

475261-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Analysis, research and consultancy services within ICT for health companies in Helse Sør-Øst

OJ S 130/2026 09/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: SYKEHUSINNKJØP HF

Email: post@sykehusinnkjop.no

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Analysis, research and consultancy services within ICT for health companies in Helse Sør-Øst

Description: Helse Sør-Øst shall enter into a framework agreement with one or several tenderers who can assist with strategic consultancy and flexible access to updated, independent and relevant knowledge on developments in the ICT area, including analyses, methods, tools, industry experts, benchmarking, conferences, as well as business adapted services. The services shall be made available via a portal/database. The procurement is divided into three sub-contracts (insert). Tenderers can choose to apply for participation in sub-contract 1 and/or 2, as well as sub-contract 3. Participation can only be applied for for sub-contract 3. The procurement is for Helse Sør-Øst with underlying health companies. In addition, the following entities can make call-offs: Helse Midt-Norway RHF with the always underlying health companies; Helse Vest RHF with the always underlying health authorities; Helse Nord RHF with the always underlying health authorities; Lovisenberg Diakonale Hospital Dialoghjemmet Sykehus Sykehusinnkjøp HF Sykehusbygg Health Trust Patient journeys HF The Health Service's Operational Organisation for the Emergency Network. See also the tender documentation.

Procedure identifier: d97cd24e-1f6c-4f7f-a313-c606779c7064

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222200 Information systems or technology planning services, 72222100 Information systems or technology strategic review

services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72300000 Data services

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)
Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Announcement - Sub-contract 1 - International Insights - Analysis, research, insight and consultancy services within ICT for the health companies in The South-East Regional Health Authority.

Description: Helse Sør-Øst shall enter into a framework agreement with one or several tenderers who can assist with strategic consultancy and flexible access to updated, independent and relevant knowledge on developments in the ICT area, including analyses, methods, tools, industry experts, benchmarking, conferences, as well as business adapted services. The services shall be made available via a portal/database. The procurement is divided into three sub-contracts (insert). Tenderers can choose to apply for participation in sub-contract 1 and/or 2, as well as sub-contract 3. Participation can only be applied for for sub-contract 3. Sub-contract 1. International Insights - Includes consultancy, analyses and insight based on international best practice, as well as access to expert competence. Tenderers shall have documented their international presence and data basis, covering markets outside of the Nordic countries. International insight means analyses, research, experiences, market data and expert competence that covers countries and markets outside the Nordic countries, and which gives the customer insight into international trends, technology development, the supplier market and best practice. See the tender documentation.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72222100 Information systems or technology strategic review services, 72222200 Information systems or technology planning

services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72300000 Data services

5.1.2. Place of performance

Country subdivision (NUTS): Østfold (NO083)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Innlandet (NO020)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Telemark (NO094)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Vestfold (NO093)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Vestland (NO0A2)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Buskerud (NO085)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Akershus (NO084)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Agder (NO092)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlándna (NO071)
Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Møre og Romsdal (NO0A3)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: https://sykehusinnkjop.ivalua.app/page.aspx/nb/rfp/request_browse_public

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://sykehusinnkjop.ivalua.app/page.aspx/nb/bpm/process_manage_extranet/1797

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 24/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 2

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Indre og Østre Finnmark Tingrett

Review organisation: SYKEHUSINNKJØP HF

Organisation providing more information on the review procedures: SYKEHUSINNKJØP HF

5.1. Lot: LOT-0002

Title: Announcement - Sub-contract 2 - Regional Insight- Analysis, Research, Insight and Consultancy Services within ICT for the health authorities.

