

473831-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Procurement of IT Operational Services

OJ S 130/2026 09/07/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Integrerings- og mangfoldsdirektoratet (IMDi)

Email: zett@imdi.no

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Procurement of IT Operational Services

Description: The Directorate of Integration and Diversity (IMDi) is an implementation body for the integration policy. IMDi shall, as a management body and competence centre, strengthen the municipalities', sector authorities and other cooperation partners' knowledge and competence on integration and diversity, so that their social assignment can be carried out in the best possible way. The objective of the procurement is to enter into a contract with one tenderer who can deliver operational services for IMDi's current and future IT systems, as well as function as a competence and cooperation partner in setting out services. The tenderer shall offer a comprehensive service spectrum, including the hire of a place for the customer's equipment in a suitable data hall (colocation), operation of infrastructure and platforms, as well as operation with responsibility for applications and the accompanying underlying service teams. Further information on the procurement is in the tender documentation and other attached competition documents.

Procedure identifier: f3f8cdc3-c93e-42e8-a64d-89da347a011f

Internal identifier: 26/05900

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: The procurement will be carried out as a negotiated procedure, cf. the Public Procurement Regulations § 13-2. This is a two stage procurement procedure that begins with a qualification phase (phase 1), in which all interested tenderers can submit a request for participation in the competition. Of the qualified tenderers, three will be invited to submit tenders in the next stage of the procurement procedure (phase 2), cf. 9.2. See point 12.1.4 in the tender documentation for further information on the negotiations.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72222300 Information technology services, 72224000 Project management consultancy services, 72260000 Software-related services, 72266000 Software consultancy services, 72300000 Data services, 72315200 Data network management services, 72415000 World wide web (www) site operation host services, 72514000 Computer facilities management services

2.1.2. Place of performance

Postal address: Tollbugata 20

Town: Oslo

Postcode: 0152

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 130 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Procurement of IT Operational Services

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services, 72266000 Software consultancy services, 72300000 Data services, 72315200 Data network management services, 72415000 World wide web (www) site operation host services, 72514000 Computer facilities management services

Options:

Description of the options: The contract will be valid for four years from the start of ordinary operations, with an option for an extension for up to 1+1+1 year, with a maximum total length of seven years.

5.1.2. Place of performance

Postal address: Tollbugata 20

Town: Oslo

Postcode: 0152

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 7 Years

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: The contract will be valid for four years from the start of ordinary operations, with an option for an extension for up to 1+1+1 year, with a maximum total length of seven years.

5.1.5. Value

Estimated value excluding VAT: 130 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD), Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: Price weighted by 30 %

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Quality

Description: Quality weighted by 70 %

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=458669&TID=200419187&B=

Ad hoc communication channel:

Name: EU supply

URL: <https://eu.eu-supply.com>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=458669&TID=200419187&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 21/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, some missing tenderer-related documents may be submitted later.

Additional information: See the information in EU supply, the tender documentation and other competition documents.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 3

Justification for the duration of the framework agreement: A contract period of up to seven years is justified in the need to ensure stable and secure operation of critical IT services, as well as reduce the risk of changing suppliers. The option structure (1+1+1 year) gives the necessary flexibility and access to end the contract if the delivery is not satisfactory.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Oslo tingrett

Review organisation: Oslo tingrett

Information about review deadlines: See the tender documentation and deadlines in EU supply.

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Oslo tingrett

Organisation providing additional information about the procurement procedure: Integrerings- og mangfoldsdirektoratet (IMDi)

Organisation providing offline access to the procurement documents: Integrerings- og mangfoldsdirektoratet (IMDi)

Organisation providing more information on the review procedures: Integrerings- og mangfoldsdirektoratet (IMDi)

Organisation receiving requests to participate: Integrerings- og mangfoldsdirektoratet (IMDi)

Organisation processing tenders: Integrerings- og mangfoldsdirektoratet (IMDi)

8. Organisations

8.1. ORG-0001

Official name: Integrerings- og mangfoldsdirektoratet (IMDi)

Registration number: 987879696

Postal address: Tollbugata 20

Town: OSLO

Postcode: 0152

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Zelalem Terfasa Temesgen

Email: zett@imdi.no

Telephone: +47 47467855

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/339193>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 987879696

Postal address: C. J. Hambros plass 4

Town: OSLO

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Roles of this organisation:

Review organisation

Mediation organisation

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

Notice information

Notice identifier/version: 0df22bb3-7f40-4791-803f-8756a22f4c90 - 01

Form type: Competition

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Notice subtype: 16

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