

475284-2026 - Result

Ireland – Computer back-up services – Provision of ICT Managed Service for Fold Housing
OJ S 130/2026 09/07/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: FOLD Housing Association Ireland

Email: raymond.hearne@foldireland.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Housing and community amenities

2. Procedure

2.1. Procedure

Title: Provision of ICT Managed Service for Fold Housing

Description: The objective of this RFT is to appoint a qualified ICT Managed Service Provider (MSP) to provide Level 1, Level 2 and Level 3 support for all of the Contracting Authority's ICT systems and equipment in line with ITIL v4 best practices. The MSP will be responsible for ensuring operational efficiency, service continuity and user satisfaction for Fold's 130 users using PCs/laptops/mobile for access to M365 and SharePoint services.

Procedure identifier: c5fb1cef-3320-463e-803d-ff6dad72a038

Previous notice: ff9e5163-0311-4987-8b4c-43505cf2805a-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

Additional classification (cpv): 72611000 Technical computer support services, 72610000 Computer support services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 300 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Provision of ICT Managed Service for Fold Housing

Description: The objective of this RFT is to appoint a qualified ICT Managed Service Provider (MSP) to provide Level 1, Level 2 and Level 3 support for all of the Contracting Authority's ICT systems and equipment in line with ITIL v4 best practices. The MSP will be responsible for ensuring operational efficiency, service continuity and user satisfaction for Fold's 130 users using PCs/laptops/mobile for access to M365 and SharePoint services.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

Additional classification (cpv): 72611000 Technical computer support services, 72610000 Computer support services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 5 Years

5.1.5. Value

Estimated value excluding VAT: 300 000,00 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Qualitative Criteria

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 55

Category of award fixed criterion: Fixed value (total)

Award criterion number: 0

Criterion:

Type: Cost

Description: Total Cost

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 45

Category of award threshold criterion: Minimum score

Award criterion number: 33

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: FOLD Housing Association Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: FOLD Housing Association Ireland

6. Results

Value of all contracts awarded in this notice: 247 738,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Everything Computer Systems LTD T/A Everything IT

Tender:

Tender identifier: 000162725

Identifier of lot or group of lots: LOT-0001

Value of the tender: 247 738,00 EUR

The tender was ranked: yes

Subcontracting: No

Contract information:

Identifier of the contract: 454158

Date on which the winner was chosen: 19/06/2026

Date of the conclusion of the contract: 24/06/2026

Information about European Union funds:

Name of EU-financed project or programme: Citizens, Equality, Rights and Values (2021/2027)

Identifier of EU funds: None

Further details of EU funds: None

Organisation signing the contract: FOLD Housing Association Ireland

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 6

8. Organisations

8.1. ORG-0001

Official name: FOLD Housing Association Ireland

Registration number: 357889

Postal address: BLOCK A THE CRESCENT BUILDING NORTHWOOD CRESCENT
NORTHWOOD DUBLIN 9

Town: Dublin

Postcode: D09 X8W3

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: raymond.hearne@foldireland.ie

Telephone: 01 8228804

Buyer profile: www.foldhousing.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation signing the contract

8.1. ORG-0002

Official name: Everything Computer Systems LTD T/A Everything IT

Size of the economic operator: Small

Registration number: 483075

Postal address: Unit 3C, Avonbeg Industrial Estate, Long Mile Road

Town: Dublin

Postcode: D12 C596

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: faraz@everythingit.ie

Telephone: 35315240755

Internet address: <https://www.everythingit.ie>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 8e1f2bd1-0197-4e7e-81ca-1de1dcbecf49 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 07/07/2026 15:53:20 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: English

Notice publication number: 475284-2026

OJ S issue number: 130/2026

Publication date: 09/07/2026