Description: Helse Sør-Øst shall enter into a framework agreement with one or several tenderers who can assist with strategic consultancy and flexible access to updated, independent and relevant knowledge on developments in the ICT area, including analyses, methods, tools, industry experts, benchmarking, conferences, as well as business adapted services. The services shall be made available via a portal/database. The procurement is divided into three sub-contracts (insert). Tenderers can choose to apply for participation in sub-contract 1 and/or 2, as well as sub-contract 3. Participation can only be applied for for sub-contract 3. Sub-contract 2. Regional insight - Includes consultancy, analyses and insight based on and adapted to Norwegian and Nordic conditions, including regulatory conditions, cooperation and health systems. Tenderers shall have knowledge of and insight into Norwegian and Nordic conditions, including the public sector and the health sector. Regional insight means analyses, data, research, benchmarking information, expert assessments and the experience basis that deal with or have been developed based on conditions in Norway, Sweden, Denmark, Finland and Iceland. The insight shall be relevant for Nordic companies and it shall include conditions such as market development, technology development, organisation, management, rules, social development, digitalisation, best practice and experiences from equivalent entities in the Nordic countries. See chapter 1.8 in the competition provisions.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72222100 Information systems or technology strategic review services, 72222200 Information systems or technology planning services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72300000 Data services

5.1.2. Place of performance

Country subdivision (NUTS): Østfold (NO083)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Telemark (NO094)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Vestfold (NO093)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Buskerud (NO085)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Agder (NO092)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Møre og Romsdal (NO0A3)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: https://sykehusinnkjop.ivalua.app/page.aspx/nb/rfp/request_browse_public

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://sykehusinnkjop.ivalua.app/page.aspx/nb/bpm/process_manage_extranet/1798

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 24/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 2

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Indre og Østre Finnmark Tingrett

Review organisation: SYKEHUSINNKJØP HF

Organisation providing more information on the review procedures: SYKEHUSINNKJØP HF

5.1. Lot: LOT-0003

Title: Announcement - Sub-contract 3 - Enterprise adapted services - Analysis, research, insight and consultancy services within ICT for the health companies.

Description: Helse Sør-Øst shall enter into a framework agreement with one or several tenderers who can assist with strategic consultancy and flexible access to updated, independent and relevant knowledge on developments in the ICT area, including analyses, methods, tools, industry experts, benchmarking, conferences, as well as business adapted

services. The services shall be made available via a portal/database. The procurement is divided into three sub-contracts (insert). Tenderers can choose to apply for participation in sub-contract 1 and/or 2, as well as sub-contract 3. Participation can only be applied for for sub-contract 3. Sub-contract 3 - Enterprise adapted services - Includes services that require adaptations to the Contracting Authority's specific needs and which are not covered by sub-contracts 1 and 2. This can, for example, include targeted assignments, implementation of or assistance in concrete projects, or to use insight, analyses and data that is available through area 1 and/or 2 for further deepening. The services shall be a supplement/addition to that covered by area 1 and/or 2, therefore only tenderers can offer services for area 1 and/or 2 that can submit a tender for area 3. See chapter 1.8 in the competition provisions.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72222100 Information systems or technology strategic review services, 72222200 Information systems or technology planning services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72300000 Data services

5.1.2. Place of performance

Country subdivision (NUTS): Østfold (NO083)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Telemark (NO094)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Vestfold (NO093)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Buskerud (NO085)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Agder (NO092)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Møre og Romsdal (NO0A3)

Country: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: https://sykehusinnkjop.ivalua.app/page.aspx/nb/rfp/request_browse_public

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://sykehusinnkjop.ivalua.app/page.aspx/nb/bpm/process_manage_extranet/1799

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 24/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Maximum number of participants: 2

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Indre og Østre Finnmark Tingrett

Review organisation: SYKEHUSINNKJØP HF

Organisation providing more information on the review procedures: SYKEHUSINNKJØP HF

8. Organisations**8.1. ORG-0001**

Official name: SYKEHUSINNKJØP HF

Registration number: 916879067

Town: Vadsø

Postcode: 9811

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

Email: post@sykehusinnkjop.no

Telephone: 78950700

Buyer profile: https://sykehusinnkjop.ivalua.app/page.aspx/nb/rfp/request_browse_public

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Indre og Østre Finnmark Tingrett

Registration number: 926722840

Town: Vadsø

Postcode: 9800

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

Email: indre.og.ostre.finnmark.tingrett@domstol.no

Telephone: 78011700

Roles of this organisation:

Mediation organisation

Notice information

Notice identifier/version: 233a5785-00af-4748-b6b4-48b4fd4fb5f9 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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