope, Plone et HubSessions (produit open-source).

II.2.5. Award criteria

Criteria below

Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 867 768,60 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 86.776,86 € et 867.768,60 € HTVA. La fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

II.2. Description

II.2.1. Title

Prestations de consultants PHP
Lot No: 3

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) dans la mise en œuvre du langage de programmation Hypertext Preprocessor, plus connu sous son sigle PHP utilisé pour produire des pages Web dynamiques via un serveur.

II.2.5. Award criteria

Criteria below
Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 10 619 834,71 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 1.061.983,47 € et 10.619.834,71 € HTVA. La fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

II.2. Description

II.2.1. Title

Prestations de consultants SAE
Lot No: 4

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) dans l'analyse et l'intégration du Système d'Archivage Electronique.

II.2.5. Award criteria

Criteria below
Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 1 983 471,07 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 198.347,11 € et 1.983.471,07 € HTVA. La fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

II.2. Description

II.2.1. Title

Prestations de consultants UX Design
Lot No: 5

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) pour accompagner ETNIC dans l'identification des besoins et la maturité des demandes via la méthodologie de Design Thinking.

II.2.5. Award criteria

Criteria below

Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 6 900 826,44 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 690.082,64 € et 6.900.826,44 € HTVA. La fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

II.2. Description

II.2.1. Title

Prestations de consultants Coach Agile

Lot No: 6

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) pour accompagner l'ETNIC dans sa transformation vers l'Agilité.

II.2.5. Award criteria

Criteria below

Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 330 578,51 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 33.057,85 € et 330.578,51 € HTVA. La fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

II.2. Description

II.2.1. Title

Prestations de consultants WINDEV
Lot No: 7

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) dans l'analyse et la programmation sur base du langage Windev.

II.2.5. Award criteria

Criteria below
Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 2 107 438,02 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 210.743,80 € et 2.107.438,02 € HTVA. La

fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

II.2. Description

II.2.1. Title

Prestations de consultants PMO SIRH

Lot No: 8

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) dans les supports méthodologique et stratégique au niveau de la gestion du portefeuille de projets SIRH (Système d'information en matière de ressources humaines).

II.2.5. Award criteria

Criteria below

Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 495 867,77 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 49.586,78 € et 495.867,77 € HTVA. La fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

II.2. Description

II.2.1. Title

Prestations de consultants Accompagnateur SIRH

Lot No: 9

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) dans les travaux de préparation des projets, d'organisation et de gestion du changement d'un SIRH.

II.2.5. Award criteria

Criteria below

Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 1 611 570,25 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 161.157,02 € et 1.611.570,25 € HTVA. La fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

II.2. Description

II.2.1. Title

Prestations de consultants EGL

Lot No: 10

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

II.2.4. Description of the procurement

Prestations de consultant(s) dans l'analyse d'évolution de l'outil et de processus RH et l'intégration de modules RH.

II.2.5. Award criteria

Criteria below

Cost criterion - Name: Coût / Weighting: 100

II.2.6. Estimated value

Value excluding VAT: 1 611 570,25 EUR

II.2.7.

Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Le montant estimé pour ce lot se situe entre 161.157,02 € et 1.611.570,25 € HTVA. La fourchette basse représente l'engagement du PA, la fourchette haute représente le plafond du lot.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement
Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 3

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/10/2021 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 21/10/2021 Local time: 14:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

- 1) Les documents du marché sont disponibles en téléchargement sur le site de l'ETNIC :
<https://www.etic.be/fournirunservicealetnic/devenir-fournisseur-de-letnic/nos-marches-en-cours/>
- 2) Les questions relatives au présent marché doivent exclusivement être posées via le forum questions - réponses sur la plateforme e-tendering.
- 3) Seules les offres électroniques sont autorisées et un (voire plusieurs) DUME(S) sont requis (voir CSC).
- 4) La date limite de réception des questions est le 13/10/2021 à 14h00.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conseil d'Etat
Postal address: rue de la science, 33
Town: Bruxelles
Postal code: 1040
Country: Belgium
Telephone: +32 22349611
Internet address: http://www.conseil-etat.be/?page=proc_admin&lang=fr

VI.4.2. Body responsible for mediation procedures

Official name: Conseil d'Etat
Postal address: rue de la science, 33
Town: Bruxelles
Postal code: 1040
Country: Belgium
Telephone: +32 22349611
Internet address: http://www.conseil-etat.be/?page=proc_admin&lang=fr

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Conseil d'Etat
Postal address: rue de la science, 33
Town: Bruxelles
Postal code: 1040
Country: Belgium
Telephone: +32 22349611
Internet address: http://www.conseil-etat.be/?page=proc_admin&lang=fr

VI.5. Date of dispatch of this notice

15/09/2021