

France-Lille: Miscellaneous software package and computer systems
OJ S 228/2017 28/11/2017
Contract award notice
Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Opéra de Lille

National registration number: 50139429000016

Postal address: 2 rue des Bons Enfants, BP 133

Town: Lille Cedex

NUTS code: FRE11 Nord

Postal code: 59001

Country: France

E-mail: marchespublics@opera-lille.fr

Telephone: +33 328384047

Fax: +33 328384053

Internet address(es):

Main address: <http://www.opera-lille.fr>

Address of the buyer profile: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2015_2Dyp5NS7sJ&v=1&selected=0

I.4. Type of the contracting authority

Other type: Établissement public de coopération culturelle. Production et diffusion de spectacle vivant.

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Acquisition d'un logiciel de billetterie et de gestion de relation clients.

Reference number: 2017.AO.SG.01

II.1.2. Main CPV code

48900000 Miscellaneous software package and computer systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

Marché relatif à la mise en œuvre, l'hébergement et la maintenance d'une solution de billetterie et de gestion de la relation clients de l'Opéra de Lille, ainsi que la réalisation des prestations associées et la fourniture des matériels (optionnelle).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 250 080,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

48900000 Miscellaneous software package and computer systems

II.2.3. Place of performance

NUTS code: FRE11 Nord

II.2.4. Description of the procurement

Marché relatif à la mise en œuvre, l'hébergement et la maintenance d'une solution de billetterie et de gestion de la relation clients de l'Opéra de Lille, ainsi que la réalisation des prestations associées et la fourniture des matériels (optionnelle).

II.2.5. Award criteria

Quality criterion - Name: Mémoire technique / Weighting: 70

Quality criterion - Name: Dont module billetterie / Weighting: 25

Quality criterion - Name: Dont module gestion relation clients / Weighting: 25

Quality criterion - Name: Dont maintenance / Weighting: 10

Quality criterion - Name: Dont paramétrages et méthodologie de mise en œuvre / Weighting: 10

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

Fourniture des matériels: poste de travail, imprimante à billets, imprimante réseau à cartes, terminaux de paiement par carte bancaire, écrans public, rouleaux d'imprimantes à carte, lecteurs de consultation rapide de dossiers clients, lecteurs de codes pour contrôle d'accès.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 131-267479](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2017.AO.SG.01

Title:

Acquisition d'un logiciel de billetterie et de gestion de la relation clients

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

25/10/2017

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: SecuTix

Postal address: 51 b rue de Miromesnil

Town: Paris

NUTS code: FR101 Paris

Postal code: 75008

Country: France

Internet address: <https://www.secutix.com/fr/>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 250 080,00 EUR

Total value of the contract/lot: 250 080,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif de Lille

Postal address: 143 rue Jacquemars Gielée

Town: Lille

Postal code: 59800

Country: France

E-mail: greffe.ta-lille@juradm.fr

Telephone: +33 320631300

Fax: +33 320631347

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal administratif de Lille

Postal address: 143 rue Jacquemars Giélée

Town: Lille

Postal code: 59800

Country: France

E-mail: greffe.ta-lille@juradm.fr

Telephone: +33 320631300

Fax: +33 320631347

VI.5. Date of dispatch of this notice

23/11/2017